#### Introduction

On 26 July 2017, a General Election took place whereby 12 candidates were duly elected to serve as members of the Legislative Council

On 21 July 2017, SHG and Airlink announced signing of agreement for Airlink to provide scheduled commercial air services to St Helena Island.

On 3 July 2017, a Draft Digital Strategy for St Helena was issued for public consultation which included Pupils and Staff at PAS.

SHG Future Leaders Programme attracted 10 applicants, of which five were shortlisted.

The Safeguarding Directorate launched the first ever St Helena Care Awards, which will pay tribute to individuals who have demonstrated outstanding excellence within their field of work across the Social Care Sector.

A new Sustainable Economic Development Plan (SEDP) is currently in the process of being developed for St Helena.

#### Summary of Performance

Some of the headlines for July are as follows:

- Scheduled commercial air service announced.
- 87.5% of total population of 2 year olds up to date with vaccinations, an increase compared to previous month.
- Year to date, joint visits with Occupational Therapy and Mental Health are up at 17.
- 13.33% of energy generation from renewables with 5 interruptions, a decrease compared to previous month, due to wind resource being lower than usual.
- 36 referrals were seen in July (health), of which 24 were with high BMI.
- 7% of target reached for Building Plot Sales.
- 633 individuals now registered for courses at the Community College.

#### **Overall Summary**

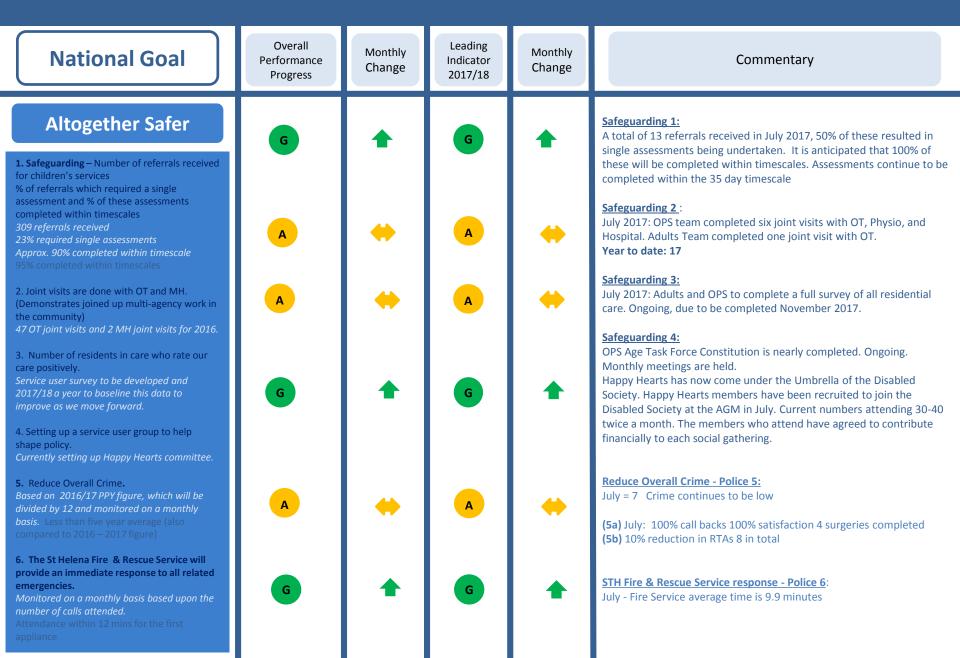
	Jun	e	July		
	Overall Progress	Leading Indicator 2017/18	Overall Progress	Leading Indicator 2017/18	
R	7	7	6	6	
AR	2	2	3	3	
A	29	29	30	30	
G	9	9	8	8	
Unknown (due to lack of data)	1	1	1	1	

The above table summarises the data in the report. There are 48 areas outlined in the report and both backward and forward looking RAG ratings have been provided.

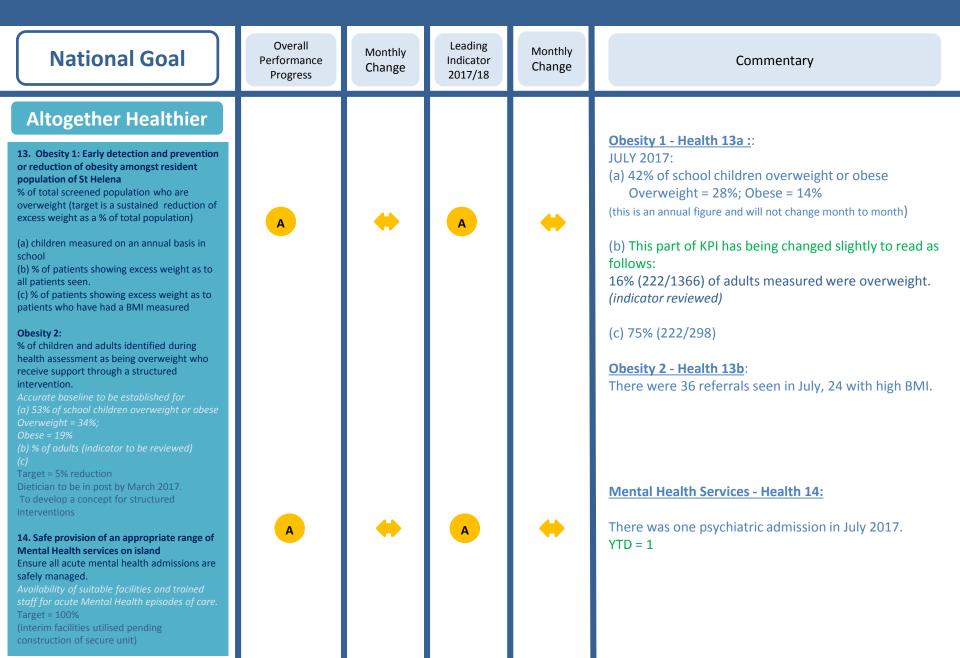
For this report information has been provided for all areas (50).

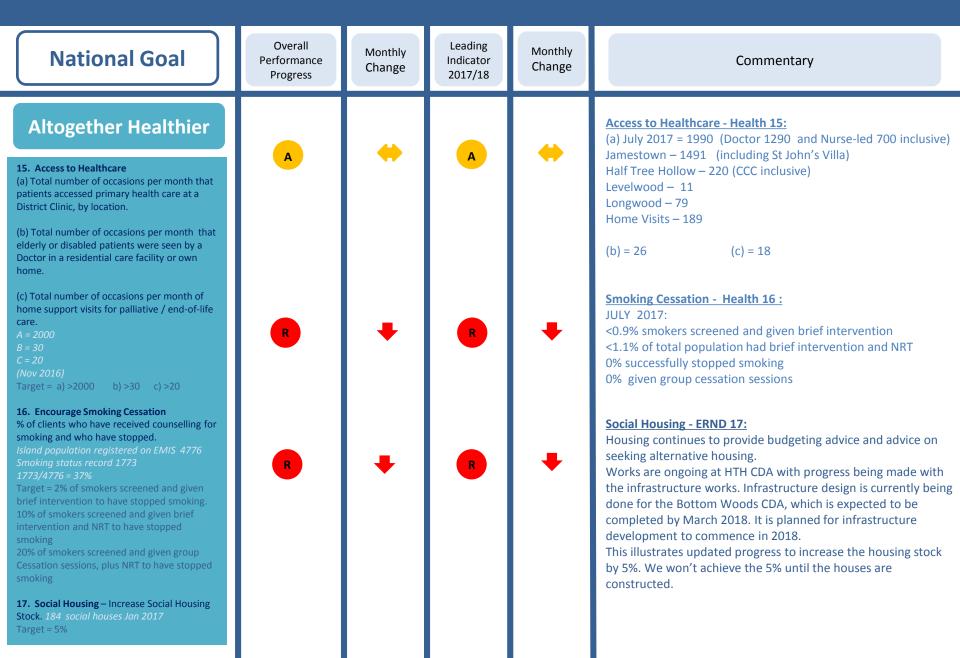
- 13% of areas were given a Red rating
- 6% of areas were given an Amber Striped rating
- 63% of areas were given an Amber rating
- 17% of areas were given a Green rating
- 2% of areas were given an unknown rating

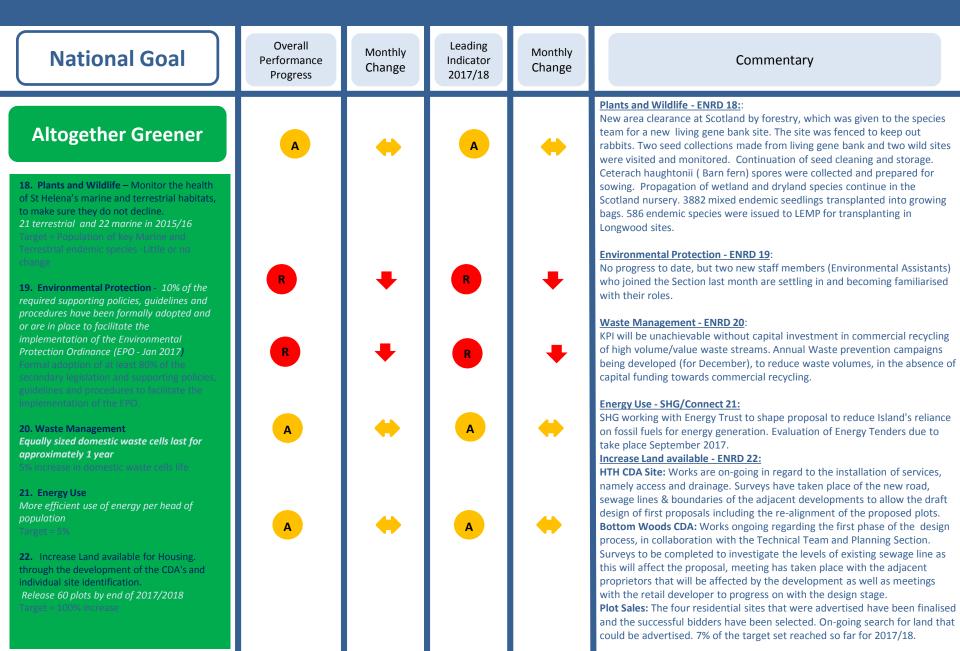
\*Figures may not total 100% due to rounding



National Goal	Overall Performance Progress	Monthly Change	Leading Indicator 2017/18	Monthly Change	Commentary
Altogether Healthier	A		Α	•	Number of Older Persons - Safeguarding 7:: July: No admissions to either of the sheltered accommodations or the CCC. YTD to follow
<ul> <li>7. Number of older persons (over 65) who are admitted to residential/sheltered accommodation.</li> <li>13 admissions in residential/sheltered accommodations for 2016/17</li> <li>Target = 13 admissions</li> <li>8. Number of people in the community receiving home care.</li> </ul>	G	•	G	•	Number of People - Safeguarding 8: July: Adults and Older Persons -138 people receiving Home Care. 44 Community Support visits, Day Care help, specialist appointments, Hospital visits, by Older Persons Team 16 Community Support visits, Day Care help, Specialist appointments, by Adults Team.
For 2016 - 72 older persons in community receiving home care Target = Increase on bench mark 9. 90% of those receiving home care having had social care review in last 12 months. Adults and Older adults 81.5% Target = 90%	R	•	R		Receiving home care having had review - Safeguarding 9: July: 8 reviews completed by the Adult Support Team: 3 in OPS and 2 in Adults. 11% of reviews completed
<ul> <li>10. Number of adult social care assessments completed</li> <li>Target = Benchmarking this year</li> <li>11. Vaccination Coverage - Children at 2 years of age, up to date with vaccinations. 93.5% of total population of 2 year olds</li> </ul>	A	•	A	•	Social Care Assessments - Safeguarding 10: July: OPS completed 3 new assessments. Adults completed 2 new assessments. Expected increase in the demand for adult
(October 2016) Target = 100% <b>12. Diabetes</b> % of registered diabetes clients who have had their blood glucose and HbA1c tested	А	•	A	•	Vaccination Coverage - Health 11: 87.5% (August 2016-July 2017) YTD to follow
at least once during the preceding year. 93% (October 2016) Target = >95%	A	•	A	•	<u>Diabetes - Health 12:</u> 79% (August 2016-July 2017) YTD to follow







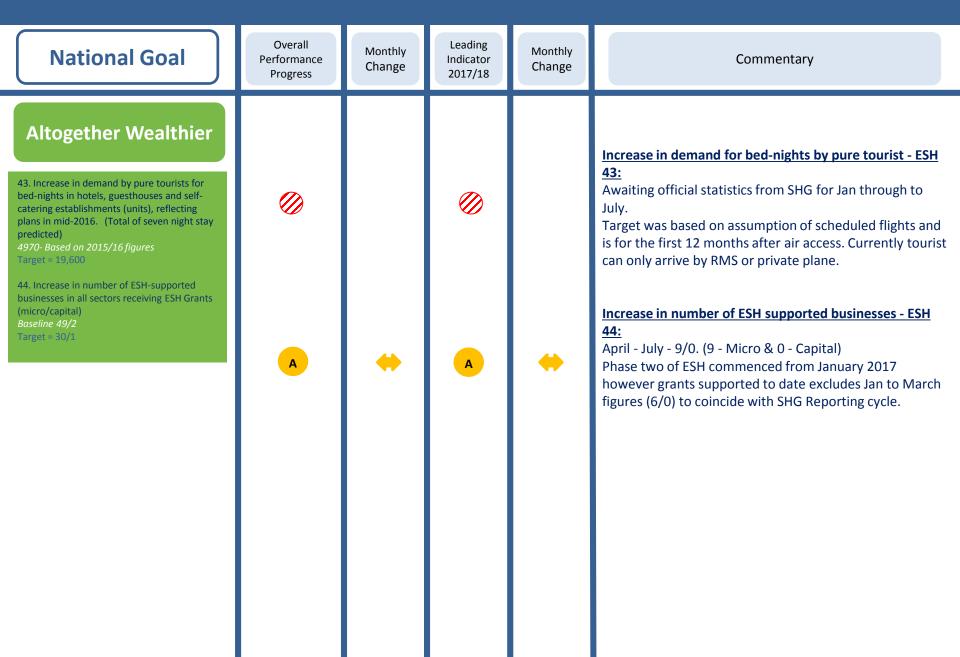
#### Released: August 2017 Covering: July 2017

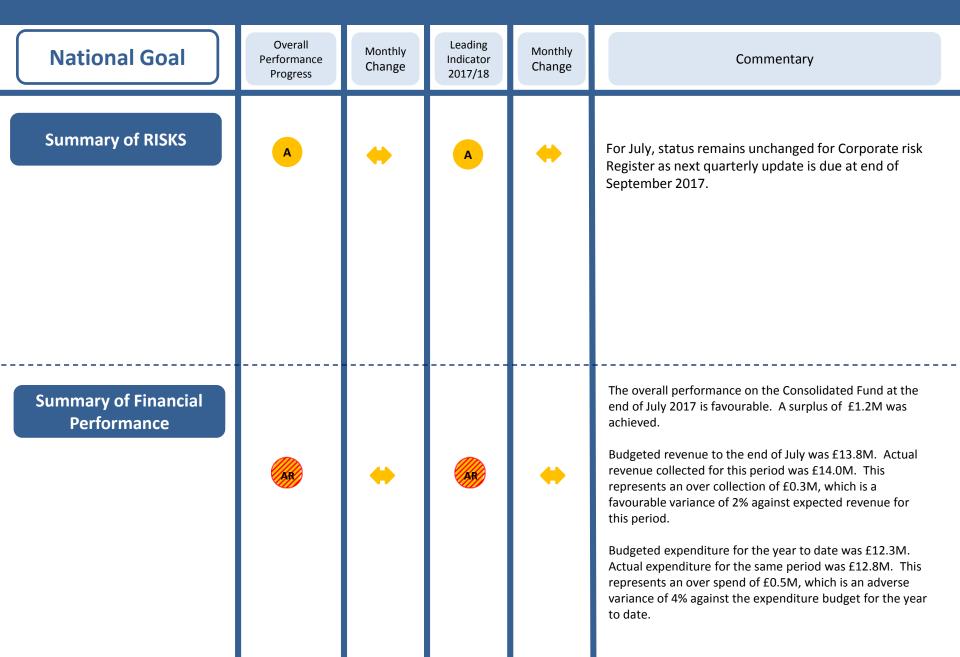
National Goal	Overall Performance Progress	Monthly Change	Leading Indicator 2017/18	Monthly Change	Commentary
Altogether Better for Children and Young People	A	•	A	•	Primary Education - Education 23:: Reading 71% SPAG 44% Maths 51% (July 2016) Evaluation against the new standards/curriculum will be completed in July, with analysis completed in August.
23. Primary Education % of pupils achieving Level 4+ Target = Reading 60% English Skills 60% Maths 60%	A		A		Secondary Education - Education 24: 22% (Aug 2016) August 2017 examinations will reflect new curriculum and grading scheme.
<ul> <li>24. Secondary Education</li> <li>% of pupils achieving 5 GCSE A*-C including English and Maths</li> <li>Target = 30%</li> <li>25. % of teachers qualified to Level 4+</li> <li>33.3% Target = 50%</li> <li>26. Functional Skills programme that meets the</li> </ul>	A	•	A	<b>*</b>	% of teachers qualified - Education 25: July: 37.50% Work continues on the teacher training initiative with first certifications expected in September 2017. The first member of staff to complete the Level 4 course has been assessed and has earned Level 4 qualification Four teacher trainees have successfully completed the OU Certificate of Higher Education in Primary Education and will begin their year of practical training and placement in September.
needs of St Helena. Attendance at the St Helena Community College functional skills <b>programme</b> Annual Training Needs Assessment deferred to March 2017, not yet underway. SHCC Courses offered: 159 courses General/Community - Accredited 27 General/Community - Local 39 Professional - Accredited 10 Vocational - Accredited 10 Vocational - Accredited 36 273 registrations from 1/9/2016 - 20/2/2016. 89 registrations continuing from 1/3/2016 - 1/9/2016. Total of 363 students enrolled in SHCC programmes to date. Target = Annual Training Needs Assessment completed. 100 courses offered ( with information on accreditation status and level) 300 course registrations	G		G		<ul> <li>Functional Skills Programme - Education 26:</li> <li>Training Needs Assessment data being used to inform planning. 159 courses offered</li> <li>118 courses with active enrolment during year Community Education: 59 courses, 14 accredited Higher Education: 14 courses; 14 accredited Professional Studies: 8 courses; 8 accredited Technical/Vocational: 22 courses; 20 accredited</li> <li>633 students registered (1/9/16 - 31/7/17) 888 course registrations (1/9/16 - 31/7/17) 102 registrations in accredited L1 - L2 core skills courses (English, maths, ICT)</li> <li>SHCC continues to grow and the course provision for the upcoming academic year is being reviewed in light of the Training Needs Assessment. The first students have completed university qualifications, with four individuals earning the CertHE from Open University. SHCC has been advised that Tiffany Lawrence has been awarded the medal of excellence for Business Admin NVQ, the fifth such award in recent years.</li> </ul>

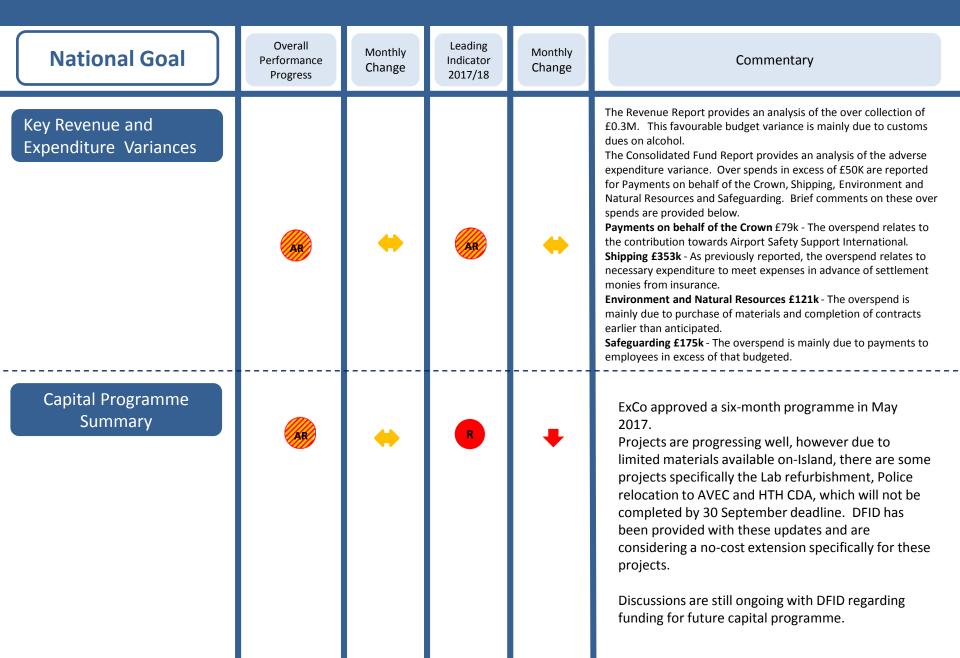
National Goal	Overall Performance Progress	Monthly Change	Leading Indicator 2017/18	Monthly Change	Commentary
Altogether Wealthier 27. Number of people who we are supporting on our employability scheme Bench mark year 1	A		A		Employability/OT Scheme - Safeguarding/Education 27: 23 OT scheme 13 Caressi Total: <u>36</u> SHAPE providing an excellent service working with Adult Services. 10 OT clients works at SHAPE on a monthly basis, 13 Caressi clients 23 clients in total working out at SHAPE
<ul> <li>28. % of Report It Sort It reports acknowledged and allocated for action within 3 working days of receipt. Baseline 95% Target = 100%</li> <li>29. Number of people making use of the public transport service. 18070 tickets sold 2013/14 Target = 10increase on 2016/17 total</li> </ul>	G	•	G	•	Report It Sort It - Corporate Services 28:         July = 100%         There were nine reports to 'Report It Sort It' in July. All were allocated for action, seven have been closed.         Use of Public Transport - Corporate Services 29: Reported on quarterly         Qtr 1: April to June 2017 = 6318 tickets sold 12% increase compared to previous year
30. Revised timetables for the Public Transport Service to make provision for Park and Ride schemes into Jamestown and increased late night travel opportunities No Park and Ride Scheme exists at the moment. Late night travel only available on Saturday nights to and from Jamestown for the following areas: Longwood (Bottom Woods), Levelwood and HTH/St Pauls (Rosemary Plain/Scotland) Target = Commence March 2018	R	•	R	•	Public Transport Service - ENRD/Corp 30: ENRD personnel has advised that the land identified on the Eastern side of the Island cannot be released for use as a parking area and has suggested another nearby site. However, it is not yet known whether this site can be released for use as a parking area, as it may be required for other SHG Infrastructure development. Review of timetables is continuing. The original target was July
31. % of requests for information dealt with in accordance with the Code of Practice for Access to SHG Baseline to reflect 2016/17 Performance of 40% Target = 85%	A		A	+	2017, however due to land availability and finances the date is now March 2018. Access to Information - Corporate Services 31: No requests received in July.

National Goal	Overall Performance Progress	Monthly Change	Leading Indicator 2017/18	Monthly Change	Commentary
Altogether Wealthier 32. Number of stay over tourist visitors to the	A	*	A	+	Stay Over Tourists - Immigration 32: Number of stay over visitors: 133 2017/18 YTD: 566, a 3 per cent decrease from the previous financial year Number of plan passengers: 13
Island. 2,054 (2013/14) Target = 10% increase on 2016/17 33. Sustainability % of energy generation from renewables 26% (2016/17) Target = 30%	A	٠	A	•	2017/18 YTD: 99 Sustainability - Connect 33: July = 13.33% Reliability - Connect 34:
<b>34. Reliability</b> Unplanned electricity interruptions per annum 134 (2013/14) Target = 100	A	*	A	+	July = 5 YTD Interruptions (April to July 2017) = 32 After an exceptional number of electricity outages last month the numbers dropped we remain on target to meet the current year KPI. Wind resource was lower than usual for July which accounted to lower
<ul> <li>35. Communications</li> <li>% of households with internet connections</li> <li>59.5% (2015/16)</li> <li>36. Regularly scheduled flights to St Helena</li> <li>Airport open and operational but in 2016/17</li> <li>catered only to charter and medevac flights</li> </ul>	А	+	A	+	levels of renewable energy being produced. <u>Communications - SURE 35</u> : Reported on Annually <u>Regularly scheduled flights - SHG 36:</u>
Air services procurement process completed by end May 2017 Practical planning for commencement of scheduled air services completed by March 2018 latest	A	•	A	•	On Friday 21 June 2017, SHG and Airlink signed an agreement for Airlink to provide scheduled commercial air services to St Helena. The commencement date for scheduled air services will follow once the necessary approvals and proving flight are completed. Work to
<ul> <li>37. St Helena Airport maintains Airport</li> <li>Certification</li> <li>Original Airport certificate granted by ASSI in</li> <li>May 2016</li> <li>Airport recertified (6 month duration) in</li> <li>November 2016</li> <li>ASSI audit inspection in March 2017</li> <li>Implementation of any rectification actions</li> <li>arising from ASSI audit</li> </ul>	G	•	G	•	understand the issues of turbulence and windshear is still ongoing. Airport Certification - Air Access 37: In April, ASSI granted an open-ended (i.e. not time bound) Aerodrome Certificate for St Helena Airport whilst the Air Traffic received certificates of competence for another year of approved operation (until 3 April 2018). There were four flights into St Helena Airport during July.

National Goal	Overall Performance Progress	Monthly Change	Leading Indicator 2017/18	Monthly Change	Commentary
Altogether Wealthier 38. IT Systems maintained % of Downtime for IT Systems not to exceed	A	•	A	•	IT Systems maintained - Corporate Services 38: The associated sites are currently being prepared in readiness for the deployment of the enhanced Power Solution.
Baseline 85% Target = 90% 39. Legislative Programme agreed and updated and circulated to elected Members The legislative programme is currently delivered on an 'ad hoc' basis.	A	•	A	•	Legislative Programme - Corporate Services 39: Agreed that Legislative Programme will be presented to Ex Co at its first meeting on 15 August 2017.
<ul> <li>Target = Programme agreed with Council within first quarter of General Election and updates provided on quarterly basis.</li> <li>40. New ExCo, Leg Co and Council Committees in place by August 2017</li> <li>The last inaugural meeting of the Legislative Council was held on 24 July 2013, which was within three months of the dissolution of Council and one week after Polling Day.</li> <li>Target = Action Plan and Communications</li> </ul>	A	*	A	+	New Ex Co, Leg Co and Council Committees - SHG 40: General Election held on 26 July and 12 Members were duly elected. Inaugural meeting of Leg Co was held on Wednesday, 2 August 2017. Committee Chairpersons and ExCo Members were duly elected. Discussions are ongoing re appointment of members to the five Council Committees.
Plan implemented 100%         41. Self-sufficiency % of budget from local revenue         Target = TBD         42. Private Sector Expenditure (in National Accounts)	A	*	A	+	Self-Sufficiency - SHG 41: (Reported on annually) July = 36% Actual revenues from taxation and customs dues are lower than projected for the year to date.
Target = TBD	A	•	A	+	Private Sector Expenditure - SHG 42: (Reported on annually)







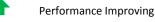
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#### METHODOLOGY

For the Performance Tracker information is provided in five columns.

- The first ("Overall Performance Progress") is an indicator of progress over the past month relative to expectations at the beginning of the year.
- The second ("Monthly Change") highlights whether this progress is an improvement, or otherwise, from the previous month.
- The third ("Leading Indicator") aims to give a snapshot of how progress is likely going forward and provide a early warning system for potential issues.
- The fourth ("Monthly Change") highlights change against the Leading Indicator.
- The fifth ("Commentary") aims to provide a succinct overview of each area.

#### Key to Arrows:



Performance Worsening



Performance Maintaining

**RAG Criteria** 

