Performance Report - Quarter 3 (October to December 2019)

Directorate	Strategic Objective	Performance Measure (Indicator)	Target 2019/20	Reporting Frequency	3rd Quarter Achievements
Police	4.1 Develop a safe environment	Improve quality of crime investigations	Effective quality investigations for all crimes reported	Quarterly	28 investigation plans recorded against target of 40 crimes
Police	4.1 Develop a safe environment	Reduce crime from 2018/19 level	Reduction in overall crime from 2018-19 level	Quarterly	40 crimes for the quarter
Police	4.1 Develop a safe environment	Protecting vulnerable people by referring to social care	Increase in referrals to Social Care	Quarterly	24 referrals sent out of 24 =100%
Police	4.1 Develop a safe environment	Protecting vulnerable people in Police Custody by completing risk management plans	Increase in risk management plans	Quarterly	Oct-9 Nov-11 Dec-6
Police	4.1 Develop a safe environment	Protecting our borders on St Helena	Protection of our borders by having an effective borders policy in place	Annually	*This policy is still being developed by the Immigration Working Group. A series of consultations are planned in the 7 districts of the Island and there is still work being completed on economic investors. This piece of work has slipped on the Immigration Project Plan marginally it is expected that progress will be made to allow the project to be delivered on time.*
Police	4.1 Develop a safe environment	Police Surgeries	Increased trust and confidence	Quarterly	13 surgeries for the quarter
Police	4.1 Develop a safe environment	75% Satisfaction level from those surveyed	Increased satisfaction levels	Quarterly	Oct 100% Nov 100% Dec 100%
Police	4.1 Develop a safe environment	25 hours Dedicated Community Engagement per month	Increased trust & confidence	Quarterly	No update received
Police	4.1 Develop a safe environment	Community Confidence Survey	Increased trust and confidence levels	Annually	
Police	4.1 Develop a safe environment	Written Succession plans for all identified roles	Increased trust and confidence levels	Annually	
Police	4.1 Develop a safe environment	Update risk register each quarter to minimise risk	Increased trust and confidence levels by managing risk	Quarterly	No further update (see Sept 2019)
Police	4.1 Develop a safe environment	Fifty weeks Community Service facilitated	Increased trust & confidence	Quarterly	309 hours of unpaid work was facilitated.

Police	4.1 Develop a safe environment	Community Engagement 'a story a day'	Increased trust & confidence	Quarterly	Q3 figures FB 91 stories 894 followers 839 likes Twitter 40 stories 384 followers
Police	4.1 Develop a safe environment	Establish a 24hr and 24/7 St Helena Contact and Emergency Services Control Room	Increased trust & confidence	Annually	
Police	4.1 Develop a safe environment	Reduction in Road Traffic Collisions from 2018/19 figure	Reduction in in road collisions	Quarterly	Oct-5 Nov -9 Dec-8
Police	4.1 Develop a safe environment	Deliver Multi-Agency Command Training	Delivery of Multi-Agency Command Training to staff	Annually	*This has already commenced. The Gold training was delivered on 14th February and a Gold table top exercise is planned for the 20th February 2020. Other training is planned to be delivered later in the year.*
Police	4.1 Develop a safe environment	Deliver Six Multi-Agency Command Training	Delivery of Six Multi-Agency Exercises	Annually	*2 Exercises have been achieved for Qtr3: Ex Green Kangaroo (Command post Distress Call handling). Please see row 19. Further training is on- going. A system of recording training is in place in the Police Directorate.*
Police	4.1 Develop a safe environment	Produce a report reviewing cybercrime response capability	Delivery of a report reviewing cybercrime response capability	Annually	*Raised with Overseas Law Enforcemnt Advisor re issue & raised as a threat at a number of management meetings & part of MTEF plannning*
Police	4.1 Develop a safe environment	Develop plans and projects to minimise risk	Increased trust and confidence levels by planning and managing risk	Quarterly	This is on - going. We have been asked by SHG to move to a different risk register. This now requires the Directorate to review the risk register and the plans. This will be completed in this quarter.

Police	4.1 Develop a safe environment	12 minute attendance target to fire related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	October – 4 reports average response time 4.75 mins November – 7 reports average response time 5.71 mins December – 4 reports average response time 14 mins
Police	4.1 Develop a safe environment	30 minute launch time to sea rescue related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	Average deployment time for Qtr 3 = 49 minutes
Police	4.1 Develop a safe environment	Produce a paper to identify, commence and program completion of multi-agency training and operational requirements	Delivery of a report to identify multi-agency training & operational requirements	Annually	
Police	4.1 Develop a safe environment	Introduce Community Intelligence initiatives	Increased trust & confidence by effective community engagement and responding to intelligence	Quarterly	Oct-Dec 255 intel reports submitted
Police	4.1 Develop a safe environment	Deliver 5 Daily Management Meetings per week to manage resources effectively and resolve problems	Increased trust & confidence by managing resources effectively and resolving problems	Quarterly	DMM conducted 5 days a week as per target
Police	4.1 Develop a safe environment	Develop a multi-agency problem solving group and relevant sub-groups with a TOR and appointees	Establishment of the multi-agency problem solving group with terms of reference and appointees	Annually	