



A ST HELENA **Welcome** WITH A DIFFERENCE

11 ARRIVALS BEGIN THEIR 14-DAY QUARANTINE AT BRADLEY'S CAMP

The Camp

Bradley's Camp, initially used to house overseas workers during the construction of St Helena Airport, has been transformed into a dual purpose medical and quarantine facility. This has been done as part of our preventive measures in response to the COVID-19 Pandemic.

19 passengers arriving on a humanitarian charter flight from the UK on Monday, 20 April, were the first residents to use the camp. Eight crew departed the Island on Tuesday, 21 April, but 11 residents remain at the Camp where they are staying for 14 days in quarantine.

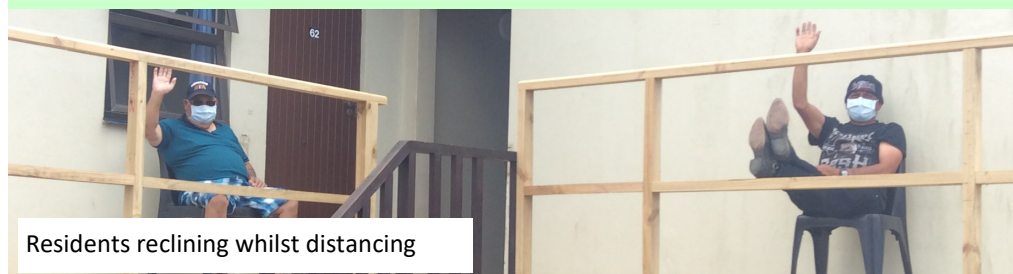
Waking up to views overlooking the Millennium Forest and St Helena Airport, residents are settling into life in quarantine.



Angelique Johnson said: *"Everything's fine. Nobody has complained, we can walk within the confines and many of us exercise regularly. I've worked out it's good to have a routine based around breakfast, lunch and dinner – it's just like being on the RMS. I really appreciate the one hour free Wi-Fi each day to stay in touch with family and friends who I call every day. We've struck up some good friendships within the Quarantine group while maintaining our distance – you could say it's a long distance relationship."*

Saints who returned to St Helena, having been stranded in the UK with no alternative way of getting back to the Island, have also remarked that they are comfortable and happy with their accommodation – a testament to the hard work, commitment and dedication of all workers involved in getting the Camp ready in time for this flight.

Barry Brooks said: *"I'm doing fine. We are well looked after and just counting down the days."*



From the Equality & Human Rights Commission, Catherine Turner, commented: *"The transformation at Bradley's Camp on Monday was amazing. While the rooms for residents are small, they are well organised and well equipped and residents will be allowed out of their rooms at will, so long as they observe the distancing rules. Added to this the access to news, internet and communications with family and friends have all been well thought through and will mitigate the room size. It is genuinely awe-inspiring to see how everyone has worked together and transformed a building site into something that is fit for purpose."*

While residents are not confined to their rooms they are restricted to their immediate area and are required to stay in their rooms at certain times to allow staff to safely operate and for some of the remaining construction work on the medical facility to be completed.

Bradley's Camp is split into two sections: quarantine, and medical, isolation site and treatment facility. The Camp is made up of three intensive treatment units, a hospital and theatre, 14 isolation rooms, and staff quarters. When fully completed it will be able to house up to 64 residents in quarantine at one time.

Project Manager, Rhys Hobbs, said: *"It has been a real challenge to develop the site beyond its original purpose, but what we have achieved in such a short time, with limited materials is nothing short of phenomenal. The willingness of everyone to help out, both within Government, the private sector and members of the public has been tremendous and everyone involved should be proud of their efforts. It's really demonstrated how the whole Island can pull together in times such as these."*



Diana's Peak block of 14 rooms

service is provided and laundry will be undertaken using strict safety and hygienic practices. Residents keep their supply of crockery and cutlery and wash this in their rooms.

Each resident will receive a daily health check from a member of the Health team who will monitor their situation and condition during the quarantine period, check on their welfare and discuss any questions, concerns or requests. This check is either carried out by telephone or a five-metre apart face-to-face conversation outside of residents' rooms.

Anyone feeling unwell outside of these Health checks can contact Doctors on call directly or ask the Duty Manager to alert a Health professional.

For health and safety reasons, residents who smoke will not be able to smoke inside their rooms but are able to use the designated smoking area, always keeping five metres apart from each other.

SURE South Atlantic Ltd has sponsored a voucher for each guest that provides an allowance of one hour free Wi-Fi each day with the option of purchasing additional data if residents exceed their daily allowance. A free SIM card has also been provided and those without a mobile phone can borrow one for the duration of their stay.

All rooms have also been equipped with a radio so residents can enjoy music throughout the day and keep updated. Why not play a song for someone you might know who is in quarantine.

Operations Manager, Matt Joshua, and his team strives to provide the best level of guest care they can for residents. Matt said: *"We have recruited and appropriately trained a full team to provide around-the-clock hospitality services to our 11 residents. There have been no major issues with the accommodation block and we have received positive remarks from the St Helena community on the scale and quality finish of the Project to get the facility operational given the very limited timespan and resources available. Everyone seems healthy and happy. All receive a daily health check and 24-hour access to communications with the Duty Manager and staff members. If you have friends, relatives or colleagues staying at Bradley's, stay in touch with them. You could make someone's day by sending them a gift."*

Camp Safety

'It's better to be safe than sorry' is the basis of the safety measures that have been put in place at the Camp with specific social distancing measures in place for each type of service provided to residents.

While residents can move around outside of their rooms, they must do so five metres apart from each other and cannot venture beyond the blue rope perimeter.

All workers on site including the Operations Manager, Night Manager, Security and Health workers follow a process for dealing with requests from residents including the safe delivery of all meal services and other room items including gifts and packages from family members. During this delivery residents are required to stay in their rooms ensuring there is no contact as staff go about their duties. Anyone wanting to leave a gift or package for any of the residents are kindly asked to leave this at the Bradley's Security Gate between 10 and 11am each day. No visitors are allowed to visit the Camp.

While works continue at the Camp to be able to complete the rest of the facility, residents will also catch a glimpse of various contractors around the Camp carrying out essential works. At no time will any of these contractors or other staff members come into contact with the residents during the 14-day quarantine period.

These procedures have been put in place to make sure that staff working at the facility are safe and will not be able to bring any potential threat of COVID-19 out into the community.

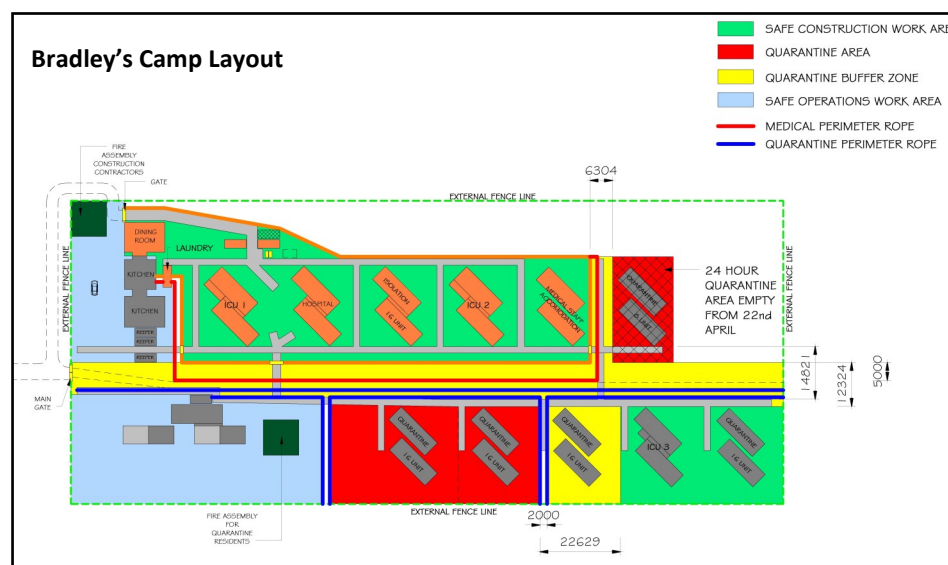
A 14-day Stay

Before making the journey to the Island, residents at the Camp knew they were arriving to 14-days of compulsory quarantine, introduced by Government to ensure that anyone arriving to the Island who presents with COVID-19 symptoms are identified quickly and can be contained and treated early in isolation without risking spread to other members of the St Helena Community.

Now a few days into their quarantine period residents are getting used to quarantine conditions helped along by guest services provided at the Camp by the Hospitality team. Residents have access to a limited room service menu where they can open an account to purchase items to be charged to their room, which they will then be able to settle on 'check out'. Linen and blankets are provided and additional items can be requested if required to enhance the comfort of their stay. Tea, coffee and water are also provided in each room.

Residents are responsible for cleaning their own rooms and have been provided with appropriate cleaning supplies to last the 14 days. A laundry

Bradley's Camp Layout



Thank You

Getting Bradley's Camp ready for the 19 passengers arriving on Monday's flight would not have been possible without the sheer amount of hard work put in by a number of people.

Chief Secretary, Susan O'Bey, says: *"The transformation at Bradley's has been possible due to the collaborative and community spirit which St Helena is renowned for. I took the opportunity to visit the work site during the Easter Weekend and witnessed first-hand, the hard work, dedication and camaraderie, of all involved. I would like to thank everybody who made this Project possible, the SHG Project Manager and Technical and Works Teams, IT and HR staff, Health staff, private contractors and their teams, merchants who were prepared to provide materials outside of normal opening hours, SURE SA Ltd, Connect Saint Helena, the hospitality team, the cleaners, the volunteers who turned up to assist with making the rooms ready to receive the first residents, and the general public who responded so positively to our call for additional equipment. We now have a facility that forms our first line of defence in keeping our community safe during the current COVID-19 Pandemic and for this we are truly grateful."*