

Introduction

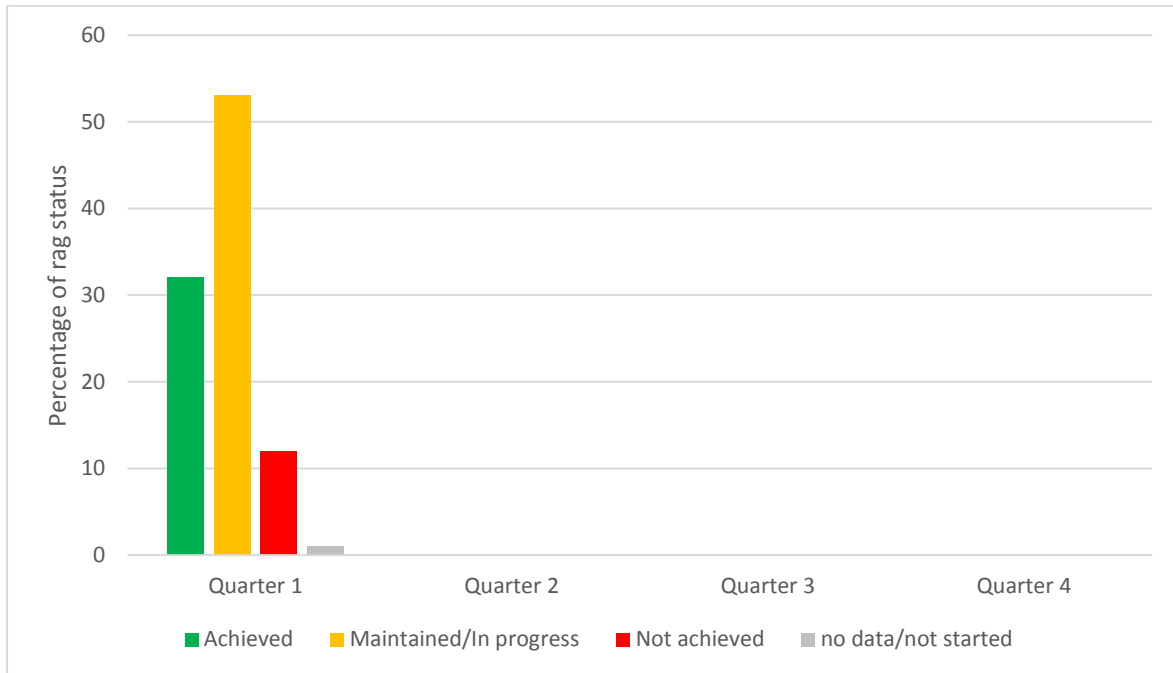
This report covers the status of SHG Performance Indicators as at 30th June 2020 – **Quarter 1** covering the **period April to June 2020**.

The delivery of SHG Goals and Objectives is monitored centrally using a total of 190 performance indicators relevant to the seven SHG Directorate Strategic Plans for the current financial year 2020/2021. Directors are responsible for ensuring the submission of progress reports and supporting evidence in accordance with the agreed reporting cycle as set out in the table below.

| DIRECTORATE | | | | | |
|---|----------|-----------|-----------|-----------|---------------|
| | MONTHLY | QUARTERLY | 6-MONTHLY | ANNUALLY | OVERALL TOTAL |
| Airport | | 1 | | 3 | 4 |
| Children and Adults Social Care | | 18 | | 2 | 20 |
| Corporate Services: | | | | | |
| Corporate SPP | 1 | 25 | 4 | 1 | 31 |
| Corporate Finance | 1 | | | 16 | 17 |
| Corporate HR | | 15 | | 5 | 20 |
| Education | | 2 | 2 | 7 | 11 |
| Environment, Natural Resources and Planning | | 3 | 15 | 2 | 20 |
| Health | 4 | 11 | | 13 | 28 |
| Infrastructure and Transport | | | | 10 | 10 |
| Police | | 24 | | 5 | 29 |
| TOTAL | 6 | 99 | 21 | 64 | 190 |

Current Status – A total 99% (104) of the Performance Indicator updates due for Quarter 1 were received and 1% remained outstanding.

See chart below showing % of rag status for quarter 1:



Notable achievement against targets was made in the following areas for the first quarter:

- ❖ ICAO compliant met forecasting services provided for 100% of flights during the period April - June 2020
- ❖ The continued preventative child in need work has enabled the service to maintain the current level of cases escalating to child protection. This is a lower level of intervention and proportionate to the level of need on St Helena.
- ❖ 100% of Doctor-led country clinics open against published opening times.
- ❖ 67% of registered diabetics received annual HbA1c check.
- ❖ 83% of Ex Co memo tabled as per the Ex Co rolling programme.
- ❖ 88% completion of the agreed Forest Estate Maintenance Plan.
- ❖ 72% of recorded crimes have had an offender brought to justice.
- ❖ An average 7.68 minute attendance target to fire related emergencies.

This does not list all achievements. For detailed report showing updates for each quarter, please click the relevant links below to each directorate (Annex A)

Annex A

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Children-Adult-Social-Care-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Corporate-Services-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Education-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Environmental-Natural-Resources-Planning-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Health-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Police-Performance-Report-Quarter-1-April-June-2020.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2021/01/Air-Access-Performance-Report-Quarter-1-April-June-2020.pdf>