



## ST HELENA POLICE SERVICE TRUST & CONFIDENCE SURVEY 2020

To develop and improve our service, we would appreciate your input on this questionnaire. The community as a whole, has been selected in order for us to capture a true record of the satisfaction you may have in us as a service. This should not take longer than five minutes of your time. All of the information you provide us with will be collated and analysed. Whereby, upon completion we will work towards developing and/ or improving our service and the statistics will be advertised to the public.

1. How satisfied are you with the police visibility on the Island as a whole?

Very dissatisfied    dissatisfied    Neutral    Satisfied    Very satisfied

Comments

2. How satisfied are with officers professionalism?

Very Dissatisfied    Dissatisfied    Neutral    Satisfied    Very Satisfied

Comments

3. How safe do you feel in your home?

Very unsafe    unsafe    Neutral    Safe    Very safe

Comments

4. Is the Police presence sufficient in your neighbourhood?

Yes    No    Don't Know

Comments

5. What are the greatest problems in your neighbourhood?

- Burglaries/theft
- Traffic issues/ residential Speeding
- Disorderly conduct/public intoxication/noise violations
- Domestic violence
- Driving under the influence (alcohol/drugs)
- Physical assaults
- Underage drinking
- Drugs
- Any other

Comment

6. Have you been in direct contact with the police in the past 3years?

**If no, go to Question 8**

Yes      No      Don't know

Comments

7. Were you satisfied with your experience?

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very Satisfied

Comment

8. Are you satisfied that The Police Service tackles reported incidents effectively?

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied

Comments

9. In the past 12months, do you think crime has

Increased      decreased      remain the same      don't know

Comments

10. Are you satisfied The Police Service treats people fairly?

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied      don't know

Comments

11. What do you like best about the Police Service

Comments

12. How would you improve the police service?

Comments

13. What area do you live in?

14. What is your gender?

- Male
- female

15. What is your age group? Circle as appropriate

Under 17 years    18-29 years    30 – 39years    40-49 years  
50 – 59 years    60 – 69 years    70 years or older

**THANK YOU FOR COMPLETING THIS SURVEY**