

**Statement of Activities  
for the Financial Year Ended  
31 March 2011**

**Finance  
Department**

During 2010/11:

- The Finance Department has restructured in preparation for the introduction of accruals accounting and output budgeting, resulting in a smaller but more highly skilled cadre of staff in the accounts and budgeting sections and an increased capacity in the customs section.
- The Finance Department has worked on the Accruals Accounting and Output Budgeting projects. An output based budget has been prepared, in close collaboration with elected members, and SHG is on track for the introduction of accruals accounting on the 1 April 2011. All FLITs targets have been met in this regard. Staff within the department and across all other departments have been trained in the requirements of the new system.
- The Finance Department's IT Section has successfully installed the Wide Area Network. The EMIS upgrade that is used for the Hospital Management system was completed in October 2010, and the School Enhancement project is 90% complete. The Section is also working on the file server project, to improve the way that SHG manages its data.
- A new Customer Service Centre became operational from 1 March 2011 and will take over the functions from other departments on a phased basis over the next few months.
- A new Tax Ordinance has been implemented and revenue from taxes and duties is expected to come in more than half a million pounds over budget.
- New policy proposals have been put forward for reform of taxation and pension arrangements.