



St Helena Statistics Office User Feedback Survey

Our aim is to produce statistics about St Helena that help people make better decisions. We're looking for your help and feedback so that we can improve the quality of our service.

If you use our statistics, please complete this survey - it should take no more than ten minutes to complete. It is preferable to do the survey online at

<https://www.surveymonkey.com/r/St-Helena-Statistics-Feedback>

If you prefer to complete this questionnaire on paper, please complete this form and either deposit it in the box in the Library or return it to the Statistics Office at The Castle in Jamestown, or call the Statistics Office at 22138. If you would like to talk to us directly, our email address is statistics@sainthelena.gov.sh, our telephone number is (+290) 22138, or you can visit us in person.

Thank you - Your help is greatly appreciated.

1. Do you live on St Helena? Yes: No:

2. What activity do you use our statistics for? (Please tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> In my work for Government or for a public agency | <input type="checkbox"/> For my research |
| <input type="checkbox"/> In my work in the private sector | <input type="checkbox"/> For reporting or monitoring the economic and social situation of St Helena |
| <input type="checkbox"/> In my studies or at school | <input type="checkbox"/> For personal or general interest |

Other (please state):

3. The statistics produced by the St Helena Statistics Office are:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Accurate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relevant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reliable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free from bias or political interference	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Available (i.e. I know where to find them)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Usable (i.e. available in a format that I can use)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please provide any comments, especially if you have selected 'disagree' or 'strongly disagree' for any statement:

4. Which statistics are of interest to you? (Please tick all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Monitoring social and economic progress | <input type="checkbox"/> Social services and benefits |
| <input type="checkbox"/> Population trends and composition | <input type="checkbox"/> Energy |
| <input type="checkbox"/> Price inflation | <input type="checkbox"/> Water |
| <input type="checkbox"/> The performance of the economy | <input type="checkbox"/> Climate |
| <input type="checkbox"/> Passenger arrivals and departures | <input type="checkbox"/> Production |
| <input type="checkbox"/> Tourism | <input type="checkbox"/> Production |
| <input type="checkbox"/> Trade with the rest of the world | <input type="checkbox"/> Finance, including overseas aid |
| <input type="checkbox"/> Health | <input type="checkbox"/> Employment, wages and incomes |
| <input type="checkbox"/> Education | <input type="checkbox"/> Business activity |

Other (please list any topics not specified above):

5. How do you prefer to access our statistical data? (please rank from one to four - one is your most preferred method)

- Downloading the Excel files from our web site
- Reading Statistical Bulletins
- Reading Statistical Reports, such as the Census report or reports on surveys
- Contacting the Statistics Office by telephone, email or in person

6. What can we do to improve our service?

7. All responses will be treated confidentially, but if you would like to discuss your comments with us further please provide your contact details here (an answer to this question is not required).

Name:

Email Address:

Phone Number:

Thank you for completing this form