

PUBLIC TRANSPORT SERVICE QUESTIONNAIRE

Please complete this questionnaire to help us improve the current Public Transport Service offered on St Helena. Please tick ✓ where appropriate.

1. What is your gender?

Male

Female

2. What is your age?

Under 12 years

12-17 years

18-24 years

25-34 years

35-44 years

45-54 years

55-64 years

65-74 years

74 years plus

3. In what area do you live?

Alarm Forest

Blue Hill

Half Tree Hollow

Jamestown

Levelwood

Longwood

Sandy Bay

St Paul's

Rupert's Valley

4. What is your current employment status?

Employed full-time

Employed part-time

Unemployed

Retired

Student

Prefer not to say

5. How often do you use the Public Transport Service?

Everyday

Once a week

Twice a week

More than twice a week

As required

Never

6. Below is a list of journeys offered by the Public Transport Service. Please tick the following journeys that you use the most:

Route A: Bottom Woods – Jamestown – and return

Route A: Bottom Woods – Jamestown – Cape Villa – and

Route B: White Gate – Rosemary Plain – Half Tree Hollow – Jamestown – and return	
Route C: Levelwood – Golf Club – Jamestown – Ladder Hill	
Route C: Levelwood – Jamestown – and return	
Route E: Sandy Bay – White Gate – Jamestown – and return	

7. What is the main reason you use the Public Transport Service?	
Shopping	
Home to duty	
Home to duty Shift Worker	
Visiting other parts of the Island	
Medical/dental appointment	
Collect Social Benefits	
Socialising	
Other (please state):	

8. Does the current Public Transport Service meet your needs?	
Yes	
No	

9. If you answered no to Question 8, what changes would you like to see made?	
Later running hours	
Earlier running hours	
More frequent journeys	

Lower fares	
Other (please state):	

10. If you do not use (or prefer not to use) the Public Transport Service, please tell us why?	
Fares too high	
Bus times not suitable	
Routes not suitable	
Other (please state):	

11. Do you have any suggestions on how the current Public Transport Service could be improved?	