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ST HELENA UTILITIES REGULATORY AUTHORITY

DIRECTION UNDER SECTION 5(1)(C) OF THE UTILITY SERVICES ORDINANCE 2013

Tariffs from 1st July 2024 to 30th June 2025 and from the 1st July 2025

Pursuant to section 5(1)(c) of the Utility Services Ordinance, 2013 the Utilities Regulatory Authority hereby directs that the maximum charges or fees that may be levied by a Utilities Provider for providing public utility services for the period **1st July 2024 to 30th June 2025** are as set out in the table below:

ELECTRICITY TARIFF CHARGE

<u>Usage Charges</u>	
Domestic Band 1 (first 1,000units)	£0.40
Domestic Band 2 (units over 1,000)	£0.61
Commercial, Government and 3 Phase	£0.61

WATER TARIFF CHARGES

<u>Quarterly Standing Charges</u>	
Domestic	£15.13
Commercial	£44.06
Agricultural	£15.13
<u>Domestic Use</u>	
Treated Water first 15 cubic metres	£2.05
Treated Water 16 – 25 cubic metres	£2.68
Treated Water above 25 cubic meters	£5.29
Untreated	£1.34

<u>Other Use</u>	
Commercial	£5.29
Agricultural treated	£2.68
Agricultural untreated	£1.22

QUARTERLY DRAINAGE CHARGES

Domestic Standing	£23.96
Commercial Standing	£37.83

ELECTRICITY OTHER CHARGES PER VISIT

Disconnection	£44.75
Reconnection	£44.75

WATER OTHER CHARGES PER VISIT

Connection	£38.78
Disconnection	£38.78
Reconnection	£38.78

SEWERAGE OTHER CHARGES PER VISIT

Connection	£44.24
Disconnection	£44.24
Reconnection	£44.24
Emptying of septic tank-Domestic	£89.82
Emptying of septic tank-Commercial	£144.28
Unblocking private sewer line-Domestic	£89.82
Unblocking private sewer line-Commercial	£144.28

Pursuant to section 5(1)(c) of the Utility Services Ordinance, 2013 the Utilities Regulatory Authority hereby directs that the maximum charges or fees that may be levied by a Utilities Provider for providing public utility services from **1st July 2025** the maximum charges or fees that may be levied by a Utilities Provider for providing public utility services are as set below:

Electricity

The tariff for Electricity shall be divided into the following heads of cost:

- i. Fuel costs
- ii. Employee costs

- iii. Maintenance costs
- iv. Depreciation costs
- v. Administration costs

The maximum charge that may be made for Fuel costs per unit is the prevailing cost of fuel for the generation of that unit

The maximum charge that may be made for Employee costs per unit is £0.05

The maximum charge that may be made for Maintenance costs per unit is £0.07

The maximum charge that may be made for Depreciation costs per unit is £0.05

The maximum charge that may be made for Administration costs per unit is £0.07

For the first 1000 units used by domestic customers the maximum charge that may be levied is:

- a. the total of all heads of cost chargeable as above (the ‘tariff’)
- b. less the subsidy provided by Saint Helena Government applicable to the customer; and
- c. less a discount of £0.05

For domestic users over 1000 units, commercial, Government and 3 Phase the maximum charge that may be levied is:

- a. the total of all costs chargeable as above (‘the tariff’)
- b. less the subsidy provided by Saint Helena Government applicable to the customer; plus
- c. an uplift of £0.06

Customer bills must contain the prices charged for each head of cost, the discount or uplift applied and the amount of subsidy that the customer has benefitted from

Customer bills shall contain details of the percentage of electricity generated by renewable energy during the period covered by the bill

There is a prohibition on cross subsidy between heads of costs

There is a prohibition on income from electricity cross subsidising any other aspect of the provider’s business

By the **30th September 2024** the provider shall provide to the Authority proposals for a standing charge for empty properties or those that use very small amounts of electricity. The provider shall also provide to the Authority proposals for enhanced reconnection costs for properties that have been previously empty or used very small amounts of electricity.

Water

The tariff for water shall uprate each year commencing **1st July 2025** by 10% until the first of the following events:

- i. The tariff for water and the cost of production are the same
- ii. The Authority directs otherwise

There is a prohibition on income from water cross subsidising any other aspect of the provider's business

Bills shall contain the following information:

- i. Details of the heads of costs for water production and supply per unit and the cost applied to each head. Such heads of cost and relevant cost per head to be notified to the Authority by the **30th April 2025**
- ii. The value of the subsidy applied to the customers' bill
- iii. Any shortfall in income
- iv. The percentage of water loss across the network as a whole
- v. Where applicable the percentage of water loss in the District Metered Area in which the customer resides

Other charges

All other charges shall remain the same until such time as the Authority directs otherwise

There is a prohibition on income from other charges being applied to any other aspect of the provider's business

Annual Review

An annual review of tariffs shall take place in May of each year. The provider shall submit a report to the Authority by the **30th April** of each year commencing in 2025 on the tariff structure. This report shall include (but is not limited to):

- i. Efforts made to reduce costs under each head of cost, including fuel costs
- ii. Efforts made to increase the use of renewable energy sources that supply the network
- iii. Details of where the money set aside for depreciation has been used
- iv. The balance of any money set aside for depreciation
- v. Any other matters that the Authority requires of the provider

Duncan Cooke
Chairman, Utilities Regulatory Authority

13 June 2024