

## Introduction

The direction of travel in the last period has been positive overall with progress being made in risk management and investment in utilities.

Whilst many of the population statistics are based on the October 2014 figure of 4574, it is likely that this is at a high due to seasonal immigration, and will likely fall back to a more constant figure closer to 4,000.

Whilst this report covers December 2014, further progress across a number of key areas in January, particularly with the arrival of some high profile appointments.






## KEY PERFORMANCE INDICATORS

The Police Service remains under pressure in terms of personnel, mainly due to the large number of high level investigations, however good progress is being made towards it's KPI's.

The health service is working towards getting a better picture of many of it's KPI's and this is seen as a service priority.

Revenue collection is slightly down on forecast, however government expenditure is also lower, therefore bringing the two together with a small variance to budgets.

## Overall Summary

	November		December	
	Progress Tracker	Leading Indicator 14/15	Progress Tracker	Leading Indicator 14/15
 R	0	0	0	0
 AS	3	0	2	2
 A	8	7	9	9
 G	2	3	3	3
 Unknown (due to lack of data)	1	1	0	0

The above table summarises the data in the report. There are 14 areas outlined in the report and both backward and forward looking RAG ratings have been provided.













For this report information has been provided for all areas.

- 0% of areas were given a Red rating
- 14% of areas were given an Amber Striped rating
- 64% of areas were given an Amber rating
- 21% of areas were given a Green rating
- 0% of areas were given an unknown rating

\*Figures may not total 100% due to rounding





# SHG Performance TRACKER

Released: February 2015  
Covering: December 2014

Thematic Group	Progress Tracker	Monthly Change	Leading Indicator 2014/15    2015/16		Commentary
Economic Development					<p>The average resident population figure as at 31 December 2014 is unconfirmed at the time of reporting, however the available figure as at end October 2014 was 4574. SHG's headcount as at 31 December 2015 was 801.5 representing 17.5% of resident population currently employed by SHG. Also, at 31 December 2014, 7 persons were registered as claiming unemployment, representing 0.1% of the average resident population.</p> <p>The agricultural pack-house facilities, discussions and site visits have taken place with the relevant parties i.e. Farmers Association and ESH however, there is still some further work to be done between parties before implementation.</p> <p>Livestock figures from Public Health, were received on 06/01/2015 and have yet to be analysed.</p>
Health & Wellbeing					<p>BMI status is fundamentally flawed and this data is inaccurate due to the lack of electronic coding of data. This will be covered off once the remote support/training commences (date TBC - 2014/15). Regarding diabetes control, target is met at 3%. Concerning smoking statistics indicate that 34% of the patients who have provided their smoking status are smokers. Further work will be done once the EMIS training kicks in.</p>
Transport					<p>Due to shortage of staff , Immigration are unable to provide tourist data within the given time.</p> <p>Work is ongoing on the Air Service Provider procurement. Work on certification continues with Manuals being produced and working groups are meeting on a regular basis to ensure that the necessary certification tasks are progressing in readiness for ASSI review in July 2015. Project Manager (Certification &amp; Operations) took up post on 1st December 2015, the PM will co-ordinate airport certification and operational readiness tasks across SHG.</p> <p>It is planned for the Fuel Management Contractor (Penspen) to mobilise in June 2015.</p> <p>Draft ITT for new public transport contract documentation submitted to Procurement Adviser for comments on 31 December</p>

# SHG Performance TRACKER

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Covering: December 2014

Thematic Group	Progress Tracker	Monthly Change	Leading Indicator 2014/15    2015/16		Commentary
Utilities	A		A	A	<p>Sustainability (renewable energy): As anticipated renewable yield has reduced as the wind resource reduces for the summer, the annual target should still be exceeded.</p> <p>Reliability: Further tree clearance works are planned that should reduce the incidence of unplanned outages. Performance should improve since the summer months tend to be more reliable than the winter ones but there is still a reasonable chance that the target will not be met. It should be noted that improved systems are in place as a regulatory requirement to capture this data so we are probably identifying faults that would historically have been omitted.</p> <p>Water: Materials for the Sandy Bay treated water supply have been ordered and the contract for the bulk supply to Sandy Bay has been awarded. Currently no funding exists within the capital program to complete the works, if this is the case then any benefit to the consumers will be deferred until funding becomes available to complete the works. Indications are that this will be 2016/17</p>
Community and Housing	A		A	A	<p>36 news items and stories were released by SHG Public Relations in December 2014</p> <p>The Human Rights office has now had 53 members of the public come in to ask advice about their rights. The Facilitator is currently working with various directorates to promote rights across the island. The Ordinance has been with the AGs office since September and is urgently required for consultation.</p>
Security	G		G	G	<p>The Police Service remains under pressure as a result of a number of significant investigations as well as resource challenges across investigations and uniform policing. However all indicators are progressing well.</p>
Environment	A		A	G	<p>For December 2014, EMD continued to deliver the Darwin Plus funded projects and continued to work on National Environment Management Plan deliverables. For airport construction, certification and operations, EMD attended weekly and monthly airport meetings, collected seed and continued propagation for the airport LEMP, continued budget and design work associated with the hazardous waste cell and completed the final stage of the solid waste management project. EMD also continued discussions with Public Health concerning the proposed transfer of Sanitary Services to EMD in order to streamline waste management services on island. EMD staff also took part in the disaster management simulation on 17th December.</p>

# SHG Performance TRACKER

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Covering: December 2014

Thematic Group	Progress Tracker	Monthly Change	Leading Indicator 2014/15    2015/16		Commentary
Education	A	■	A	A	<p>Progress towards the attainment targets remains good. Some recent changes in staffing have required temporary teaching arrangements in Primary Schools. A programme of building work in the Primary Schools is due to commence in January and adjustments are being made to minimise any disruption to lessons’.</p>
Efficient, Effective and Open Government	G	■	G	G	<p>To date still only two requests have been received since the Code of Practice (access to information) was introduced and both were dealt with in the given timeframe.</p> <p>Final fiduciary risk assessment report is expected early February 2015.</p>
BAM	A	■	A	A	<p>MTEF milestones are largely on track and draft strategic and budget plans have been proposed.</p> <p>Revenue targets are largely on track.</p>
RISKS	G	■	G	G	<p>The risk report is largely green, there are however some concerns over inward investment and changes to working practice and culture, which is undergoing a transformational change process. Revised risks will be adopted from strategic plans from April 1<sup>st</sup>.</p>

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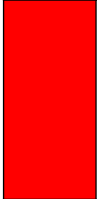

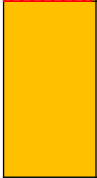
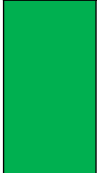
Thematic Group	Progress Tracker	Monthly Change	Leading Indicator 2014/15    2015/16		Commentary
<p data-bbox="40 358 459 411">Financial Performance</p> <p data-bbox="21 611 459 715">Key Revenue and Expenditure variances</p>	<p data-bbox="571 401 629 454">A</p> <p data-bbox="571 654 629 706">A</p>	<p data-bbox="784 396 813 444">■</p> <p data-bbox="774 711 823 732">■</p>	<p data-bbox="938 401 996 454">A</p> <p data-bbox="938 654 996 706">A</p>	<p data-bbox="1087 401 1145 454">G</p> <p data-bbox="1087 654 1145 706">G</p>	<p data-bbox="1224 337 1862 458">The Consolidated Fund revenue forecast to the year end is £28,931K and expenditure forecast to the year end is £29,750K. Overall movement on the Consolidated Fund is forecast to be £819K decrease. This decrease includes a planned £600K withdrawal for transfer to the capital programme.</p> <p data-bbox="1224 465 1889 611">Actual Revenue for the year to date of £21,509K is lower than the budget of £21,750K. This means that we have under collected by £241K, which is an adverse variance of 1.1% against budgeted revenue for the period. Actual Expenditure of £20,796K is lower than the budgeted expenditure of £21,671K. This means that we have under spent by £875K, which is a favourable variance of 4.0% against budgeted expenditure for the period.</p> <p data-bbox="1224 644 1889 789">As previously reported the adverse revenue variance is mainly due to under collection in recharges between the cost centres Works and Lands and Buildings Management for maintenance of Government properties. The favourable expenditure variance on the year to date has been achieved through the under spend on Shipping of £1M. This has reduced the impact of overspends in other areas.</p>
<p data-bbox="40 915 459 968">Capital Programme</p>	<p data-bbox="571 1043 629 1096">A</p>	<p data-bbox="755 1068 803 1089">■</p>	<p data-bbox="938 1043 996 1096">A</p>	<p data-bbox="1087 1043 1145 1096">G</p>	<p data-bbox="1238 908 1862 1053">The Capital Programme is made up of a number of projects, varying in nature and size. The programme is monitored by the Programme Management Unit who report on the key milestones and spend profile. Total value of the programme for 2014/15 is £15,698K of which £7,925K is European Development funding (EDF). Total spend on the Capital Programme to date is £5,790K.</p> <p data-bbox="1238 1061 1908 1132">Connect Saint Helena have signed the Contract for the Solar Farm and works are progressing on site. All contracts have been signed to supply treated water to users and works will soon start on sites.</p> <p data-bbox="1238 1139 1908 1210">SHG Property projects are progressing well. Contracts for the electrical wiring at St Paul's Primary and Pilling Primary schools have been signed and works will commence on site in January 2015.</p> <p data-bbox="1238 1218 1769 1232">The tender process for R2 project will close in January 2015.</p>

## METHODOLOGY

For the Performance Tracker information is provided in four columns.

- The first (***“Progress Tracker”***) is an indicator of progress over the past month relative to expectations at the beginning of the year.
- The second (***“Monthly Tracker”***) highlights whether this progress is an improvement, or otherwise, from the previous month.
- The third (***“Leading Indicator”***) aims to give a snapshot of how progress is likely to be going forward and provide a early warning system for potential issues.
- The forth (***“Commentary”***) aims to provide a succinct overview of each area.

### A1: RAG Criteria

	Red
	Amber striped
	Amber
	Green