Performance Report - Quarter 2 (July to September 2019)

Directorate	Strategic Objective	Performance Measure (Indicator)	Target 2019/20	Reporting Frequency	2nd Quarter Achievements
Police	4.1 Develop a safe environment	Improve quality of crime investigations	Effective quality investigations for all crimes reported	Quarterly	55 crimes with 33 investigation plans
Police	4.1 Develop a safe environment	Reduce crime from 2018/19 level	Reduction in overall crime from 2018-19 level	Quarterly	55 crimes in the quarter
Police	4.1 Develop a safe environment	Protecting vulnerable people by referring to social care	Increase in referrals to Social Care	Quarterly	19 referrals (against 20 incidents)
Police	4.1 Develop a safe environment	Protecting vulnerable people in Police Custody by completing risk management plans	Increase in risk management plans	Quarterly	July-11 August- 14 September -8
Police	4.1 Develop a safe environment	Protecting our borders on St Helena	Protection of our borders by having an effective borders policy in place	Annually	*The draft Immigration Policy is scheduled to be complete by 31 Dec 2019 and will then be ready for SCDC*
Police	4.1 Develop a safe environment	Police Surgeries	Increased trust and confidence	Quarterly	0-unfortunately due to very limited staff and policing demand no surgeries were completed
Police	4.1 Develop a safe environment	75% Satisfaction level from those surveyed	Increased satisfaction levels	Quarterly	July 76% August 100% September
Police	4.1 Develop a safe environment	25 hours Dedicated Community Engagement per month	Increased trust & confidence	Quarterly	Site visits - 4 hrs Liquor Inspections- 35 hrs PA School Talk - 3 hrs Petroleum Inspection- 10 hrs **Total 52 hrs**
Police	4.1 Develop a safe environment	Community Confidence Survey	Increased trust and confidence levels	Annually	*Survey will be carried out in the beginning of 2020*
Police	4.1 Develop a safe environment	Written Succession plans for all identified roles	Increased trust and confidence levels	Annually	*Not completed. This is part of the the 3 year plan and forms part of a particular project.*

Police	4.1 Develop a safe environment	Update risk register each quarter to minimise risk	Increased trust and confidence levels by managing risk	Quarterly	In the process of being completed. The risk register was amended from the format previously used to the MTEF format and is taking a considerable amount of time due to the number of risks.
Police	4.1 Develop a safe environment	Fifty weeks Community Service facilitated	Increased trust & confidence	Quarterly	326.60 hours of unpaid work was facilitated.
Police	4.1 Develop a safe environment	Community Engagement 'a story a day'	Increased trust & confidence	Quarterly	99 stories for the quarter for Facebook/twitter. 64 FB 35 twitter 840 followers for Facebook 322 followers for Twitter
Police	4.1 Develop a safe environment	Establish a 24hr and 24/7 St Helena Contact and Emergency Services Control Room	Increased trust & confidence	Annually	Established. Funding submittted to provide the necessary training and to develop the necessary systems.
Police	4.1 Develop a safe environment	Reduction in Road Traffic Collisions from 2018/19 figure	Reduction in in road collisions	Quarterly	July -7 August-5 September -9
Police	4.1 Develop a safe environment	Deliver Multi-Agency Command Training	Delivery of Multi-Agency Command Training to staff	Annually	To date there has been Sea Rescue Bronze Command training, Control Room command training, Search and Rescue multi - agency command training and police specific command training.
Police	4.1 Develop a safe environment	Deliver Six Multi-Agency Command Training	Delivery of Six Multi-Agency Exercises	Annually	2 Exercises have been achieved for Qtr2: Ex Green Kangaroo (Command post Distress Call handling).
Police	4.1 Develop a safe environment	Produce a report reviewing cybercrime response capability	Delivery of a report reviewing cybercrime response capability	Annually	Work not yet commenced on report but raised as a threat at a number of manangement meetings & part of MTEF plannning
Police	4.1 Develop a safe environment	Develop plans and projects to minimise risk	Increased trust and confidence levels by planning and managing risk	Quarterly	Ongoing as part of MTEF planning with respective portfolio holders
Police	4.1 Develop a safe environment	12 minute attendance target to fire related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	September 8 reports, 4.5 minutes response time
Police	4.1 Develop a safe environment	30 minute launch time to sea rescue related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	Deployment time for the Sea Rescue vessel currently at 32mins.

Police	4.1 Develop a safe environment	Produce a paper to identify, commence and program completion of multi-agency training and operational requirements	Delivery of a report to identify multi-agency training & operational requirements	Annually	*Multi agency training programme drafted.*
Police	4.1 Develop a safe environment	Introduce Community Intelligence initiatives	Increased trust & confidence by effective community engagement and responding to intelligence	Quarterly	July - Sept 386intelligence reports submitted. These are continuing.
Police	4.1 Develop a safe environment	Deliver 5 Daily Management Meetings per week to manage resources effectively and resolve problems	Increased trust & confidence by managing resources effectively and resolving problems	Quarterly	DMM conducted 5 days a week as per target
Police	4.1 Develop a safe environment	Develop a multi-agency problem solving group and relevant sub-groups with a TOR and appointees	Establishment of the multi-agency problem solving group with terms of reference and appointees	Annually	*Inital meeting held in October 2019 terms of reference to be produced and circulated prior to next meeting. Meeting currently being arranged.*