

St Helena Government

PERFORMANCE REPORT

FOR PERIOD 7 - OCTOBER 2017 FINANCIAL YEAR ENDING 31 MARCH 2018

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Overview of Performance for OCTOBER 2017

Introduction

St Helena Line will withdraw the RMS St Helena from service in February 2018.

The Public Transport service has been extended to operate a service to and from St Helena Airport to coincide with flight arrival/departure check-in times.

The 14 October 2017 saw an exciting chapter in St Helena history as the inaugural flight for the scheduled commercial air service took off at St Helena Airport.

On the 18 October 2017, the Careers Fair 2017 took place with remarkable success and significant turn out.

St Helena Police Directorate launched a Facebook page on the 23 October 2017, with an aim to keeping the public informed of their work, further promoting safety campaigns and releasing urgent announcements.

On the 25 October 2017, the St Helena Airport received an open ended air traffic service certification, and on the 27 October 2017, SHG announced the signing of a Memorandum of Understanding (MOU) with South Atlantic Express (SAEx) to deliver the Submarine Cable Project.

Summary of Key Performance Indicators

Some of the headlines for October were as follows:

- * Scheduled commercial air service to St Helena took off.
- * 32.26% of energy generation came from renewables. Electricity usage compared to 2016 showed a 14.95% increase.
- * There were 9 unplanned electricity Interruptions in October, with 52 interruptions year to date.
- * The Fire Service average response time decreased to 4.4 minutes compared to the previous months, due to some of incidents occurring whilst fire fighters were already in the district.
- * 15 referrals to Children's Services were received, with 30% resulting in a single assessment.

Corporate Risk Management

Our first half yearly review took place on 22 September 2017 with SHG Directors and Senior Officials, which was followed by a discussion with Elected Members on an 'Away Day' on 29 September 2017. A total of 6 proposed new risks were agreed along with the current 19.

In addition a new risk action log is being implemented to cover monthly progress, mitigation or increased risk factors.

Progress in the second quarter was as follows:

Risk 1: Delay in Air Access post 2017

Successful proving flight and all regulatory approvals for air service to commence October 2017 in place. Scheduled commercial air service to St Helena commenced on 14 October.

Risk 4: Threat of rock fall increased due to climate change

Tenders have being assessed and report produced. Source of funding to be identified.

Risk 9: Failure of Change Management Programme impact on SHG and Public Pay and Grading review report presented to CLG. Work on development of Job Families ongoing. Five individuals selected for SHG Leadership Programme. Training sessions delivered by Continuous Improvement consultant.

Risk 14: Lack of Health and Safety on island

CLG agreed a review of existing policies and H&S reports. Situation report to be presented to consider next steps and to include establishing a Working Group to take agenda forward. Public Health Committee to endorse this approach.

Risk 17: Failure to underpin basic education

Improvement in secondary performance and small important gains in primary education. St Helena Community College demonstrated the ability to provide cost-effective further and higher education results

Summary of Financial Performance

The Consolidated Fund Report reflects a surplus of £2.2M for the year to date in comparison with a forecast budget surplus of £0.4M. This surplus is the result of significantly lower spend than the budget allocation for this period.

Budgeted expenditure for the year to date is £23.8M. Actual expenditure for the same period was £22.0M. This represents an under spend of £1.8M, which is a favourable variance of 7.6% against the expenditure budget for the year to date.

Budgeted revenue for the year to date of £24.2M is in line with the actual revenue generated for this period.

Key Revenue and Expenditure Variances

The Revenue Report provides an analysis of actual and budgeted revenues by revenue stream. Whilst total revenue is in line with the budget, as reported in the previous period, actual income from Taxes is significantly lower than the budget.

The Consolidated Fund Report provides an analysis of actual and budgeted expenditure by the appropriated head of expenditure. Under spends in excess of £100K are reported for Technical Cooperation, Health (including medical evacuation), Education and Human Resources. Brief comments on these under spends are provided below.

Technical Co-Operation £667k - The under spend relates to delays in recruiting to several consultancy and TC positions.

Health - Medical Evacuation £597k - The number of aeromedical evacuations are less than budgeted.

Health £412k - The majority of the under spend relates to supplies and services, transport and salaries.

Education £150k - The under spend relates mainly to materials, student scholarship and apprenticeship payments.

Human Resources £131k - The majority of the under spend relates to training expenses.

Capital Programme

ExCo approved a 6 month programme in May 2017.

Projects are progressing well, however due to limited materials available on -Island as well as a slight delay in the RMS arrival in September there are some projects specifically the Lab refurbishment, Police relocation to AVEC, Re-roofing of Harbour View, and HTH CDA, which will not be completed by 30 September deadline. Alongside of this there will be a few projects that did not attract any suitable contractors during an open procurement exercise and alternative options were considered which unfortunately will mean that the works will not be completed by 30 September.

A request has also been made to DFID to allocated a further £100k from the existing Business Case budget to complete 3 further projects one being rockfall protection works and the other two associated with the Prison project.

DFID are considering these issues and the request for additional funding and a response is expected shortly. If favourable the programme will be extended to December 2017. Discussions are still ongoing with DFID regarding funding for future capital programme. No further changes to date.



SHG KEY PERFORMANCE INDICATOR REPORT

PERIOD 7 (October 2017)

| No | Natior Goa | | Performance Indicator/ Risk Mitigation | Benchmark | Target 2017/18 | Target 2018/19 | Target 2019/20 | Performance Update | Direction of Travel | Notes | Overall Brief Monthly Commentary on Progress/events |
|----|------------------|---------------------------------|---|---|---|---|---|--|---------------------|-------|--|
| 1 | | Safeguarding (Frankie) | Number of referrals received for children's services % of referrals which required a single assessment and % of these assessments completed within timescales | 309 referrals received 23% required single assessments Approx. 90% completed within timescale | 95% completed within timescales | | | For October 2017 - 15 referrals to Children's Services were received, 30% resulted in a single assessment. It is estimated that 100% of these assessments will be completed within the 35 working day timescale. | 1 | | Assessments continue to be completed within the 35 day timescale |
| 2 | | Safeguarding (Suzie) | Joint visits are done with OT and MH. (Demonstrates joined up multi agency work in the community) | For 2016 - 47 OT joint visits and 2 MH joint visits. | 47 OT Joint Visits 2 MH Joint visits | | | Sept 2017: 21 joint visits with OT, Physio, and Hospital, Specialists or Multi-Disciplinary Meetings. Year to date: 62 Joint visits Oct 2017: 19 joint visits with OT, Physio, Specialists, Police or Multi-Disciplinary Meetings. Year to date: 81 | • | | |
| 3 | | Safeguarding | Number of residents who rate our care positively | Service user survey to be developed and 2017/18 a year to baseline this data to improve as we move forward | | | | October: Adults and OPS to complete a full survey of all residential care. Date to be completed: November 2017. | ⇔ | | |
| 4 | Altogether Safer | Safeguarding | Setting up a service user group to help shape policy | Currently setting up Happy Hearts committee. | | | | OPS Age Task Force Constitution is nearly completed. Ongoing. Monthly meetings are held. This will be completed by November 2017. One member of staff is now tasked with doing this. Happy Hearts continues and we are now starting to hand over some of the responsibility of running to members. This is to encourage their independence. Current numbers attending 30- 40 twice a month. The members who attend have agreed to contribute financially to each social gathering. Transport continues to remain a difficulty. | • | | |
| 5 | | Police | Reduce Overall Crime | The figure will not be set until the end of the current PPY as the figure for the current year plays a part in setting the figure. In any case, the figure will be divided by 12 and monitored on a monthly basis. | Less than five year average (also compared to 2016 – 2017 figure) | | | April = 19 crimes reported May = 11 June = 9 July = 7 Aug = 16 Sept = 13 Oct = 11 | + | | Crime continues to be low |
| 5a | | Police | Improving community trust and confidence in the services provided by the Directorate | | 75% satisfaction level from those surveyed. Each Police Team to perform 4 community surgeries per month. | 80% satisfaction level from those surveyed. | 85% satisfaction level from those surveyed. | August: 100 % call backs 100% saisfaction 4 surgeries per month 3 completed September: 100 % call backs 90% saisfaction 4 surgeries completed October: 80% call-backs (two victims have left the Island) 100% satisfaction. 12 surgeries total completed | + | | Positive satisfaction levels reported |
| 5b | | Police | Working with partners, volunteers and stakeholders to maintain public safety and our responses to incidents | | 10% reduction in road collisions from 2015/2016 level of 130 | | | July = 10% reduction in RTAs 8 in total August = 10% reduction in RTAs 7 in total Sept = 10% reduction in RTAs 4 in total Oct = 10% reduction in RTAs 5 in total | + | | |
| 6 | | Police | The St Helena Fire and Rescue Service will provide an immediate response to all related emergencies | Monitored on a monthly basis based upon the number of calls attended. | Attendance within 12 mins for the first appliance | | | July = Fire service average time is 9.9 minutes Aug = Fire service average time is 9.3 minutes Sept = Fire service average time is 8.9 minutes Oct = Fire service average time is 4.4 minutes | 1 | | Positive response time well within KPI despite difficult road conditions |
| 7 | | Safeguarding (Lindsay/Wendy) | Number of older persons (over 65) who are admitted to residential/sheltered accommodation - Reduce the number of admissions compared to the previous year | 13 admissions in residential/sheltered accommodations for 2016/17 (3 in sheltered and 10 in residential) | 13 admissions | | | September: One admission to CCC & One admission to Deason's Centre. October: One admission to Deason's Centre YTD = 4 CCC, 2 Deasons and 1 CapeVilla | ⇔ | | This will continue to be a pressure area |

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| 8 | | Safeguarding (Paul/Lindsay) | Number of people in the community receiving home care | For 2016 - 72 older persons in community receiving home care | Increase on benchmark | | | September: Adults and Older Persons -154 people receiving Home Care. 41 Community Support visits, Day Care help, specialist appointments, Hospital visits, prison visits, Social Care visits. October: Adults and Older Persons -137 people receiving Home Care. 52 Community Support visits, Day Care help, specialist appointments, Hospital visits, prison visits, Social Care visits. Welfare Assistance meetings: 8 | 1 | | |
| 9 | _ | Safeguarding (Paul/Lindsay) | % of those receiving home care having had social care review in last 12 months | Adults and Older adults 81.5% | 90% | | | Sept: 3 reviews completed by the Adult Support Team: 2 BLA reviews 11% of reviews have taken place with a target of 90% Oct: 5 reviews completed by the Adult Support Team: 1 new BLA 15% of reviews completed with a target of 90% | • | | Assessmets and care plans being reviewed. |
| 10 | | Safeguarding (Paul/Lindsay) | Number of adult social care assessments completed | 82 assessments completed | Benchmark | | | Sept: OPS completed 3 new assessments. Adults completed 2 new assessments Oct. Adults Support Team completed 5 new assessments | ↔ | | Expected increase in the demand for adult services |
| 11 | | Health | Vaccination Coverage Children at 2 years of age, up to date with vaccinations. Measured as a) % of 2 year olds immunised against those due on census data.(Aim = >90%) b) % of 2 year olds immunised against those due from birth rate.(Aim = >100%) | First year of reporting this way. Once full year is completed we will have baseline established. | TBD | TBD | TBD | a) 48% YTD b) 58% YTD | + | | We have moved from a monthly view (How many due vs how many vaccinated) as this was able to give variable % results each month with no real change in performance. This was due to different numerators and denominators each month. We have now moved to a yearly view (year to date), looking at expected numbers for the year. We are providing two figures and aiming for a target in the middle. The first figure looks at the number of expected 2 year old from the census data (therefore taking into account transient population). The second figure looks at those turning 2 from the birth records (not taking into account the transient population). This figure starts at 0% at the beginning of the year with an aim to hit 100% by the end of the year. Included is a graph which will show our progress each month over the year (with a projected target line). |
| 12 | - | Health | Diabetes a) Percentage of registered diabetes clients who have had their HbA1c tested at least once during the preceding year.(Aim = >85%) b) Percentage of registered diabetics with "Good Control". (Aim = >50%) | a) 75% (2015 data) b) 34% (June 2015 Data) | a) >95% b) | a) >98% b) | a) 100% b) | a) 85% b) 45% | 1 | | Statistic remains the same and views the year to date figures for target. New figure included relating to % of diabetics with good control. New database has allowed interrogation of patient data. We are on our way to achieving our (first) set target for this statistic of 45%. |
| 13a | althier | Health | Obesity: Early detection and prevention or reduction of obesity amongst resident population of St Helena (a) % of Children who are overweight or obese when measured on an annual basis in school.(Aim = <53%) (b) % of adults with a BMI >25 out of all patients seen. (c) % of adults with a BMI >25 out of all patients who had BMI check (Aim = <80%) | Accurate baseline to be established for (a) 53% of school children overweight or obese Overweight a 34%; Obese = 19% N=372 school children weighed March 2017 Boys=191 Girls=181 - Boys (51%): overweight = 33%; obese = 18% - Girl (54%)s: overweight = 34%; obese =20 % (b) 23% (222 with excess weight out of 978 patients seen) (c) 74% of all BMI's checked have BMI >25 (222 out of 298) | | 5% reduction on preceding year | 5% reduction on preceding year | October 2017 (a) 42% of school children overweight or obese (149 outof 353) Overweight = 29%; Obese = 14% N=353 school children weighed March 2017 Boys = 185 Girls = 168 *Boys (38%): overweight = 26%; obese = 12% *Girls (47%): overweight = 30%; obese = 17% MONTHLY b) 44% (1221 out of 2756) c) 78% (1221 out of 1572) | + | | Annual screening of school children. Will be repeated each year to compare and review progress. We are now looking for those with a BMI>25 (overweight and obese) compared to ALL patients seen. So YTD 44% of all patients who have been seen in the clinic have a BMI>25. We are also looking for the % of adults with a BMI>25 out of ALL those who have had their BMI checked. So YTD 78% who have had their BMI assessed have a BMI>25. |

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| 13b | Altogether H | Health | Obesity - Structured Interventions % of children and adults identified during health assessment as being overweight who receive support through a structured intervention. Children a) % of children identified with excess body weight (149) receiving brief intervention b) % of children identified with excess body weight referred for specialist dieletic advice c) % of children identified with excess body weight referred for specialist dieletic advice that received specialist advice Adults a)% of adults identified with excess body weight receiving brief intervention b)% of adult identified with excess body weight referred for specialist dieletic advice c) % of adults identified with excess body weight referred for specialist dieletic advice c) % of adults identified with excess body weight receiving specialist dieletic advice | Children a) Baseline in July 2017: 0 b) Baseline in July 2017: 2 c) Baseline in July 2017: 2 (100%) Adults a) Baseline in July 2017: 1 b) Baseline in July 2017: 3 c) Baseline in July 2017: 3 | To develop a concept for structured interventions | | | Children a) 1% (1) b) 5% (7 out of 149) c) 100% (7 out of 7) Adults a) 13% (154 out of 1221) b) 6% (70 out of 1221) c) 100% (70 out of 70) | ‡ | | Looks at YTD totals for adults and children. |
| 14 | | Health | Safe provision of an appropriate range of Mental Health services on island a) Mental Health Admissions YTD b) Alcohol Detox Admissions YTD c) Current Active Caseload (monthly) | | | | | a) 2 b) 0 c) Awaiting information | * | | YTD admissions, YTD alcohol detox admissions. Caseload at the end of each month (however it does change on a weekly basis). |
| 15 | | Health | Access to Healthcare 1. General Hospital (Secondary Health Care) a) No of general admissions to hospital (YTD) b) Number of surgical admissions(YTD) 2. Total number of different patients per month that accessed Primary Health Care to see a) Doctor b) Nurse c) Overall 3. Total number of different patients per month that accessed Primary Health Care at d) Half Tree Hollow e) Longwood f) Levelwood D=Doctor N=Nurse 4. Total number of occasions per month that patients with a registered disability were seen by a Doctor 5. Total number of home support visits for palliative / end-of-life care | A = 2000 B = 30 4. Awaiting info from SG to determine stats. 5. 20 (Nov 2016) | (a) >2000 (b) >30 (c) >20 | (a) >2300 (b) >40 (c) >20 | (a) >2600 (b) >50 (c) >20 | 1. a) 172 YTD b) 258 YTD 2. a) 2670 b) 2146 c) 3171 3. d) D= 372 N= 423 e) D= 52 N= 201 f) D= 19 N= 38 4. 5. 143 (9 for october) | • | | YTD General Admissions, Surgical Admissions We have moved away from looking at the number of appointments each month (as this is a relatively static number), as this does not give us an indication of the population we service. We are now looking at the total number of different people who access Health Care. So YTD 2670 people (out of the entire population) have seen a Doctor. YTD 2146 people have seen a nurse. We have also provided an overall figure to remove overlaps (patients who see both the doctor and nurse). We can now advise that YTD we (Health) have seen 3171 of the islands population. At the end of the KPI a graph is included to reflect this, and also to show the consistency of the monthly attendances (between 1000 and 1200 per month). We have looked at the different people who have accessed the country clinics (this does not reflect the repeat attenders). To enable us to look at this in relation to the local population. Currently working with SG to identify a way to obtain information relating to those with disabilities and access to healthcare. YTD and monthly figures for palliative care included (not obtained for October yet). |
| 16 | | Health | Encourage Smoking Cessation a) No of patients who have had their smoking status screened b) No of Patients started on NRT c) No of Patients started on Champix d) No of Patients given group cessation sessions e) % of patients registered as smokers seen by Dr/Nurse f) % of patients registered as smokers given BI | Island population registered on EMIS 4776 Smoking status record 1773 1773/4776 = 37% | | | | SEPTEMBER 2017: a) 449 b) 51 c) 14 d) 0% e) 79% f) 0% | • | | We are aiming to identify how many patients have been questioned on their smoking status. This is currently 449 people (we have seen 3171 different people this year). NRT is nicotine replacement therapy (gums and patches). Champix is medication to help stop smoking. Group Cessation is the stop smoking classes. Looks at the % of patients registered as smokers who have been seen (either by a Doctor or a Nurse, in the YTD). Currently 79% of all registered smokers have seen a health professional in the last year. BI = Brief intervention. First step to helping stopping smoking. |
| 17 | | ENRD | Social Housing - Increase the social housing stock. | 184 social houses (Jan 2017) | 5% | | | | ⇔ | | Work is still ongoing to ensure affordable housing and land is made available. Housing has also commenced an island wide tenancy audit which is hoped to be completed by December 2017. |

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| 18 | | ENRD | Plants and Wildlife . Monitor the health of St Helena's marine and terrestrial habitats, to make sure they do not decline ie that we don't lose any of the endemic life there and we maintain the environment in which these endemic animals and plants live. | Benchmarking done for 21 terrestrial and 22 marine in 2015/16) | Population of key Marine and Terrestrial endemic species - Little or no change | | | | 1 | | Seed collecting and storage continued. Nursery work at Scotland and Peaks carried forward with increased outputs. Fern House upgrades completed. Critical habitat ecological restoration work continued on 5% of target sites of high endemic diversity value. |
| 19 | | ENRD | Environmental Protection - St Helena's environment is protected through the implementation of the Environmental Protection Ordinance (EPO) enabling the conservation of biodiversity, regulation of trade in endangered species and the control of pollution, hazardous substances, litter and waste. | 10% of the required supporting policies, guidelines and procedures have been formally adopted and or are in place to facilitate the implementation of the EPO (Jan 2017) | Formal adoption of at least 80% of the secondary legislation and supporting policies, guidelines and procedures to facilitate the implementation of the EPO. | | | | • | | Staffing constraints continue to impede progress and we are struggling to attract suitably qualified and experienced individuals. Work has started on developing an environmental research permitting policy, this follows on from work done prior to the enactment of the EPO. General awareness of EPO requirements has also begun starting internally within ENRD and ENRC. Advice and input has been given on assessing the environmental impacts and ensuring EPO compliance for proposed infrastructure projects. An Initial Environmental Assessment for the Prison site options was also produced. |
| 20 | Altogether Greener | ENRD | Waste Management | Equally sized domestic waste cells last for approximately 1 year | 5% increase in domestic waste cells life | | | | + | | Whilst no capital investment has been forthcoming in recycling (business cases have been submitted for the last two years), initiatives are being developed to reduce waste. But the effects of these initiatives will not be as great as investment in recycling. Waste prevention campaign to target cigarette butts litter planned for Deomber 2017. Partnership Agreement signed with Private Sector business for increased glass recycling at Horse Point Landfill Site. Horse Point Landfill Site currently open to the public 24/7 (including Public Holidays) for a three month trial period. Anaerobic Digestion (AD) Expert visiting St Helena in December to undertake a feasibility study to determine if AD is suitable to add into waste management infrastructure (EU funded OCTA Innovation Project). |
| 21 | | ENRD/Connect | Energy Use | More efficient use of energy per head of population | 5% | | | | \leftrightarrow | | The renewable energy bid evaluation process progressed to the stage where bidders were shortlisted for further technical consultations, with the view to firm up on certain matters to be pertinent decision-making factors to consider, prior to starting contract negotiations. |
| 222 | - | ENRD | Increase Land available for Housing through the development of the CDA's and individual site identification. | Release 60 plots by the end of 2018. | 100% increase | | | | • | | HTH CDA Site: Works are nearing completion with regards to the installation the spine road. Surveys have taken place of the new road, sewage lines & boundaries of the adjacent developments and the draft design of first proposals including the re-alignment of the proposed plots has been done. An outline planning application has been submitted, to include the dvelopment of social housing on site. Bottom Woods CDA: Works are near completion on the first phase of the design process, in collaboration with the Technical Team and Planning Section. Social Housing desings for the CDA have been submited. BottomWoods: Surveys are to be completed to investigate the levels of the existing sewage line as this will affect the proposal, meeting has already taken place with the adjacent proprietors that will be affected by the development and meetings has taken place with the retail developer to progress on with the design stage. Plot Sales: On-going search for land that could be advertised. 7% of the target set has been reached to date for 2017/18. |
| 23 | | Education | Primary Education % of pupils achieving Level 4+ (Changed from August 2017 to % of pupils performing at or above Age Related Expectations) | Reading 71% SPAG 44% Maths 51% (July 2016) | Reading 60% English Skills 60% Maths 60% | | | August 2017 Year 6 English 50.0% At or above Age Related Expectations Mathematics 30.0% at or above Age Related Expectations Key Stage 4 Overall (Yrs 3 - 6) English 51.6% At or above Age Related Expectations Mathematics 36.2% at or above Age Related Expectations | ⇔ | | All primary schools are completing their 2017/18 School Improvement Plans based on detailed analysis of the data provided by the 2017 assessments. A new reading scheme aligned with the new National Curriculum has been implemented in all schools and is going well. |
| 24 | Young People | Education | Secondary Education % of pupils achieving 5 GCSE A*-C including English and Maths | 22% (Aug 2016) | 30% | 45% | 50% | SECONDARY - AUGUST 2017 45% achieved 5+ Grade A* - C (9 - 4) results, including English and Maths English 50% Mathematics 55% | 1 | | As an outcome of the good results in 2017, PAS reported a signficant increase in students opting to continue on to A levels in Year 12. PAS is completing the 2017/18 School Improvement Plan based on a detailed analysis of performance across Key Stage 3, in GCSEs and at A level. October saw the arrival of a new Science Advisory Teacher and a Business/ICT Advisory Teacher. Work is underway at present to plan new Business options for 2018. |
| 25 | pu | Education | % of teachers qualified to Level 4+ | 33.3% | 50% of teachers qualified to Level 4+ | 70% of teachers qualified to Level 4+; 40% of teachers qualified to Level 5+ | 50% of teachers qualified to Level 5+ | October = 43.10% | 1 | | Work continues on the teacher training initiative, with a number of staff members set to complete Level 4 in the next several months. One staff member has already completed the Level 4 qualification. A new Teacher Trainer is providing much needed support. In addition, a new round of Level 4 training is beginning in September. The Level 4 qualification in Education Leadership is planned to start in Jan 2018. |

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| 26 | Altogether Better for Ch | | Functional Skills programme that meets the needs of St Helena. Attendance at AVES functional skills programmes | Annual Training Needs Assessment deferred to March 2017, not yet underway. SHCC Courses offered: 159 courses General/Community - Accredited 27 General/Community - Local 39 Professional - Accredited 10 Vocational - Accredited 47 Higher Education - Accredited 36 273 registrations from 1/9/2016 - 20/2/2016. 89 registrations continuing from 1/3/2016 - 1/9/2016. Total of 363 students enrolled in SHCC programmes to date. | Annual Training Needs Assessment completed. 100 courses offered (with information on accreditation status and level) 300 course registrations | Annual Training Needs Assessment completed. 100 courses offered (with information on accreditation status and level) 350 course registrations | | Education Update October 2017 159 courses offered 48 courses with active enrolment during year to date -Community Education: 15 courses, 8 accredited -Higher Education: 14 courses; 13 accredited -Professional Studies: 8 courses; 8 accredited -Technical/Vocational: 10 courses; 10 accredited 195 students registered (1/9/16 - 31/7/17) 240 course registrations (1/9/16 - 31/7/17) 30 registrations in accredited L1 - L2 core skills courses (English, maths, ICT) | • | | SHCC started its second year of operation, following on from a very successful first year. In October, Education Committee approved new entry requirements for higher education courses and also set fees for new courses and services to be offered for SHCC. A new library automation system was set up in Public Library and the library is due to reopen in November following major renovation. |
| 27 | | Safeguarding | Number of people who we are supporting on our employability scheme | Benchmark Year 1 (2017/18) | | | | 22 total on OT scheme. 10 OT clients' works at SHAPE on a monthly basis 14 different Caressi clients who made 35 visits 28 clients in total working for SHAPE | ‡ | | Clients working for SHAPE at Sandybay & Donkey Plain Sandybay Sandybay Donkey Plain Carassi Creative Craft Recycling 14 4 5 5 5 28 |
| 28 | | Corporate Services (Corporate Support - Carol) | % of Report It Sort It reports acknowledged and allocated for action within 3 working days of receipt | 95% | 100% | 100% | 100% | October = 100% | 1 | Monthly | There were 5 reports to 'Report It Sort It' in October, all were allocated for action and closed. |
| 29 | | Corporate Services (Corporate Support - Carol) | Number of people making use of the public transport service | 18070 tickets sold (2013/14) | 10% increase on 2016/17 total of 22,309 | Further 10% increase | | Qtr 1: April to June 2017 - 6318 tickets sold Qtr 2: July to September 2017 - 6515 tickets sold | • | Quarterly | An increase of 197 tickets more than Qtr 1 11.4% increase compared to Qtr 2 of previous year. Total sold to date = 12,833 tickets |
| 30 | | Services (Corporate Support - | Revised timetables for the Public Transport Service to make provision for Park and Ride schemes into Jamestown and increased late night travel opportunities. | No Park and Ride Scheme exists at the moment. Late night travel only available on Saturday nights to and from Jamestown for the following areas: Longwood (Bottom Woods), Levelwood and HTH/St Pauls (Rosemary Plain/Scotland) | Commence March 2018 | | | | * | | The original target for the introduction of a park and ride scheme was July 2017. This has been changed to 31st March 2018, as there have been difficulties in identifying suitable land to develop as a parking area on the Eastem side of the Island. The possibility of developing a parking area near the 'Band Room' on Maldivia Road is being explored. This would cater for around 24 parking spaces. A review of transport timetables has been concluded. This resulted in the introduction of late night travel opportunities on Friday nights to discourage drink-driving, as well as 2 new weekly journeys targeted towards visitors who wish to visit Longwood House or Plantation House with effect from 1 October 2017. Weekly travel to and from the airport on flight days to coincide with flight arrival and departure times has also commenced. |
| 31 | | Services | % of requests for information dealt with in accordance with the Code of Practice for Access to SHG | Baseline to reflect 2016/17 Performance of 40% | 85% | | | One request received in October which was refused as it would have taken more than one working day to complete | \ | | It is likely that if Asycuda system was operating to full capacity, the information requested could have been provided |
| 32 | | | Number of stay over tourist visitors to the island | 2,527 (2012/13) 2,054 (2013/14) | 10% increase on 2016/17 | | | Number of stay over visitors: 73 2017/18 YTD: 680, a 2 per cent decrease from the previous financial year Number of plane passengers: 10 2017/18 YTD: 154 289 (inbound and outbound from 14 October onwards) | + | | |
| 33 | | | Sustainability % of energy generation from renewables | 9.13% (2012/13) | 30% | 85% | 100% | April = 23% May = 19.33% June = 24.81% July = 13.33% Aug = 26.42% Sept = 32.86% Oct = 32.26% | • | | The renewable energy yielded during October aligned favourably with the high penetration achieved in September, as well, with the two months' penetration being the highest for the current financial year. The electricity interruptions experienced during the last month aligned with the monthly KPI target averages of 7.9, with the year to date average of 7.3 interruptions per month being favourable, considering the total YTD Interruptions being 52. This is |
| 34 | | | Reliability Unplanned electricity interruptions per annum | 146 (2012/13) 134 (2013/14) | 100 | 95 | | April = 8 May = 8 June = 12 July = 5 Aug = 1 Sep = 9 Oct = 9 | \ | | especially significant, considering the strong winds experienced in the last few months on island. YTD Interrruptions (April to October 2017 = 52) |
| 35 | er | SURE | Communications % of households with internet connections | 56.3% (2013/14) 59.5% (2015/16) | TBD | TBD | TBD | | ↔ | Annually | |

| , | | National Goal | Directorate Responsible | Performance Indicator/ Risk Mitigation | Benchmark | Target 2017/18 | Target 2018/19 | Target 2019/20 | Performance Update | Direction of Travel | Notes | Overall Brief Monthly Commentary on Progress/events |
|---|----|--------------------|-----------------------------|--|---|--|---|---|--------------------|---------------------|-------|---|
| | 36 | Altogether Wealthi | Air Access (Janet/Clare) | Regularly scheduled flights to St Helena | Airport open and operational but in 2016/17 catered only to charter and medevac flights | Air services procurement process completed by end May 2017 Practical planning for commencement of scheduled air services completed by March 2018 latest | Ongoing implementation of terms of Air Services Agreement | Ongoing implementation of terms of Air Services Agreement | | • | | SA Airlink started to operate a weekly service between St Helena and Johannesburg (via the stopover at Windhoek International Airport in Namibia) on 14 October 2017. Work to monitor the potential for turbulence and windshear is still ongoing. |



CORPORATE SUPPORT, POLICY & PLANNING **HUMAN RESOURCES SERVICES TECHNICAL CO-OPERATION** POLICE CORPORATE FINANCE PAYMENTS ON BEHALF OF THE CROWN **ECONOMIC DEVELOPMENT** PENSIONS BASIC ISLAND PENSION **INCOME RELATED BENEFITS SHIPPING EDUCATION HEALTH OVERSEAS MEDICAL** MEDICAL EVACUATION **ENVIRONMENT & NATURAL RESOURCES** SAFEGUARDING **Total Recurrent**

Capital

CORPORATE SUPPORT, POLICY & PLANNING POLICE

Total Capital

Movement on Consolidated Fund

CONSOLIDATED FUND REPORT PERIOD 7 (OCTOBER 2017)

2,231,565

408,093

1,823,472

| | REVEN | UE | | | EXPEN | DITURE | | SURPLUS/(DEFICIT) | | | |
|------------|-------------|-----------|--------------------|------------|------------|-----------|--------------------|-------------------|-------------|-----------|--|
| Y | EAR TO DATE | | FULL YEAR | Y | EAR TO DAT | E | FULL YEAR | | YEAR TO DA | ΤE | |
| Actual | Budget | Variance | Original Budget | Actual | Budget | Variance | Original Budget | Actual | Budget | Variance | |
| 119,155 | 129,048 | (9,893) | 237,000 | 740,085 | 774,970 | 34,885 | 1,389,000 | (620,930) | (645,922) | 24,992 | |
| 0 | 0 | 0 | 0 | 262,944 | 393,647 | 130,703 | 643,000 | (262,944) | (393,647) | 130,703 | |
| 0 | 0 | 0 | 0 | 4,440,009 | 5,107,076 | 667,067 | 8,577,000 | (4,440,009) | (5,107,076) | 667,067 | |
| 162,662 | 166,362 | (3,700) | 316,000 | 784,401 | 807,222 | 22,821 | 1,378,000 | (621,739) | (640,860) | 19,121 | |
| 6,077,996 | 6,246,200 | (168,204) | 10,968,000 | 647,800 | 656,188 | 8,388 | 1,123,000 | 5,430,196 | 5,590,012 | (159,816) | |
| 16,919,573 | 16,770,831 | 148,742 | 24,873,000 | 1,638,004 | 1,494,247 | (143,757) | 4,543,000 | 15,281,569 | 15,276,584 | 4,985 | |
| 0 | 0 | 0 | 0 | 700,000 | 700,000 | 0 | 1,200,000 | (700,000) | (700,000) | 0 | |
| | 0 | 0 | 0 | 777,464 | 811,000 | 33,536 | 1,390,000 | (777,464) | (811,000) | 33,536 | |
| | 0 | 0 | 0 | 1,151,450 | 1,145,000 | (6,450) | 2,061,000 | (1,151,450) | (1,145,000) | (6,450) | |
| 4,797 | 0 | 4,797 | (4,797) | 224,786 | 246,000 | 21,214 | 423,000 | (219,989) | (246,000) | 26,011 | |
| 0 | 0 | 0 | 4,157,000 | 2,930,701 | 2,970,798 | 40,097 | 4,157,000 | (2,930,701) | (2,970,798) | 40,097 | |
| 152,481 | 148,569 | 3,912 | 255,000 | 1,774,012 | 1,923,585 | 149,573 | 3,291,000 | (1,621,531) | (1,775,016) | 153,485 | |
| 435,047 | 393,719 | 41,328 | 675,000 | 1,625,185 | 2,036,890 | 411,705 | 3,541,000 | (1,190,138) | (1,643,171) | 453,033 | |
| 0 | 0 | 0 | 0 | 882,733 | 700,000 | (182,733) | 1,200,000 | (882,733) | (700,000) | (182,733) | |
| 0 | 0 | 0 | 0 | 103,352 | 700,000 | 596,648 | 1,400,000 | (103,352) | (700,000) | 596,648 | |
| 339,099 | 311,047 | 28,052 | 555,000 | 1,821,315 | 1,874,329 | 53,014 | 3,338,000 | (1,482,216) | (1,563,282) | 81,066 | |
| 34,706 | 44,334 | (9,628) | 76,000 | 1,500,660 | 1,461,065 | (39,595) | 2,458,000 | (1,465,954) | (1,416,731) | (49,223) | |
| 24,245,516 | 24,210,110 | 35,406 | 42,107,203 | 22,004,901 | 23,802,017 | 1,797,116 | 42,112,000 | 2,240,615 | 408,093 | 1,832,522 | |
| | | | | | | | | | | | |
| 0 | 0 | 0 | 0 | 6,000 | 0 | (6,000) | 0 | (6,000) | 0 | (6,000) | |
| 0 | 0 | 0 | 0 | 3,050 | 0 | (3,050) | 0 | (3,050) | 0 | (3,050) | |
| 0 | 0 | 0 | 0 | 9,050 | 0 | (9,050) | 0 | (9,050) | 0 | (9,050) | |

22,013,951 23,802,017 1,788,066 42,112,000

35,406 42,107,203

24,245,516

24,210,110

ANALYSIS OF REVENUE REPORT PERIOD 7 (OCTOBER 2017)

| | | | 77 (0010 | |
|--|---------------------|----------------------|----------------------|------------------|
| St Helena | | REVE | | |
| Com The CO | | YEAR TO DATE | | FULL YEAR |
| Government | Actual | Budget | Variance | Original |
| Control of the Contro | 7 10 10 10 1 | | | Budget |
| Taxes - PAYE | 1 077 201 | 2.042.000 | (64.640) | 3,652,000 |
| Taxes - FATE Taxes - Self Employed | 1,977,381 98,764 | 2,042,000 162,800 | (64,619) (64,036) | 406,000 |
| Corporation Tax | 159,262 | 267,000 | (107,738) | 600,000 |
| Goods & Services Tax | 305,624 | 282,000 | 23,624 | • |
| Taxes - Withholding Tax | 25,669 | 0 | 25,669 | 45,000 |
| Customs - Other | 1,416,926 | 1,610,000 | (193,074) | 2,793,000 |
| Customs - Alcohol | 800,754 | 548,000 | 252,754 | |
| Customs - Tobacco | 520,808 | 433,000 | 87,808 | |
| Customs - Petrol | 192,927 | 166,000 | 26,927 | 332,000 |
| Customs - Diesel | 226,020 | 498,420 | (272,400) | 660,000 |
| Customs - Liquor Duty | 8,766 | 8,750 | 16 | 15,000 |
| Customs - Excise Duty | 134,037 | 165,000 | (30,963) | 275,000 |
| Taxes | 5,866,938 | 6,182,970 | (316,032) | 10,820,000 |
| Stamp Duty | 49,243 | 24,590 | 24,653 | 42,000 |
| Dog License | 3,005 | 3,871 | (866) | 7,000 |
| Firearm License | 4,720 | 4,025 | 695 | 7,000 |
| Liquor License | 2,700 | 2,150 | 550 | 10,000 |
| Road Traffic License | 110,244 | 91,560 | 18,684 | 157,000 |
| Gaming Machines License | 0 | 0 | 0 | 3,000 |
| Other Licenses & Duty | 687 | 1,951 | (1,264) | 5,000 |
| Duty & Licenses Received | 170,599 | 128,147 | 42,452 | 231,000 |
| Court Fees & Fines | 4,234 | 14,288 | (10,054) | 30,000 |
| Light Dues | 8,165 | 5,831 | 2,334 | 10,000 |
| Cranage | 1,583 | 581 | 1,002 | 1,000 |
| Dental Fees | 16,738 | 8,029 | 8,709 | 14,000 |
| Fees of Office | 15,674 | 11,662 | 4,012 | 20,000 |
| Medical & Hospital | 109,597 | 91,000 | 18,597 | 156,000 |
| Trade Marks | 3,867 | 5,128 | (1,261) | 9,000 |
| Post Office Charges | 464 | 1,205 | (741) | 6,000 |
| Meat Inspection Fees Vet Services | 4,278 16,469 | 9,912 12,400 | (5,634) 4,069 | 17,000 22,000 |
| Birth, Marriage & Death Fees | 2,097 | 2,050 | 4,009 | 4,000 |
| Land Registration Fees | 6,199 | 6,498 | (299) | 11,000 |
| Spraying Fees | 1,298 | 1,250 | 48 | 2,000 |
| Immigration Fees | 11,659 | 34,825 | (23,166) | 110,000 |
| Nationalisation Fees | 202 | 0 | 202 | 0 |
| Fish & Food Testing | 8,285 | 19,250 | (10,965) | 33,000 |
| Planning Fees | 8,325 | 16,331 | (8,006) | 28,000 |
| GIS Fees | 4,744 | 9,915 | (5,171) | 17,000 |
| Company Registration Fees | 1,489 | 1,331 | 158 | 3,000 |
| Other Fees | 9,110 | 2,100 | 7,010 | 5,000 |
| Fines & Fees Received | 234,477 | 253,586 | (19,109) | 498,000 |
| Agricultural Gardens | 6,683 | 8,000 | (1,317) | 8,000 |
| Leased House Plots | 15,198 | 9,655 | 5,543 | 17,000 |
| Home to Duty Transport | 183 | 0 | 183 | 0 |
| Commercial Property Rents | 33,404 | 30,615 | 2,789 | 52,000 |
| Miscellaneous Receipts | 111,531 | 62,339 | 49,192 | 105,000 |
| Agricultural Buildings | 5,464 | 2,600 | 2,864 | 3,000 |
| Government Rents | 172,463 | 113,209 | 59,254 | 185,000 |
| Stamp Sales(Postal) | 9,381 | 14,300 | (4,919) | 34,000 |
| Stamp Sales(Philatelic) | 3,447 | 10,900 | | 26,000 |



ANALYSIS OF REVENUE REPORT PERIOD 7 (OCTOBER 2017)

FULL YEAR Original Budget

> 11,000 2,000 0 1,000 **74,000** 1,000 1,000 **2,000**

0 50,000 250,000 30,000 25,000 28,700,000 **29,055,000**

0

7,000 1,240,000 **1,247,000 42,112,000**

REVENUE

YEAR TO DATE

| Government | Actual | Budget | Variance |
|--|--------------|------------|----------|
| Sale of Firewood | 4,330 | 6,216 | (1,886) |
| Sale of Timber Logs | 4,330 545 | 1,100 | (555) |
| Hire of Plant | 5,024 | 1,100 | 5,024 |
| Other Earnings Received | 183 | 400 | (217) |
| Earnings Government Departments | 22,910 | 32,916 | (10,006) |
| Other Income Received | 19,586 | 0 | 19,586 |
| Plantation House Tours | 570 | 500 | 70 |
| Income Received | 20,156 | 500 | 19,656 |
| Commission | 214 | 0 | 214 |
| Interest | 10,519 | 29,162 | (18,643) |
| Currency Fund Surplus | 0 | 0 | 0 |
| Dividends | 0 | 0 | 0 |
| Argos | 0 | 0 | 0 |
| Grant-in-Aid | 16,900,937 | 16,741,669 | 159,268 |
| Treasury Receipts | 16,911,670 | 16,770,831 | 140,839 |
| Proceeds from Sale of Stocks/Stores | 5,880 | 0 | 5,880 |
| Other Income | 5,880 | 0 | 5,880 |
| Recharges - Customs | 165,884 | 7,000 | 158,884 |
| Recharges - Other | 674,539 | 720,951 | (46,412) |
| Recharges Received | 840,423 | 727,951 | 112,472 |
| TOTAL REVENUE | 24,245,516 | 24,210,110 | 35,406 |
| I O I AL ILL LINGE | 24,245,510 | 24,210,110 | 33,400 |



BALANCE SHEETPERIOD 7 (OCTOBER 2017)

31 October 2017

| CALLIND INSTITUTE OF | £ |
|--|-------------|
| Buildings | 49,658,572 |
| Infrastructure | 127,157,695 |
| Plant, Machinery & Equipment | 45,544,150 |
| IT Networks & Equipment | 354,825 |
| Intangible Assets | 14,540 |
| Ship | 4,812,706 |
| Assets Under Construction | 56,403,359 |
| NET FIXED ASSETS | 283,945,847 |
| OTHER ASSETS | |
| Investment In Subsidiaries | 28,172,933 |
| Housing Loans | 215,822 |
| TOTAL OTHER ASSETS | 28,388,755 |
| OUDDENT ACCETO | , , |
| CURRENT ASSETS Cash | 757,898 |
| Bank Accounts | 981,923 |
| Short-term Investments | 3,271,637 |
| Prepayments | 7,830,635 |
| Debtors | 531,795 |
| Accrued Income | 2,362,226 |
| Stock | 985,974 |
| Advance Accounts | 74,274 |
| TOTAL CURRENT ASSETS | 16,796,362 |
| CURRENT LIABILITIES | |
| Creditors | 142,377 |
| Accruals | 1,755,692 |
| Income received in advance | 1,342,439 |
| Income Tax received in advance | 943,992 |
| Defined Contribution Pension Liability | 184,154 |
| Other funds owing to third parties | 128,916 |
| Suspense Accounts | 3,524 |
| Provisions | 351,600 |
| TOTAL CURRENT LIABILITIES | 4,852,694 |
| LONG TERM LIABILITIES | |
| Defined Benefit Pension Liability | 68,775,938 |
| Staff Benefits | 1,124,378 |
| TOTAL LONG TERM LIABILITIES | 69,900,316 |
| NET ASSETS | 254,377,954 |
| RESERVES | |
| Reserves and Funds | 255,517,142 |
| Unposted Profit/ (Loss) | (1,139,188) |
| TOTAL RESERVES | 254,377,954 |
| | 207,011,007 |