Performance Report - Quarter 3 (October - December 2019)

Directorate	Strategic Objective	Performance Measure (Indicator)	Target 2019/20	Reporting Frequency	3rd Quarter Achievements
Health	2.1 Improve the health of the community	Percentage of Doctor-led country clinics open against published opening times.	90%	Quarterly	No update received
Health	2.1 Improve the health of the community	Percentage reduction in the number of patients on the dental clinic denture waiting list	25% reduction	Quarterly	25% Q3 (Oct - Dec)
Health	2.1 Improve the health of the community	Establish baseline percentage for those with a registered disability who access annual health check	Establish baseline	Annually	*All patients with a severe and enduring mental illness have had an annual physical check and this will continue each year. We have this recorded on our data which we check weekly.*
Health	2.1 Improve the health of the community	Waiting times for elective surgery maintained at less than 12 weeks for patients who are fit for surgery	Wait list less than 12 weeks	Quarterly & Yearly	No update received
Health	2.1 Improve the health of the community	Waiting time for routine doctor-led outpatient appointments maintained at less than 10 working days 90% of the time.	90%	Monthly	No update received
Health	2.1 Improve the health of the community	Establish funding and planning for a secure acute mental health facility to care for acute mental health clients	Business case and funding approval	Annually	*This has all been agreed by health directorate, public health committee. The room has been designed and planning department have been to see what needs to be done .*
Health	2.1 Improve the health of the community	Train 90% of staff who have patient contact in brief intervention	90% by end of year	Quarterly	One member of the team attended the Stirling university 'Brief intervention ' training and will be a mentor to other participants.
Health	2.1 Improve the health of the community	Percentage of the Proportion of Smokers who 'Seriously wished to quit' attend Community Nurse Smoking Cessation Service	50%	Annually	
Health	2.1 Improve the health of the community	Achieve a 25% quit rate at 4 weeks among clients attending the smoking cessation service	25%	Monthly	No update received
Health	2.1 Improve the health of the community	Develop an electronic patient record that ensures accurate capture of BMI	BMI electronically captured	Annually	

Health	2.1 Improve the health of the community	90% of all school children with consent have annual weight screening completed	90%	Annually	*97% completed*
Health	2.1 Improve the health of the community	St Helena healthcare acquired MRSA bacteremia infections maintained at zero	No St Helena healthcare acquired MRSA bacteraemia	Quarterly	MRSA bacteriamias remain at zero
Health	2.1 Improve the health of the community	Establish an audit plan	Completed Audit Database	Annually	
Health	2.1 Improve the health of the community	Percentage of planned port health clearance conducted	100%	Annually	
Health	2.1 Improve the health of the community	Percentage of requested pest control services delivered within 10 working days	>70%	Quarterly	Oct - Dec 2019 - 98% of requested pest control service delivered within 10 working days
Health	2.1 Improve the health of the community	Percentage of reported food and water-borne diseases outbreaks investigated	100%	Annually	
Health	2.1 Improve the health of the community	Maintain food and water laboratory service and accreditation	Pass	Annually	*Assessment carried out in September 2019 and Lab was successful in maintaining ISO 10725 accreditation.*
Health	2.1 Improve the health of the community	Percentage of registered diabetics receive annual HbA1c check	> 60%	Monthly	No update received
Health	2.1 Improve the health of the community	Percentage of registered diabetics receive annual retinopathy screening	> 60%	Quarterly	No update received
Health	2.1 Improve the health of the community	Percentage of Registered diabetics with poor control	<50%	Monthly	No update received
Health	2.1 Improve the health of the community	Establish a hypertension database	Database established	Annually	
Health	2.1 Improve the health of the community	Percentage of category 2 overseas referrals that departed for treatment within 3 months from approval	90%	Quarterly	No update received
Health	2.1 Improve the health of the community	Maintain average cost of overseas treatment per patient	Maintain within budget	Quarterly	No update received
Health	2.1 Improve the health of the community	Explore opportunities for partnership	Achieve a Memorandum of Understanding	Annually	
Health	2.1 Improve the health of the community	Percentage of defined core clinical positions filled all year round	90%	Annually	
Health	2.1 Improve the health of the community	Percentage of incumbent TC posts with planned transition arrangements in place	90%	Annually	
Health	2.1 Improve the health of the community	Percentage of contact points with Feedback forms for service users	75%	Monthly	80%
Health	2.1 Improve the health of the community	Percentage of patient complaints received are reviewed and responded to within the agreed timeline	90%	Quarterly	100%