



St Helena  
Government

# VACANCY

## IT Development Support Officer Central Support Services

*An exciting and rewarding opportunity is available within Central Support Services for an IT Development Support Officer to provide day to day technical support to Portfolios across the Public Service. If you have an interest in designing, installing and maintaining IT Networks and systems and have the ability to analyse network related problems then our IT section has an opportunity for you to join their team.*

The minimum essential qualifications and/or equivalent level of experience for consideration are as follows:

- GCSE in Maths and English at Grade C or above or equivalent level of demonstrable attainment
- CompTIA A+ or CompTIA N+ or MCP Certification
- Experience in providing computer hardware and software support
- Class A Drivers License

We offer the following:

**Salary:** £13,241 - £17,673 per annum as per IT Cadre *(those candidates who do not meet all of the essential qualifications will be appointed at the training grade)*

**Leave:** 30 days per annum

**Pension:** 15% pension contribution into approved defined contribution pension scheme

**Paid Sickness Absence**

**Flexible working hours scheme**

**Training opportunities**

**Career Progression Scheme**

**Further information** about the duties of the post, interested persons should contact: Mr David George, Deputy IT Section Manager on telephone number 22470 or email: [david.george@sainthelena.gov.sh](mailto:david.george@sainthelena.gov.sh)

To access the **Job Profile** and **Application forms** online visit [www.sainthelena.gov.sh/government/vacancies](http://www.sainthelena.gov.sh/government/vacancies) or alternatively, both are available from: Central Human Resources & Organisational Development. Applications should be submitted through Directors, where applicable, to Camilla Thomas, Trainee Human Resources Officer, the Castle or e-mail [recruitment@sainthelena.gov.sh](mailto:recruitment@sainthelena.gov.sh) by no later than **4pm on Tuesday, 09 May 2023. To be considered for this role, you must complete our application form. Failure to do so will mean that your application will not be considered. Please do not submit your CV.**

SHG positively accepts applications from all members of the community regardless of race, gender, disability, age, sexual orientation, religion or belief, and will consider all applications on the basis of merit, in accordance with the person specification. All disabled applicants meeting the minimum criteria listed in the job profile will be guaranteed an interview.

All appointments are subject to the successful candidate providing satisfactory clearances, including a medical check and vetting/DBS clearance. SHG reserves the right to have information provided on the application form independently verified.