



**Adult Social Care Threshold**

<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
<b>Universal</b>	<b>Vulnerable</b>	<b>Complex</b>	<b>Acute</b>
All Adults within St Helena and who are routinely in receipt of community services.	Involvement in several aspects of work, education, or learning, cannot be sustained. Social support system and relationships, cannot or will not be sustained. Domestic and personal care might be affected.	Several social support system, or relationships cannot or will not be sustained. Inability to carry out several personal care or domestic routines	Adults at risk of significant harm/or has suffered abuse and for whom there is continued risk.

- The Threshold is the framework setting out the eligibility for receiving social care support from adult social care.
- An individual is entitled to an assessment, if they *appear* to be in need of community care services.
- Determine eligibility by considering the risks to a person’s independence in the absence of support being provided

**Universal**

Managed by the individual and/or family possibly with involvement of other agencies.  
Needs no or low-level support to access activities and opportunities to engage in the community.

**Vulnerable**

Some support may be needed to manage own health and medication. Assistance with appointments, daily treatments etc.

Support needed with preparation of meals. May need prompting to complete tasks such as washing, cleaning, preparing meals etc.

Maybe able to undertake daily tasks without assistance but takes significantly longer than would normally be expected.

## **Complex**

Significant long-lasting physical health needs which have a significant impact of the individual. Support needed with medication and health management.

Lack of stimulation or opportunities to engage in social and leisure activities without significant support to do so.

May experience cognitive impairment and require support with money management such as Lasting Power of Attorney or Deputyship.

## **Acute**

The way you live, your actions or how you look after yourself, is causing extreme concern about your immediate safety.

Individual may need immediate support, to avoid critical risk their safety, life of that of others.

Significant health problems have developed and you need help to avoid risk to your safety, or that of others or admission to hospital.

You need a short period of intensive support, to avoid admission to hospital or residential care.

You need help immediately because you have experienced or believe to have experience serious abuse or neglect or you are at immediate risk of physical or sexual abuse.

## **Level 4**

**When-** life is or will be, threatened; and/or significant health problems have developed or will develop; and/or there is, or will be, little or no choice and control over vital aspects of the immediate environment; and/or serious abuse or neglect has occurred or will occur; and/or there is, or will be an inability to carry out vital personal care or domestic routines; and/or vital involvement in work, education, or learning cannot or will not be sustained; and or/vital social support system and relationships cannot or will not be sustained; and/or vital family and other social roles and responsibilities cannot or will not be undertaken.

## **Level 3**

**When-** there is or will be, only partial choice and control over the immediate environment; and/or Abuse or neglect has occurred or will occur; and /or

There is or will be, an inability to carry out the majority or personal care or domestic routines and/or

Involvement in many aspects or work, education or learning or will not be sustained; and /or

The majority of social support system and relationships cannot or will not be sustained; and/or

The majority of family and other social roles and responsibilities cannot or will not be undertaken.

## **Level 2**

**When-** there is, or will be, an inability to carry out several personal care or domestic routines;

And /or involvement in several aspects of work, education or learning, cannot or will not be sustained;

And/or several family and other social roles and responsibilities cannot or will not be undertaken.

## **Level 1**

**When-**There is, or will be, an inability to carry out one or two personal care or domestic routines; and/or

Involvement in one or two aspects of work, education or learning cannot or will not be sustained; and/or

One or two social support systems and relationships cannot or will not be sustained; and/or

One or two family and other social roles and responsibilities cannot or will not be undertaken