

Performance Report - Quarter 1 (April - June 2019)

Directorate	Strategic Objective	Performance Measure (Indicator)	Target 2019/20	Reporting Frequency	1st Quarter Achievements
Police	4.1 Develop a safe environment	Improve quality of crime investigations	Effective quality investigations for all crimes reported	Quarterly	50 crimes in the quarter 25 with investigations plans as per OTRCIS
Police	4.1 Develop a safe environment	Reduce crime from 2018/19 level	Reduction in overall crime from 2018-19 level	Quarterly	50 crimes in the quarter against target 54
Police	4.1 Develop a safe environment	Protecting vulnerable people by referring to social care	Increase in referrals to Social Care	Quarterly	23 referrals in first quarter
Police	4.1 Develop a safe environment	Protecting vulnerable people in Police Custody by completing risk management plans	Increase in risk management plans	Quarterly	79 persons in custody to date this year (Jan 2019) & all have completed risk management plans
Police	4.1 Develop a safe environment	Protecting our borders on St Helena	Protection of our borders by having an effective borders policy in place	Annually	
Police	4.1 Develop a safe environment	Police Surgeries	Increased trust and confidence	Quarterly	9 out of 12 surgeries were completed for the first quarter. Due to police commitments 3 surgeries were not completed
Police	4.1 Develop a safe environment	75% Satisfaction level from those surveyed	Increased satisfaction levels	Quarterly	75% satisfaction for the 1st quarter based on 33 incidents
Police	4.1 Develop a safe environment	25 hours Dedicated Community Engagement per month	Increased trust & confidence	Quarterly	AFA Checks - 2 hrs Extinguisher Checks -10.5 hrs Site visits 4 hrs Total 16.5 hrs
Police	4.1 Develop a safe environment	Community Confidence Survey	Increased trust and confidence levels	Annually	
Police	4.1 Develop a safe environment	Written Succession plans for all identified roles	Increased trust and confidence levels	Annually	
Police	4.1 Develop a safe environment	Update risk register each quarter to minimise risk	Increased trust and confidence levels by managing risk	Quarterly	Risk Register completed and currently being reviewed as part of MTEF planning
Police	4.1 Develop a safe environment	Fifty weeks Community Service facilitated	Increased trust & confidence	Quarterly	189.5 hours completed in first quarter CS provided each week
Police	4.1 Develop a safe environment	Community Engagement 'a story a day'	Increased trust & confidence	Quarterly	FB/Twitter 85 stories for quarter 153 followers on FB 265 followers on Twitter
Police	4.1 Develop a safe environment	Establish a 24hr and 24/7 St Helena Contact and Emergency Services Control Room	Increased trust & confidence	Annually	Police Control room now established & operational - roll out of radio programme nearing completion

Police	4.1 Develop a safe environment	Reduction in Road Traffic Collisions from 2018/19 figure	Reduction in in road collisions	Quarterly	<div> <div>2018</div> <div>2019</div> <div> <div>April</div> <div>5</div> <div>6</div> </div> <div> <div>May</div> <div>8</div> <div>2</div> </div> <div> <div>June</div> <div>10</div> <div>4</div> </div> <div> <div>Total</div> <div>23</div> <div>12</div> </div> <div>Figures from OTRCIS</div> </div>
Police	4.1 Develop a safe environment	Deliver Multi-Agency Command Training	Delivery of Multi-Agency Command Training to staff	Annually	To be undertaken by new C/Insp when he arrives mid September 2019
Police	4.1 Develop a safe environment	Deliver Six Multi-Agency Command Training	Delivery of Six Multi-Agency Exercises	Annually	4 Exercise have been achieved so far: Emergency Planning training & exercise, Excercise Blue horse (DVI), Exercise Green Kangaroo (Coast station and Sea rescue Command post). Dive Recovery Ex.
Police	4.1 Develop a safe environment	Produce a report reviewing cybercrime response capability	Delivery of a report reviewing cybercrime response capability	Annually	Work not yet commenced on report but raised as a threat at a number of manangement meetings & part of MTEF plannning
Police	4.1 Develop a safe environment	Develop plans and projects to minimise risk	Increased trust and confidence levels by planning and managing risk	Quarterly	Ongoing as part of MTEF planning with respective portfolio holders
Police	4.1 Develop a safe environment	12 minute attendance target to fire related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	<div>April 10 Reports – Average 8.5 minutes response time.</div> <div>May 9 Reports – Average 8.1 minutes response time.</div> <div>June 4 Reports – Average 12 minutes response time.</div>
Police	4.1 Develop a safe environment	30 minute launch time to sea rescue related emergencies	Increased trust and confidence levels by response to calls within time parameters	Quarterly	Deployment time for the Sea Rescue vessel are: 23mins at present.
Police	4.1 Develop a safe environment	Produce a paper to identify, commence and program completion of multi-agency training and operational requirements	Delivery of a report to identify multi-agency training & operational requirements	Annually	
Police	4.1 Develop a safe environment	Introduce Community Intelligence initiatives	Increased trust & confidence by effective community engagement and responding to intelligence	Quarterly	First quarter April to June 200 intelligence reports were submitted, this includes 17 boat entries.
Police	4.1 Develop a safe environment	Deliver 5 Daily Management Meetings per week to manage resources effectively and resolve problems	Increased trust & confidence by managing resources effectively and resolving problems	Quarterly	DMM conducted 5 days a week as per target

Police	4.1 Develop a safe environment	Develop a multi-agency problem solving group and relevant sub-groups with a TOR and appointees	Establishment of the multi-agency problem solving group with terms of reference and appointees	Annually	
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