

YOUR OBLIGATIONS

⇒ Ensure that all information given is correct to the best of your knowledge.

Warning: It is a criminal offence to make a false declaration.

⇒ Inform the Directorate immediately should you receive additional income. (Your benefits will only be altered for the time in which you receive the additional income)

⇒ Inform the Directorate immediately should there be changes in your Household circumstances e.g.

Death or departure of spouse or partner

Departure of children or having reached school leaving age.

Being admitted to a Care Facility

⇒ Please refer to *Changes of Circumstances Leaflet* for more details.



All information contained in this pamphlet is in accordance with the Social Security Ordinance 2010.

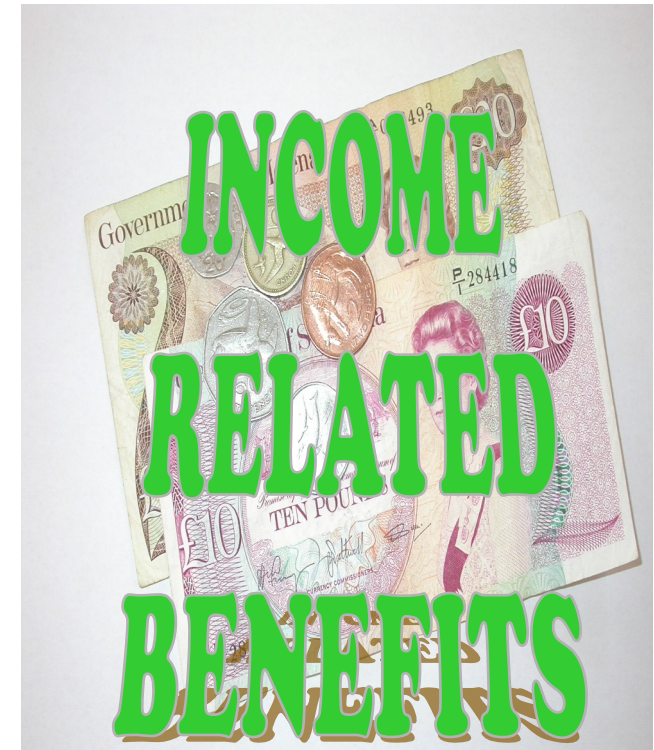
**DO YOU WANT TO KNOW MORE
PLEASE CONTACT**

Mr Anthony Hopkins– Claims Manager
or Miss Roxanne Coleman– Claims Officer
at
Social Welfare
Brick House
Jamestown—St Helena Island
South Atlantic Ocean

Telephone Number: 2713
Or
E-mail–
Anthony on fraud.manager@cwimail.sh
Roxanne on claims.officer@cwimail.sh



**Health & Social
Welfare
Directorate**



**KNOW YOUR RIGHTS AND
OBLIGATIONS**

*HEALTH & SOCIAL WELFARE
DIRECTORATE*

Tel 2713

Applications for IRB

To be able to apply for Income Related Benefits (IRB) on behalf of your household you must fall within one of the following categories:

- ⇒ Age 16 years to 64 years and is not employed full time on St.Helena.
- ⇒ Between the age of 16—64 years and is certified by the doctor as being permanently unfit for work or suffering from an acute illness.
- ⇒ Certified disabled and unfit for work
- ⇒ Aged 65 or over.

Status for applying for Benefits

Persons applying for benefits must be resident on St Helena and have Saint Helenian status.

Continuation of Benefits for Persons Receiving Off Shore Medical Treatment

A continuation of benefits will only be paid to persons who have been referred for medical treatment off shore. However, this must be confirmed in writing by the Health & Social Welfare Directorate.

Personal Allowance

A personal allowance of £10.00 per week is given for each adult in the household who is working .

Rates of Benefits

The current rates of benefits are as follows:

Applicant of household £43.30 per week

For every additional adult within the household £21.65 per week

For the first three children within the household £17.32 per week

For the fourth Child within the household £12.99 per week

For each disabled person within the household £8.66 per week

100% payment of rent for Government Landlord House

Up to £30.00 per week for private renting.

100% of the interest on the loan paid for the property living in.

Other Assets/ Income

Property Valued on St.Helena or abroad other than the dwelling on which the household resides which the first £3,000.00 be ignored then assume an income of £1.00 per £1,000.00 per week

Bank Account held on St.Helena or abroad which the first £3,000.00 will be ignored then assume an income of £1.00 per £1,000.00 per week.

Pensions and Child Maintenance are taken into full.

Student Allowance : First £5.00 are ignored.

Medical Treatments

All persons within the household who are in receipt of IRB are entitled to free prescriptions and medical treatments.

Claimants should inform the Health & Social Welfare Directorate that they are receiving IRB. This will be checked against a list that is submitted to the Health & Social Welfare Directorate by the Claims Manager/Claims Officer.

Steps to take when applying for IRB

Step 1 :

Make an appointment with the Adjudication Officers of the Health & Social Welfare directorate and request an interview in respect of an application for benefits.

Step 2:

You will be interviewed by one of the Adjudication Officers who will question you on your financial and personal status (**all information is kept strictly confidential**)

Step 3:

You will be informed after a week if your application for benefits has been approved.

Appeal's Procedures

Any person aggrieved by the decision of the Adjudication Officer may within 14 days of being informed of the Adjudication Officers decision may request that such decision be reviewed by the Director of Health & Social Welfare Directorate.

A person who is aggrieved by the decision of the Director may within 14 days of being informed of that decision could appeal to the Magistrate Court against such decision.