



## JOB PROFILE

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<b>Post Title:</b>	Pest Control Operator
<b>Portfolio:</b>	Health & Social Care
<b>Responsible to:</b>	<i>Senior Works Supervisor</i>
<b>Responsible for:</b>	<i>N/a</i>
<b>Grade:</b>	B

### Job Purpose

To improve the lives of all within our community and help the island thrive by providing an efficient and effective pest management service against those pest of public health significance throughout the island. This will involve carrying out the day-to-day activities of the Pest Control Unit of the Environmental Health Section, in the Health and Social Care Portfolio. These activities include baiting for Rodents, Insecticide Application programmes and Fumigation Programmes.

### Main Duties and Responsibilities

1. To carry out the day-to-day activities as assigned by the Senior Works Supervisor as listed above, in accordance with the section's work policies, procedures and guidelines. These activities will include:
  - a. The undertaking of pesticide application programmes against those pests of public health significance within 3 working days from the date requested by the public.
  - b. The undertaking of routine rodenticide application programmes under the district rodent control programme for the control of rodents.
  - c. Conducting of routine monitoring programmes for areas/premises for rodent and insect infestations.
  - d. The fumigating of imported 2<sup>nd</sup> hand clothing as directed under the Customs Ordinance.
  - e. The fumigation of premises against micro-organisms detrimental to health as and when required.
  - f. The undertaking of bird trapping/removal programme on a complaint requested basis.
2. Ensuring that all log books, time records and job worksheets for work undertaken are compiled correctly and submitted for payment and statistical analysis.
3. Ensuring that all aspects of Health and Safety in regards to the wearing of Personal Protective Equipment, compiling Accident Reports, providing First Aid measures,



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undertaking Health Surveillance measures, maintaining Health and Safety Records, etc. are adhered to in accordance with the Departments health and safety policy.

4. Ensuring that all activities undertaken in regards to the safe application, handling, transporting and disposal of pesticides are carried out in accordance to the recognised policies and safe codes of practice.
5. Carry out treatment of wasp nests in built up areas where there is an imminent risk to Public Health.
6. Undertaking of any available training in connection with pest control and the safe use of pesticides.
7. Undertaking of any other duties as and when requested by the Works Supervisor, Environmental Health Officer or Senior Environmental Health Officer in the absence of the Senior Works Supervisor or at such other times as may be deemed necessary.
8. Responsible for vehicles and their loads in accordance with the Road traffic Ordinance.
9. Pesticide and rodenticide application equipment, including Insecticide Spray Equipment worn on back
10. Responsible for Personal protective equipment, tools, including sharp objects as well as District PC Operators work-stations and stores, which include poisonous substances.

### Special Conditions

- Expected to handle substances hazardous to health on a daily basis.
- May be directly exposed to insect infestations of an unpleasant, sensitive nature i.e. bird lice, fleas, etc.
- May be requested to work in cramped, confined spaces and at heights, i.e. ceilings.
- Undergoing regular, routine blood test for the detection of the effects of pesticides on blood cholinesterase and an annual medical examination
- To be available for out-of-hours call outs as and when necessary.
- Expected to carry load up to 10Kg rodenticide over long distance
- Expected to work in adverse weather conditions without shelter
- Expected to perform tasks without access to basic welfare facilities, such as toilets, hand washing facilities, etc
- Expected at times to work alone in isolated conditions when baiting for rodents
- Expected to carry up to 20 litres of mixed insecticide (chemicals) when under taking insecticide spraying.
- Expected to carry knapsack motorised sprayers at times.

This job profile is not an exhaustive list of duties and responsibilities. There may be other ad hoc duties that fall within the remit of the role that the job holder may need to complete. In



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addition, the job holder will be required to carry out any other reasonable duties as requested which are commensurate with the grading and level of responsibility for the role.

### Core Competency Framework

Competency	Level
<b>Professional Development:</b> N/a	(i)
<b>Planning &amp; Delivery of Work:</b> Work is delivered on time, efficiently and to the required quality standards with clarification sought when necessary and relevant parties kept up to date on progress.	(ii)
<b>Analysis and use of Information:</b> Capable of resolving day-to-day problems with own work or refer to manager when necessary. Attentive to detail and capable of interpreting basic written information	(i)
<b>Decision Making:</b> Ability to act on own initiative and confident in making decisions within policy guidelines.	(i)
<b>Working with Others:</b> Receptive to feedback from others and maintains good working relationships with colleagues	(i)
<b>Communication:</b> Good oral and written communication and ability to record factual information accurately	(ii)
<b>Influencing and Persuading:</b> Team player, receptive to constructive feedback and seeks clarification when necessary. Confident in expressing difference of opinion in a constructive manner.	(ii)
<b>Dealing with Change:</b> Flexible and adaptable to change	(i)
<b>Continuous Improvement:</b> Willing to learn and develop in job role	(i)
<b>Managing Resources:</b> N/a	(i)



## PERSON SPECIFICATION

Criteria	Essential / Desirable	Application Form	Selection Process
<b>Qualifications:</b>			
Current driving licence for at least Classes A (car) and C (Land Rover) essential.	E	√	
Possession of a recognised certificate of competence in public health pest management of NVQ or equivalent standard - preferable.	E	√	
<b>Knowledge &amp; Experience:</b>			
Relevant experience in Public Health Pest Control and Integrated Pest Management.	E	√	√
Recognised training in any related fields, ie, customer care, health and safety, first aid, etc	E	√	√
<b>Skills and Abilities:</b>			
Good command of English, both verbal and written to ensure understanding of chemical material data sheets	E		√
Good communication skills, especially verbal communication with members of the public	E		√
Self motivated	E		√
Physically strong and hardworking	E		√
Must maintain confidentiality at all times.	E		√
Ability to work without direct supervision as necessary	E		√
Must be trustworthy and honest	E		√
<b>Other:</b>			
Willingness to work flexibly – some evening work may be required.	E		√
Committed to safeguarding and promoting the welfare of children, young people and vulnerable adults.	E		√
Contribute to a positive working environment ensuring commitment to equality and diversity.	E		√



## **PERSON SPECIFICATION**

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### **Our Values**

#### **FAIRNESS**

We act as role models and have fair and consistent standards. We champion equality, inclusion and respect.

#### **INTEGRITY**

We communicate openly and we are honest, accountable and ethical.

#### **TEAMWORK**

We work together and we support each other.

### **Professional or Career Progression Cadre Competency Framework**

*N/a*