

## **Overview of ECCC Meeting held on 8 April 2024**

The Electronic Communications Consultative Committee (ECCC) meeting on April 8, 2024, discussed various topics, including the confirmation of previous minutes, review of actions, a price review proposal by Sure, and updates on their services.

Discussions included the process for future ECCC meetings, the publication of an annual report, and the ongoing customer survey, which had a low response rate.

**Price Review Proposal:** Sure presented the challenges faced at the time due to market difficulties, increased electricity costs and the challenges this presents for cost recovery. Sure presented a price review proposal, highlighting increased operational costs and decreased revenues.

It was agreed that draft this would be presented to ExCo memo for final decision.

**Sure Updates:** Updates were provided on Sure's commitments following the licence extension in October 2023, including increased capacity for SHG and corporate businesses, and enhancements in mobile network speeds.

**Future Meetings and AOB:** The next meeting is scheduled for October 2024, Minutes will be completed within two weeks and published on the SHG website.