

## Payment Process

This is a weekly benefit and payment will be offered in cash or by transfer to the Bank Of St. Helena

## YOUR OBLIGATIONS

- ⇒ *Ensure that all information given is correct to the best of your knowledge.*

**Warning: It is a criminal offence to make a false declaration.**

- ⇒ *You are reminded that it is your responsibility to report all changes of circumstances which may affect your Basic Island Pension*
- ⇒ *Failing to do so may result in an over-payment which you will be asked to pay back.*

All information contained in this pamphlet is in accordance with the Social Security

Ordinance 2010.

**DO YOU WANT TO KNOW MORE  
PLEASE CONTACT**

**Mr. Anthony Hopkins – Claims Manager  
or  
Mrs. Gail Beard – Claims Officer  
or  
Mrs. Carol Fuller - Claims Officer**  
at  
Social Security Office  
Post Office, First Floor  
Jamestown—St Helena Island  
South Atlantic Ocean

Telephone Number: **22605**

Or

E-mail–

Anthony on [anthony.hopkins@sainthelena.gov.sh](mailto:anthony.hopkins@sainthelena.gov.sh)

Gail on [gail.beard@sainthelena.gov.sh](mailto:gail.beard@sainthelena.gov.sh)

Carol on [carol.fuller@sainthelena.gov.sh](mailto:carol.fuller@sainthelena.gov.sh)



**St Helena  
Government**



**KNOW YOUR RIGHTS  
AND OBLIGATIONS**

## Application for Basic Island Pension

To be able to apply for Basic Island Pension

you must be

- ⇒ age 65 years or over
- ⇒ Resident on St. Helena
- ⇒ Has worked on the island for a minimum of 20 years.

Pensioners who have been authorized and paid by SHG for medical treatment of shore will continue to receive payments

### Continuation of payment of the Basic Island Pension

Pensioners who are leaving the island for holiday will continue to be paid up to 90 days.

Pensioners who are admitted to hospital or residential care will have their pensions reduced to £10.00 after 6 weeks.

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### How will another pension affect the Basic Island Pension

Any local or international pension whether paid by government, Private Employer or Pension provider.

The total value of the Basic Island Pension is calculated

⇒ The Basic Island Pension is reduced by the value of the sum of any other pensions payable to the individual minus £20.00.

The pension is awarded depending on the total of qualifying years:

### Rates of Basic Island Pension

- ⇒ 30 qualifying years is a full value of the pension £80.60
- ⇒ 25 qualifying years is 75% of the full value of the pension £60.45
- ⇒ 20 qualifying years is 50% of the full value of the pension £40.30

Less than 20 years does not qualify for Basic Island pension.

All persons who are in receipt of Basic Island Pension will receive free prescriptions.

### Medical Fees

You are eligible to apply for exemption of payment of medical fees however this will be means tested

### Steps to be taken when applying for

#### Step 1:

Make an appointment with the Adjudication Officers of The Treasury and request an interview in respect of an application for Basic Island Pension.

#### Step 2:

You will be interviewed by one of the Adjudication Officers who will question you on your work history, supported by evidence of work history and

copy of birth certificate or passport when filling out an application form ( **All information is kept strictly confidential**)

#### Step 3:

You will be informed after a week if your application for Basic Island Pension has been approved or not.

### Change of circumstances

Once the Basic Island Pension has been awarded the only changes that will affect payment are:

- ⇒ The pensioner is awarded another pension at a later date
- ⇒ The pensioner leaves the island
- ⇒ The pensioner is admitted to hospital or Residential Care
- ⇒ Death of the pensioner
- ⇒ Any increases awarded in another pension.

### Review and Appeal's Procedures

Any person aggrieved by the decision of the Adjudication Officer may within 14 days of being informed of the Adjudication Officers decision may request that such decision be reviewed by the Deputy Financial Secretary Mr Nicholas Yon.

A person who is aggrieved by the decision of the Deputy Financial Secretary may within 14 days of being informed of that decision could appeal to the Magistrate Court against such decision.