



**St Helena
Government**

**ST HELENA LEGISLATIVE COUNCIL
SELECT COMMITTEE 1
RECOMMENDATIONS TRACKER
HEALTH AND SOCIAL CARE, PROVISION OF SERVICES
AND FACILITIES, 17 JUNE 2025**

Laid upon the Table 5 February 2026

Select Committee 1 - Recommendations Tracker
HSC - Provision of Services and Facilities - 17 June 2025

Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 9.2: The Committee recommends that HSC Update and Re-issue Foster Care Information Packs: a. Provide clear, user-friendly guides explaining the role of foster carers, eligibility, support provided, and application process. b. Ensure materials are accessible both online and in printed format at key community locations (e.g. CCC, Safeguarding Directorate, libraries, schools).	Health & Social Care	As above	Amber - Started		
Recommendation 9.3: The Committee recommends that HSC Host Community Information Sessions: a. Conduct community briefings and open Q&A sessions to dispel myths, address concerns, and engage potential foster families directly. b. Involve current or past foster carers (if available) to share personal experiences and encourage participation.	Health & Social Care	As above	Amber - Started		
Recommendation 9.4: The Committee recommends that HSC Incentivise Participation and Streamline On-boarding: a. Review the foster carer support package to ensure it includes appropriate financial, emotional, and training support. b. Streamline background checks and on-boarding procedures to reduce delays while maintaining safeguarding standards.	Health & Social Care	As above	Amber - Started		
Recommendation 9.5: The Committee recommends that HSC Develop a Long-term Foster Care Recruitment and Retention Strategy: a. Establish foster care promotion as a permanent component of community outreach, with annual targets and regular evaluation. b. Consider partnership with schools, churches, and NGOs to identify and encourage suitable candidates.	Health & Social Care	As above	Amber - Started		

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Recommendation 8.2: The Committee recommends that HSC develop an options paper for Domiciliary Care Expansion (Subject to Funding Availability): a. Prepare and submit a costed options paper outlining: - o Short-, medium-, and long-term models for developing the service. - o Potential for increased coverage, enhanced training, and extended service hours (including evenings/weekends). - o Resource requirements (staff, transport, training, digital systems). - o Potential use of hybrid or tiered care models (e.g., visiting care combined with assistive technology or community responders).	Health & Social Care	As above	Green - Completed		
Recommendation 8.3: The Committee recommends that HSC prioritise investment in preventing Hospital admissions and enabling early discharge: a. Make the case for funding domiciliary care development by evidencing its impact on: - o Reducing delayed hospital discharges. - o Supporting aging-in-place for elderly residents. - o Alleviating pressure on residential and acute care services.	Health & Social Care	This is a challenging areas as the demand increases week on week and can therefore be very difficult to predict, however an increase in domiciliary care and bed space at the CCC will enable safe discharges	Amber - Started		
Recommendation 8.4: The Committee recommends that HSC Engage with UKHSA, Local NGOs, and Potential Donors: a. Explore partnership opportunities to pilot or co-fund innovative home care delivery models or workforce development schemes.	Health & Social Care	This is ongoing and there has been a number of successful bids to support the development of services within health and social care.	Amber - Started		
Recommendation 9.1: The Committee recommends that HSC Re-advertise the Foster Care Programme island-wide: a. Launch a refreshed public campaign across local radio, newspapers, social media, and community bulletin boards to promote the importance of foster care. b. Emphasize the urgent need for family-based alternatives to residential placements for children in need of care and protection.	Health & Social Care	Foster care strategy was launched and will again be revisited via a new campaign.	Amber - Started		

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Recommendation 7.5: The Committee recommends that HSC Partner with the Education Directorate to Promote HSC Careers: a. Finalise and launch the Health & Social Care ETEC within the school curriculum by the next academic year. b. Create a structured pathway from school to employment, including placements, apprenticeships, and sponsorship opportunities. c. Launch a targeted youth recruitment campaign featuring current care staff and showcasing career progression.	Health & Social Care	Health certificate launched with the support of education partners and SHSS are starting to deliver health and social qualification to support the pathway in the portfolio. In addition education are starting to deliver health and social care qualifications as part of the overall pathway into this area of work. There are a number of apprentices within health and social care working in varying disciplines.	Green - Completed		
Recommendation 7.6: The Committee recommends that HSC Improve International Recruitment Efficiency: a. Streamline internal coordination between HR, Immigration, and recruitment agencies to shorten lead times from offer to deployment. b. Develop hybrid employment models that allow for remote onboarding and training before arrival. c. Build a pipeline of vetted international candidates for priority placement as vacancies arise.	Health & Social Care	International recruitment is ongoing and has enabled the service to recruit further care and health staff. There is however further work required in this area to meet the longer term needs, taking into account the vacancies and older workforce.	Amber - Started		
Recommendation 8.1: The Committee recommends that HSC complete the ongoing review of Domiciliary Care Services: a. Finalise the current operational and needs-based assessment of domiciliary care. b. Include in the review an evaluation of: o Current service capacity vs. actual community demand. o Staffing levels and recruitment trends. o Service delivery models, including hours of care, response time, and emergency coverage. o Service users' outcomes and satisfaction.	Health & Social Care	Domiciliary care has been reviewed and the requested budget aligned to the forecast for 26/7, however this is a moveable requirement in line with demand..	Green - Completed		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 7.2: The Committee recommends that HSC Develop and Implement a Succession Planning Framework: a. Conduct a gap analysis to identify roles at risk of vacancy due to retirement or turnover within the next 2-5 years. b. Establish clear development pipelines for internal candidates, including shadowing, mentoring, and phased responsibility handovers. c. Track skills shortages annually and align recruitment efforts to anticipated service pressures.	Health & Social Care	The workforce strategy has been undertaken in regard to health and social care with clear recommendations in regard to succession planning and skill shortages.	Green - Completed		
Recommendation 7.3: The Committee recommends that HSC Strengthen Collaboration with UKHSA and other International Partners: a. Maintain and deepen the relationship with UKHSA to co-develop advanced training modules in dementia care, mental health, palliative care, and safeguarding. b. Secure CPD-accredited content for local delivery and formalise visiting tutor or e-mentorship arrangements. c. Explore further secondments, short-term placements, and remote teaching from UK-based professionals.	Health & Social Care	The ongoing partnership with UKHSA is an ongoing arrangement and the support, training and development will continue annually.	Green - Completed		
Recommendation 7.4: The Committee recommends that HSC Expand Access to Advanced Training and E-learning a. Develop an e-learning platform or partner with an established provider to deliver flexible training modules. b. Ensure all staff have access to digital devices and protected time for monthly CPD. c. Establish a minimum training expectation for annual CPD hours linked to performance development.	Health & Social Care	E learning for health is an ongoing educational platform for all health professionals and community care is also available for social staff and professionals.	Green - Completed		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 6.1: The Committee recommends that the Health and Social Care Portfolio undertake a public information campaign to improve understanding of the clinical triage system, including: a. How patient information is assessed to determine urgency; b. The difference between urgent and routine appointments; c. The average wait time for non-urgent cases; d. When patients can reasonably expect to see a doctor versus another healthcare professional.	Health & Social Care	The management triage system is in place to enable the assessment of each patient.	Green - Completed		
Recommendation 6.2: The Committee recommends that communication materials be distributed widely and in accessible formats, using: a. Local radio segments and public service announcements; b. Printed posters and leaflets in clinics, pharmacies, and community centres; c. Social media posts and FAQs on the SHG website; d. Scripts for reception and triage staff to use consistently when explaining the process.	Health & Social Care	The ongoing communication in regard to all areas of public health will interlink with the prevention strategy SHHIP and in conjunction with comms, ..	Amber - Started		
Recommendation 6.3: The Committee recommends that this campaign also promote responsible use of health services, including: a. Encouraging early contact for routine care; b. Highlighting the role of nurses, pharmacists, and other professionals; c. Providing guidance on self-care and when emergency services are more appropriate.	Health & Social Care	As above	Amber - Started		
Recommendation 7.1: The Committee recommends that the Care Certificate Programme be Institutionalised: a. Mandate the Care Certificate as a required qualification for all new social care staff within six months of employment. b. Scale training through internal assessors and supported learning time, with a goal of full cohort participation within 18 months. c. Position the certificate as the first stage in a structured career pathway toward senior roles or professional qualifications.	Health & Social Care	The launch of the care certificate took place in August 2025 and has become the foundation of all staff across health and social care	Amber - Started		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 5.1: The Committee recommends that the Health and Social Care Portfolio prioritise the planned development of a structured diabetic service, which may include: a. A dedicated diabetic clinic with routine monitoring and education; b. Improved coordination between GPs, nurses, and dietitians; c. Patient empowerment through group education sessions and self-management tools; d. Regular foot care, eye screening, and complication prevention services.	Health & Social Care	As above	Green - Completed		
Recommendation 5.2: The Committee recommends that the re-establishment of a school-visiting nurse programme be progressed, with defined roles for: a. Health screening, immunisations, and growth monitoring; b. Support for students with chronic conditions (e.g., asthma, diabetes, epilepsy); c. Early identification of emotional, nutritional, or developmental concerns; d. Health promotion and wellbeing education in partnership with schools.	Health & Social Care	This has always been in place and continues to support children and young people in regard to health and well-being. The 0-19 service in conjunction with health promotion, education, mental and social care work collaboratively with one another to promote the health and wellbeing of children and young people	Green - Completed		
Recommendation 5.3: The Committee recommends that these services be integrated into long-term strategic health planning, particularly in relation to: a. Reducing future demand on secondary care; b. Promoting preventative healthcare and early intervention; c. Supporting families and young people in managing long-term conditions from an early age.	Health & Social Care	As above	Green - Completed		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 4.1: The Committee recommends that Health and Social Care consider conducting a service delivery review to assess whether specific elements of care—such as oncology, chronic disease management, or mental health support—could be restructured or delivered in dedicated settings or satellite facilities, outside the main hospital environment.	Health & Social Care	The delivery of core services such as oncology is delivered within the hospital settings and people's home where safe to do so. Mental health services and chronic disease management is also offered in a variety of settings to help meet individual needs.	Green - Completed		
Recommendation 4.2: The Committee recommend that the review explore the feasibility, cost-effectiveness, and clinical impact of creating separate or specialised care environments, with specific attention to: a. Improving patient comfort and dignity (e.g., for cancer patients receiving chemotherapy); b. Enhancing infection control and patient flow management; c. Reducing scheduling conflicts and space limitations within the main hospital.	Health & Social Care	The delivery of health care services both in and outside of the hospital is undertaken to meet the needs of individual patients, whilst considering all three of the recommendations of the committee	Green - Completed		
Recommendation 4.3: The Committee recommends that the Portfolio consider opportunities to utilise existing community infrastructure or underused Government buildings, which could be adapted to accommodate outpatient clinics, day treatments, or specialist care hubs.	Health & Social Care	The costs associated with moving clinics to underused buildings within SHG is beyond the control of H&SC. The current offer works well in conjunction with home visits and community nursing.	Green - Completed		
Recommendation 4.4: The Committee recommends that this review be incorporated into the long-term strategic planning of health services, taking into account projected increases in chronic and complex care needs as a result of an aging population.	Health & Social Care	The prevention strategy encompasses long term management of NCD's through community based activities and support away from the general hospital setting.	Green - Completed		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 3.1: The Committee recommends that Health and Social Care explore a range of funding options to procure new neonatal incubators, including but not limited to: a. Inclusion in future capital or health equipment budgets; b. External grant funding from overseas development partners or global health charities; c. Private sector sponsorship or community fundraising campaigns; d. Philanthropic donations from individuals or diaspora networks.	Health & Social Care	The request for essential equipment across all of health and social care has been completed and prioritised in the current round of essential equipment.	Amber - Started		
Recommendation 3.2: The Committee recommends that a business case be prepared to support the procurement, outlining: a. The current condition, limitations, and risk profile of existing incubators; b. Clinical justification for replacement, including usage rates and medical outcomes; c. Cost estimates, shipping requirements, and maintenance considerations.	Health & Social Care	As above	Amber - Started		
Recommendation 3.3: The Committee recommends that the Portfolio engage with potential partners such as NGOs, medical charities, and regional organisations, to identify targeted funding or in-kind donation schemes for medical equipment.	Health & Social Care	This work has started but there are challenges in regard to the costs associated with medical equipment and where St Helena is and how it is funded. Further exploration is required in this regard.	Amber - Started		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 2.1: The Committee recommends that Health and Social Care develop and launch a public information campaign to raise awareness about the impact of missed appointments, including: a. The number of appointments missed in a given period; b. The effect on service capacity, waiting lists, and staff time; c. Real-life implications for other patients awaiting urgent care;	Health & Social Care	Missed appointments information was shared via media support, however this is an ongoing position and requires ongoing campaigns.	Amber - Started		
Recommendation 2.2: The Committee recommends that the campaign encourage responsible appointment management, including: a. Cancelling or rescheduling appointments in advance when possible; b. Utilising a planned SMS or phone reminder system (if introduced); c. Emphasising that cancelled appointments can be reallocated to others in need.	Health & Social Care	As above	Amber - Started		
Recommendation 2.3: The Committee recommends that the message be delivered across multiple accessible platforms, such as: a. Local radio and newspaper features; b. Social media graphics and short videos; c. Posters and digital signage at clinics, hospital, and community care facilities; d. Scripts for front-line staff to explain policies at the point of care.	Health & Social Care	As above	Amber - Started		

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Recommendation	Portfolio	Current Status	RAG	Verification of Implementation	Verification Date
Recommendation 1.1: The Committee recommends that Health and Social Care consider piloting a simplified digital feedback system using a tablet device (e.g., iPad) to allow inpatients to provide feedback prior to discharge from the General Hospital.	Health & Social Care	There is no current iPad feedback system in place, however paper feedback is in place and will meet this recommendation within existing resources and budget	Amber - Started		
Recommendation 1.2: The Committee recommends that the feedback tool be user-friendly and designed to capture key elements of patient experience, such as: a. Quality of Care Received; b. Communications with staff; c. Cleanliness and Comfort; d. Areas for Improvement or Concern; e. Whether the patient would feel confident returning to the hospital in the future;	Health & Social Care	There is a feedback form which is user friendly but not digital	Amber - Started		
Recommendation 1.3: That the system be designed to accommodate patients with varying levels of digital literacy, using simple language, visual icons, and optional audio support, and that staff be trained to assist where necessary while maintaining patient privacy.	Health & Social Care	The paper format is undertaken with the support of staff to enable completion	Amber - Started		
Recommendation 1.4: That data from the feedback tool be integrated into existing governance and quality improvement processes, with anonymised trend reports reviewed regularly by hospital management and the Governance Unit.	Health & Social Care	All feedback is collated and included with the KPI's captured within health and social care.	Green - Completed		



