

Introduction

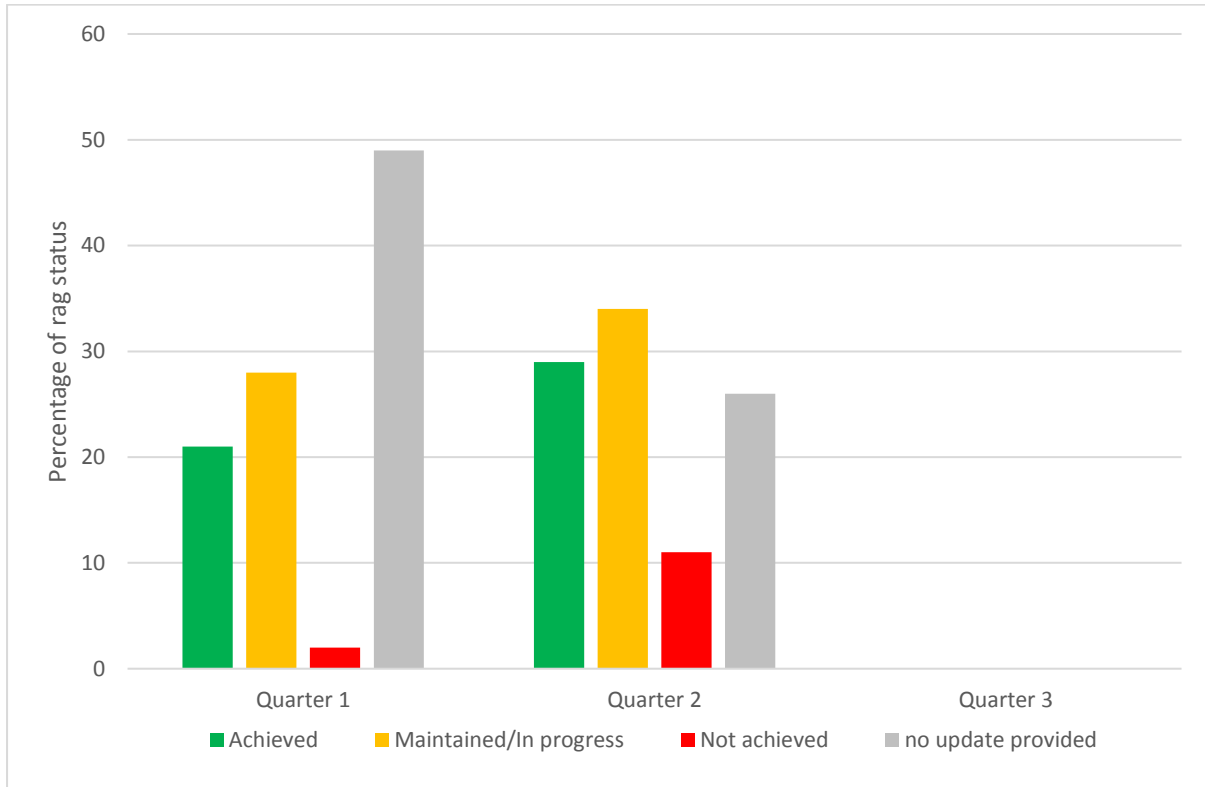
This report covers the status of SHG Key Performance Indicator reporting as at 30th September 2023 – **Quarter 2** covering the **period July to September 2023**.

The delivery of SHG Goals and Objectives is monitored centrally using a total of 38 key performance indicators relevant to SHG Vision & Strategy April 2022-25. Directors are responsible for ensuring the submission of progress reports and supporting evidence in accordance with the agreed reporting cycle as set out in the table below:

PORTFOLIO DIRECTORATE	REPORTING CYCLE					OVERALL TOTAL
	MONTHLY	QUARTERLY	QUARTERLY/ ANNUALLY	6- MONTHLY	ANNUALLY	
Central Support Services: IT Performance Statistics Press Office Human Resources Transport		1		1	1 1 (2023)	4
Education, Skills & Employment		1			2	3
Environment, Natural Resources and Planning				5	2	7
Health & Social Care: Health Social Care		1 2			4	7
Safety, Security & Home Affairs: Police & Immigration HM Customs Maritime		1			1	2
Treasury, Infrastructure & Sustainable Development		3	1		8	12
Connect Sth Ltd	2				1	3
TOTAL	2	9	1	6	20	38

Current Status – A total of 74% (28) of the Key Performance Indicator updates due for Quarter 2 were received, the remaining 26% (10) indicators are annual targets and currently collating data/information with no progress to report during this period.

See chart below showing % of rag status for 2nd quarter of the year:



Notable Achievements within Quarter 2:

Passenger volume by mode of air
– Percentage change = +20%

With the lifting of Entry Regulations in August 2022 and resumption of weekly flights later that year passenger numbers have recovered and now back to pre-travel restriction levels.



Cumulative total of 3,308m2 roads surfaced... 2,615m2 achievement this quarter



+42% change in number of visitors to St Helena.....

Total visitor arrivals (Apr-May 2023) = 230 compared to visitor arrivals (April-May 2022) = 162

100% of child protection cases reviewed within required timescales



Unplanned Water Interruption:

Qtr = 46

YTD: 280



Management Strategy for Covid-19 established and implemented throughout the reopening of the Island.



A total of 437 incidents were recorded during the period July-Sept of which 47 were classified as crimes.

100% of crimes properly recorded



55% of diabetics with good diabetes management/control ... 1139 on register as at end of Quarter 2



100% mental health patients requiring specialist interventions had access to a remote consultation within 6 weeks of initial assessment

Smoking Cessation service: a) 43% carbon monoxide validated success rate
b) 90% self-reported quits





100% mental health patients
requiring specialist interventions
had access to a remote consultation
within 6 weeks of initial assessment