



St Helena  
Government

# Victim Support



Victim Support is given to the victims of offences to help them to overcome what has happened to them, and learn how to move forward. We provide support should the victim have to attend court or if further enquiries need to be carried out with them. We also give this support by updating them on Police investigations and to give them additional support where needed to make them feel safe. This support could also be given by making regular telephone calls, visiting them, or getting other agencies involved such as CPN, housing or Safeguarding to help them with the situation.

**CALL BACKS** ←

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'Call Backs' are done to allow a victim or complainant to give feedback to the Police on their experience and service received. A number of questions are asked during an informal discussion which includes:

How was the overall experience when dealing with Police?

What did we do well?

What could we have done better?

Is there anything else you want to tell us about your contact with Police?

This allows us to improve our service provided and enhance the trust and confidence with the community.

## Crime Prevention

Crime Prevention is something which we give out to educate the public on how to not be victims of crime. We do this by informing the public how to keep their homes and property safe by locking their doors and windows when leaving their home, making sure that all their valuables are kept locked away in a safe place.



ST HELENA  
COMMUNITY

**Crime Prevention is a Team Effort**