

Introduction

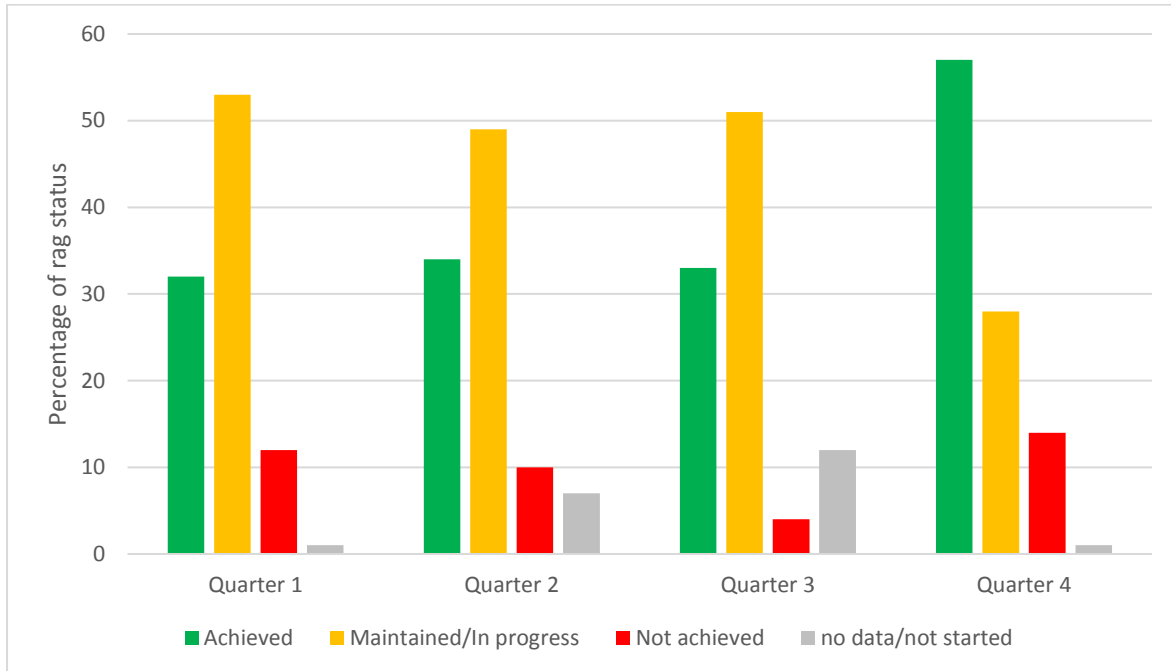
This report covers the status of SHG Performance Indicator reporting as at 31st March 2021 – **Quarter 4** covering the **period January to March 2021**.

The delivery of SHG Goals and Objectives is monitored centrally using a total of 188 performance indicators relevant to the seven SHG Directorate Strategic Plans for the current financial year 2020/2021. Directors are responsible for ensuring the submission of progress reports and supporting evidence in accordance with the agreed reporting cycle as set out in the table below.

DIRECTORATE	REPORTING CYCLE					OVERALL TOTAL
	MONTHLY	QUARTERLY	QUARTERLY / ANNUALLY	6-MONTHLY	ANNUALLY	
Airport		1			3	4
Children and Adults Social Care		18			2	20
Corporate Services:						
Corporate SPP	1	23		3	4	31
Corporate Finance	1				15	19
Corporate HR		15			5	20
Education		2		2	5 (FY) 3 (academic yr Sep-Aug)	12
Environment, Natural Resources and Planning		3		13	2	18
Health	4	10	1		13	28
Infrastructure and Transport					10	10
Police		24			5	29
TOTAL	6	96	1	20	65	188

Current Status – A total of 99% (187) of the Performance Indicator updates due for Quarter 4 were received and 1% (1) remained outstanding due to unavailability of data during the reporting period.

See chart below showing % of rag status for quarter 4:



Notable achievement against targets was made in some of the following areas for the Fourth quarter:

- ❖ 100% of flights provided with ICAO compliant met forecasting service.
- ❖ All students progressed in their learning over the year, formal testing showed that in **keystage 2** - 74% improved on their test scores in Maths from the previous year and 73% in English. In **keystage - 3** 76% improved on their test scores in Maths from the previous year and 74% improved in English.
- ❖ 32 out of 43 local teachers are qualified to at least level 4 = 74.4%.
Including TC officers 39 out of 50 teachers are qualified to at least level 4 = 78%.
- ❖ There are now 4 social work qualified practitioners across Children and Adult's services.
- ❖ 100% of Doctor-led country clinics open against published opening times.
- ❖ 66% reduction in the number of patients on the dental clinic denture waiting list.
- ❖ Waiting time for routine doctor-led outpatient appointments was maintained at less than 10 working days 91% of the time.
- ❖ 100% of all aircraft and -ship Health Declarations checked and cleared.
- ❖ The key Communications and Information Systems, have been 100% upgraded and replaced.
- ❖ 100% of all recent procured hardware supports distance learning and on-line collaboration.
- ❖ 20 Coaches trained through the ILM coaching qualification.
- ❖ 5% reduction of recyclable wastes to landfill was achieved.



- ❖ A Compliance and Enforcement Strategy was completed and endorsed by ENRC in February 2021 and is now being implemented.

For detailed report showing updates and achievements for the quarter, please click the relevant links below for each directorate (Annex A)

Annex A

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Children-Adult-Social-Care-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Corporate-Services-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Education-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Health-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Police-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/Infrastructure-Transport-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2022/02/ENRP-Performance-Report-Quarter-4-Jan-Mar-2021.pdf>