

Threshold for the Adult Support Team

What we do: The Adult Support Team is passionate about making a difference and helping vulnerable people to live their best life. We demonstrate care and respect equality of opportunity. We listen to those that we work with in order to promote their wellbeing in a holistic way.

Vulnerable Person: Someone aged 18 or over who is or may be in need of community care services, by reason of mental or physical disability, frailty or illness, in order to achieve their best life; AND who, does not have the ability to fully meet the needs of their everyday care without support; AND who, is or may be unable to protect themselves against significant harm or exploitation.

What we don't do: We are not responsible for welfare benefits, we do not deal with housing, we are not a health service provider, we do not provide legal advice and we are not a transport provider.

Everybody referred to the Adult Support Team will have an assessment of their needs; the outcome of which determines the support and ongoing involvement offered.

There is no hierarchy to these types of need – all are equally important.

| Type of Need/Support | Lower Level Support/Need | Medium Level Support/Need | High Level Support/Need |
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| Physical Health and Medication | Managed by the individual and/or family possibly with involvement of other agencies. | Some support may be needed to manage own health and medication. Assistance with appointments, daily treatments etc. | Significant long-lasting physical health needs which have a significant impact of the individual. Support needed with medication and health management. Deprivation of Liberty safeguards |
| Mobility | Short-term mobility issues (result of injury or short-term illness) or low-level needs. | May have some mobility issues requiring use of aids for independence (walking frames, wheelchair, commodes etc.) | Significantly reduced mobility and physical needs which require specialist equipment (hoists etc.) |
| Daily Living | Better Living Allowance. Unsafe or unhygienic living | Support needed in the home to meet some/all tasks of daily living (Home Support | Needs assistances with most/all tasks of daily living – 24/7 support |

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| | environment. | or Carers). Support needed with preparation of meals. May need prompting to complete tasks such as washing, cleaning, preparing meals etc. Maybe able to undertake daily tasks without assistance but takes significantly longer than would normally be expected. | needed. Toileting – use of Tena pads. |
| Communication | May have some difficulties but is supported by family/friends/others. | Referrals to other specialist services (SALT etc.) | Referrals to other specialist services (SALT etc.) |
| Managing Money | Welfare Assistance for short term or emergency support only. Has the capacity to make financial decisions even if these may be seemingly poor decisions. | Welfare Assistance for short term or emergency support only. May require some support to manage money; budgeting assistance, understanding bills etc. | Lacks the capacity to manage own money; Deputyship to be explored. |
| Emotional Wellbeing | Possible involvement with CMHT (short or long-term) | Possible involvement with CHMT (short or long-term). Has a significant impact on their ability to complete ADLs. | Possible breakdown in care provision in the community resulting in stress. Mental Capacity lacking |
| Social and Leisure | Needs no or low-level support to access activities and opportunities to engage in the community. | Day Care? May be able to go out alone but doing so would cause pain, distress or anxiety. | Lack of stimulation or opportunities to engage in social and leisure activities without significant support to do so. Referrals to Day Care and Activity workers. |
| Outcome | Short term support may be required to maximise independence. No ongoing Adult Support Team | Ongoing support from the Adult Support Team in the Community. Home Support Package provided (in line | Ongoing support from the Adult Support Team; Consideration for Residential and Sheltered provision. |

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| | involvement. May be receiving support from other agencies. BLA as appropriate. | with policy) following assessment and safety plan: These will be regularly reviewed and packages of care may be withdrawn if no longer needed. Receive services that prevent their care needs from becoming more serious, or delay the impact of their needs | Home Support packages regularly reviewed: packages of care may be reduced or withdrawn if no longer needed. |
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In order to meet the threshold for ongoing Adult Support Team involvement the adult's vulnerability must impact on at least one of the areas of need in a significant way or the cumulative effect of the impact on a number of the areas of need means that they have a significant impact on the adult's overall wellbeing.

Any adult at any time can become vulnerable and therefore a Safeguarding Concern: In these instances we would follow Safeguarding Procedures