

## Introduction

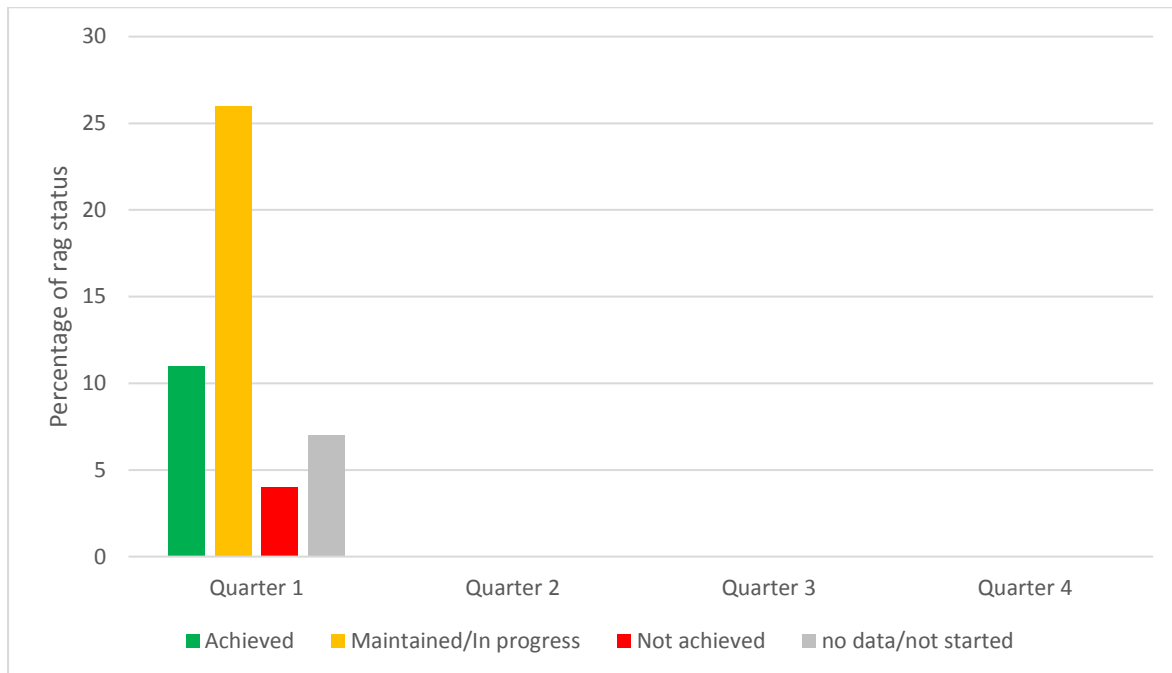
This report covers the status of SHG Performance Indicators as at 30<sup>th</sup> June 2019 – **Quarter 1** covering the **period April to June 2019**.

The delivery of SHG Goals and Objectives is monitored centrally using a total of 148 performance indicators relevant to the seven SHG Directorate Strategic Plans for the current financial year 2019/2020. Directors are responsible for ensuring the submission of progress reports and supporting evidence in accordance with the agreed reporting cycle as set out in the table below.

DIRECTORATE	REPORTING CYCLE				
	MONTHLY	QUARTERLY	QUARTERLY / ANNUALLY	6-MONTHLY	ANNUALLY
Children and Adults Social Care		4		13	21
Corporate Services	1	7			6
Education		2		1	8
Environment, Natural Resources and Planning		4		15	2
Health	5	9	1		13
Infrastructure and Transport					11
Police		16			9
<b>TOTAL</b>	<b>6</b>	<b>42</b>	<b>1</b>	<b>29</b>	<b>70</b>

**Current Status** – 85% of the reports/updates due for Quarter 1 were received and 15% remained outstanding.

See chart below showing % of rag status for quarter 1:



Notable achievement against targets was made in the following areas for the first quarter:

- ❖ One additional Government Landlord home was acquired in May 2019.
- ❖ 97% of all school children with consent completed the annual weight screening.
- ❖ St Helena healthcare acquired MRSA bacteraemia infections were maintained at zero.
- ❖ Registered diabetics with poor control were maintained at 46%.
- ❖ Police Directorate gained 75% satisfaction level from those surveyed, based on 33 incidents.
- ❖ 12 minute response time attendance to fire-related emergencies.
- ❖ 23 minute deployment time for the Sea Rescue Vessel, for sea rescue-related emergencies.

For detailed report showing updates for each quarter, please click the relevant links below to each directorate (Annex A)

### Annex A

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Education-Performance-Report-Quarter-1-April-June-2019.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Children-and-Adults-Social-Care-Performance-Report-Quarter-1-April-June-2019.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Corporate-Services-Performance-Report-Quarter-1-April-June-2019.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Health-Performance-Report-Quarter-1-April-June-2019.pdf>



St Helena  
Government

## SUMMARY PERFORMANCE REPORT

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Environment-and-Natural-Resources-Performance-Report-Quarter-1-April-June-2019.pdf>

<https://www.sainthelena.gov.sh/wp-content/uploads/2020/01/Police-Performance-Report-Quarter-1-April-June-2019.pdf>