



# St Helena Government

## PERFORMANCE REPORT

**FOR PERIOD 5 - AUGUST 2017  
FINANCIAL YEAR ENDING 31 MARCH 2018**

Introduction and Overview  
Key Performance Indicators  
BAM Commitments  
Corporate Risks  
Balance Sheet  
Monthly Directorate Income and Expenditure Report  
Analysis of Revenue



**St Helena  
Government**

## **Overview of Performance for AUGUST 2017**

### **Introduction**

On 1 August 2017, St Helena Police launched a Trust and Confidence survey to measure the public's trust and confidence in them. We also saw Minimum Wage increases with effect from this month.

On 2 August, the Inaugural meeting of our newly elected Legislative Council took place.

SA Airlink successfully completed a proving flight to St Helena on 21 August departing the next day. Airlink also received the ETOPs 120 approval from the South African Civil Aviation Authority on 29 August and it is anticipated that flights will commence on Saturday, 14 October 2017.

On 24 August the official opening of the new reservoir at Hutts Gate took place.

On 25 August, Prince Andrew School students received their statements of GCSE and A-Level examination results.

### **Summary of Key Performance Indicators**

Some of the headlines for August are as follows:

- \* Anticipated flights to commence mid-October 2017.
- \* 41 stay over visitors for the month, with 607 at year to date, a 2% increase compared to previous financial year and we received 45 plane passengers.
- \* 26.42% of energy generation from renewables with a single interruption, an increase compared to previous month.
- \* Primary assessment results for Year 6: English 50%, Mathematics 30% and Key Stage 4(3-6yrs) English 51.6% and Mathematics 36.2% at or above age related expectations.
- \* Secondary Examination results – 45% achieved 5+ Grade A\* - C (9-4), which includes English at 50% and Mathematics at 55%.
- \* Year to date 41 joint visits are done with Occupational Therapist and Mental Health.
- \* Crime figures up to 16, an increase compared to previous month with year to date being at 62.

### **Corporate Risk Management**

For August, status remains unchanged for Corporate risk Register as next quarterly update is due at end of September 2017.

## Summary of Financial Performance

The overall performance on the Consolidated Fund at the end of August 2017 is favourable. A surplus of £1.7M was achieved.

Budgeted revenue to the end of August was £16.4M. Actual revenue collected for this period was £16.9M. This represents an over collection of £0.5M, which is a favourable variance of 3% against expected revenue for this period.

Budgeted expenditure for the year to date was £16.6M. Actual expenditure for the same period was £15.3M. This represents an under spend of £1.3M, which is a favourable variance of 8% against the expenditure budget for the year to date.

## Key Revenue and Expenditure Variances

The Revenue Report provides an analysis of the over collection of £0.5M. This favourable budget variance is mainly due to customs dues on alcohol and tobacco.

The Consolidated Fund Report provides an analysis of the favourable expenditure variance. Under spends in excess of £50K are reported for Shipping, Technical Co-operation, Health, Pensions and Benefits and Education. Brief comments on these under spends are provided below.

**Shipping £802k** - Shipping subsidy payments were less than anticipated.

**Technical Co-operation £393k** - recruitment to TC positions were not in line with that budgeted.

**Health £240k** - The under spend is in relation to medical evacuations.

**Pensions and Benefits £85k** - payments for the defined benefit scheme has been less than budgeted.

**Education £75k** - Payments for supplies and services and to students and apprentices are lower than budgeted.

The Consolidated Fund report also reflects over spends in excess of £50k on three reporting lines. Brief comments on these are provided below.

**Payments on behalf of the Crown £58k** - The overspend relates to the contribution towards Airport Safety Support International which will be met through reimbursement from DFID.

**Environment and Natural Resources £66k** - Check P&L - The overspend is mainly due to purchase of materials earlier than anticipated.

**Safeguarding £119k** - The overspend is mainly due to payments to employees in excess of that budgeted.

The performance against both expenditure and revenue budgets are closely monitored by Corporate Finance to mitigate the risk of expenditure in excess of appropriation and failure to balance the budget through local revenues. Revisions to budgets to reflect necessary changes since the original appropriation are scheduled for December 2017.

## Capital Programme

ExCo approved a 6 month programme in May 2017.

Projects are progressing well, however due to limited materials available on -Island as well as a slight delay in the RMS arrival in September there are some projects specifically the Lab refurbishment, Police relocation to AVEC, Re-roofing of Harbour View, and HTH CDA, which will not be completed by 30 September deadline. Alongside of this there will be a few projects that did not attract any suitable contractors during an open procurement exercise and alternative options were considered which unfortunately will mean that the works will not be completed by 30 September.

A request has also been made to DFID to allocated a further £100k from the existing Business Case budget to complete 3 further projects one being rockfall protection works and the other two associated with the Prison project.

DFID are considering these issues and the request for additional funding and a response is expected shortly. If favourable the programme will be extended to December 2017.

Discussions are still ongoing with DFID regarding funding for future capital programme.

## SHG KEY PERFORMANCE INDICATOR REPORT

### PERIOD 5 (August 2017)

No.	National Goal	Directorate Responsible	Performance Indicator/ Risk Mitigation	Benchmark	Target 2017/18	Target 2018/19	Target 2019/20	Performance Update	RAG Status	Direction of Travel	Notes	Overall Brief Monthly Commentary on Progress/events
1	Safer	Safeguarding (Frankie)	Number of referrals received for children's services % of referrals which required a single assessment and % of these assessments completed within timescales	309 referrals received 23% required single assessments Approx. 90% completed within timescale	95% completed within timescales			A total of 23 referrals received in August 2017, 25% of these resulted in single assessments being undertaken. It is anticipated that 100% of these will be completed within timescales.	Green	Up		Assessments continue to be completed within the 35 day timescale
		Safeguarding (Suzie)	Joint visits are done with OT and MH. (Demonstrates joined up multi agency work in the community)	For 2016 - 47 OT joint visits and 2 MH joint visits.	47 OT Joint Visits 2 MH Joint visits			July 2017: OPS team completed 6 joint visits with OT, Physio, and Hospital. Adults Team completed 1 joint visit with O.T. Aug 2017: OPS team completed 11 joint visits with OT, Physio, and Hospital or Multi-Disciplinary Meetings. Adults Team completed 1 joint visit with O.T. Year to date: 41	Green	Up		
		Safeguarding	Number of residents who rate our care positively	Service user survey to be developed and 2017/18 a year to baseline this data to improve as we move forward				August: Adults and OPS to complete a full survey of all residential care. Date to be completed: November 2017.	Yellow	Stable		
		Safeguarding	Setting up a service user group to help shape policy	Currently setting up Happy Hearts committee.				OPS Age Task Force Constitution is nearly completed. Ongoing. Monthly meetings are held. This will be completed by November 2017. One member of staff is now tasked with doing this. Happy Hearts continues and we are now starting to hand over some of the responsibility of running to members. This is to encourage their independence. Current numbers attending 30-40 twice a month. The members who attend have agreed to contribute financially to each social gathering. Transport continues to remain a difficulty.	Green	Up		
		Police	Reduce Overall Crime	The figure will not be set until the end of the current PPY as the figure for the current year plays a part in setting the figure. In any case, the figure will be divided by 12 and monitored on a monthly basis.	Less than five year average (also compared to 2016 - 2017 figure)			April = 19 crimes reported May = 11 June = 9 July = 7 Aug = 16	Yellow	Stable		Crime continues to be low
		Police	Improving community trust and confidence in the services provided by the Directorate		75% satisfaction level from those surveyed. Each Police Team to perform 4 community surgeries per month.	80% satisfaction level from those surveyed.	85% satisfaction level from those surveyed.	July: 100% call backs 100% satisfaction 4 surgeries completed August: 100% call backs 100% satisfaction 4 surgeries per month 3 completed*	Yellow	Stable		Positive satisfaction levels reported
		Police	Working with partners, volunteers and stakeholders to maintain public safety and our responses to incidents		10% reduction in road collisions from 2015/2016 level of 130			April = 10% reduction in RTAs 9 in total May = 10% reduction in RTAs 7 in total June = 10% reduction in RTAs 5 in total July = 10% reduction in RTAs 8 in total August = 10% reduction in RTAs 7 in total	Yellow	Stable		
6	Police	The St Helena Fire and Rescue Service will provide an immediate response to all related emergencies	Monitored on a monthly basis based upon the number of calls attended.	Attendance within 12 mins for the first appliance			April - Fire service average time is 8.41 minutes May - Fire service average time is 10 minutes June - Fire service average time is 10.6 minutes July = Fire service average time is 9.9 minutes Aug = Fire service average time is 9.3 minutes	Green	Up		Positive response time well within KPI despite difficult road conditions	
7	Safeguarding (Lindsay/Wendy)	Number of older persons (over 65) who are admitted to residential/sheltered accommodation	13 admissions in residential/sheltered accommodations for 2016/17 (3 in sheltered and 10 in residential)	13 admissions			July: No admissions to either of the sheltered accommodations or the CCC August: Three admissions to CCC & One admission to Cape Villa Sheltered Accommodation. YTD = 3 CCC and 1 CapeVilla	Yellow	Stable		This will continue to be a pressure area	

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8		Safeguarding (Paul/Lindsay)	Number of people in the community receiving home care	For 2016 - 72 older persons in community receiving home care	Increase on benchmark			July: Adults and Older Persons -138 people receiving Home Care. 44 Community Support visits, Day Care help, specialist appointments, Hospital visits, by Older Persons Team 16 Community Support visits, Day Care help, Specialist appointments, by Adults Team. August: Adults and Older Persons -144 people receiving Home Care. 62 Community Support visits, Day Care help, specialist appointments, Hospital visits, by Older Persons Team 17 Community Support visits, Day Care help, Specialist appointments, by Adults Team.		↑			
9		Safeguarding (Paul/Lindsay)	% of those receiving home care having had social care review in last 12 months	Adults and Older adults 81.5%	90%			July: 8 reviews completed by the Adult Support Team: 3 in OPS and 2 in Adults. 11% of reviews completed August: 2 reviews completed by the Adult Support Team: 1 new BLA assessment 3 reviews in OPS and 2 in Adults. 11% of reviews have taken place with a target of 90%		↓		Assessments and care plans being reviewed.	
10		Safeguarding (Paul/Lindsay)	Number of adult social care assessments completed	82 assessments completed	Benchmark			July: 8 reviews completed by the Adult Support Team: 3 in OPS and 2 in Adults. 11% of reviews completed August: OPS completed 5 new assessments. Adults completed 2 new assessments		↔		Expected increase in the demand for adult services	
11		Health	Vaccination Coverage Children at 2 years of age, up to date with vaccinations. Measured as a) % of 2 year olds immunised against those due on census data. b) % of 2 year olds immunised against those due from birth rate.	93.5% of total population of 2 year olds (Oct 2016)	100%	100%	100%	a) 37% b) 44%		↓			
12		Health	Diabetes a) Percentage of registered diabetes clients who have had their HbA1c tested at least once during the preceding year. b) Percentage of registered diabetics with "Good Control".	a) 75% (2015 data) b) 34% (June 2015 Data)	a) >95% b)	a) >98% b)	a) 100% b)	a) 83% b) 42%		↑			
13a		Health	Obesity: Early detection and prevention or reduction of obesity amongst resident population of St Helena  (a) % of Children who are overweight or obese when measured on an annual basis in school.  (b) % of adults with a BMI >25 out of all patients seen.  (c) % of adults with a BMI >25 out of all patients who had BMI check	Accurate baseline to be established for (a) 53% of school children overweight or obese Overweight = 34%; Obese = 19% N=372 school children weighed March 2017 Boys=191 Girls=181  • Boys (51%): overweight = 33%; obese = 18% • Girl (54%): overweight = 34%; obese =20 %  (b) 23% (222 with excess weight out of 978 patients seen)  (c) 74% of all BMI's checked have BMI >25 (222 out of 298)	5% reduction	Dietician to be in post by March 2017.	5% reduction on preceding year	5% reduction on preceding year	August 2017 (a) 42% of school children overweight or obese Overweight = 28%; Obese = 14% N=353 school children weighed March 2017 Boys = 185 Girls = 168  • Boys (38%): overweight = 26%; obese = 12% • Girls (47%): overweight = 30%; obese = 17%  MONTHLY YTD b) 39% b) 35% c) 80% c) 75%		↔		

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13b	Altogether Health	Health	<p><b>Obesity - Structured Interventions</b> % of children and adults identified during health assessment as being overweight who receive support through a structured intervention.</p> <p><b>Children</b> a) No of children identified with excess body weight receiving brief intervention b) No children identified with excess body weight referred for specialist dietetic advice c) No of children identified with excess body weight referred for specialist dietetic advice that received specialist advice</p> <p><b>Adults</b> a) No of adults identified with excess body weight receiving brief intervention b) No of adult identified with excess body weight referred for specialist dietetic advice c) No of adults identified with excess body weight receiving specialist dietetic advice</p>	<p><b>Children</b> a) Baseline in July 2017: 0 b) Baseline in July 2017: 2 c) Baseline in July 2017: 2 (100%)</p> <p><b>Adults</b> a) Baseline in July 2017: 1 b) Baseline in July 2017: 3 c) Baseline in July 2017: 3 (100%)</p>	To develop a concept for structured interventions			<p><b>MONTHLY</b> Children a) 0 b) 4 c) 4 (100%)</p> <p><b>Adults</b> a) 40 b) 21 c) 21 (100%)</p> <p><b>YTD</b> Children a) 0 b) 6 c) 6 (100%)</p> <p><b>Adults</b> a) 41 b) 44 c) 44 (100%)</p>		↔		
		Health	<p><b>Safe provision of an appropriate range of Mental Health services on island</b> Ensure all acute mental health admissions are safely managed</p>	<p><b>Availability of suitable facilities and trained staff for acute Mental Health episodes of care.</b></p>	Interim facilities utilised pending construction of secure unit	100%	100%	There was one psychiatric admission in August 2017. YTD = 1		↔		
		Health	<p><b>Access to Healthcare</b> 1. Total number of different patients per month that accessed Primary Health Care to see a) Doctor b) Nurse c) Overall</p> <p><b>Total number of different patients per month that accessed Primary Health Care at</b> d) Half Tree Hollow e) Longwood f) Levelwood <b>D=Doctor N=Nurse</b></p> <p>2. Total number of occasions per month that patients with a registered disability were seen by a Doctor</p> <p>3. Total number of occasions per month of home support visits for palliative / end-of-life care</p>	<p><b>A = 2000</b> <b>B = 30</b></p> <p>2. Awaiting info from SG to determine stats.</p> <p>20 (Nov 2016)</p>	(a) >2000 (b) >30 (c) >20	(a) >2300 (b) >40 (c) >20	(a) >2600 (b) >50 (c) >20	<p>1. <b>MONTHLY</b>                      <b>YTD</b></p> <p>a) 833                              a) 2229 b) 629                              b) 1704 c) 1176                             c) 2713</p> <p><b>MONTHLY</b>                      <b>YTD</b> (D= Doctor, N= Nurse)</p> <p>d) D=37 N=134                  d) D=93 N=314 e) D=15 N= 68                  e) D=39 N= 149 f) D= 0 N= 4                      f) D= 6 N=34</p> <p>2. <b>MONTHLY /YTD (Awaiting info)</b></p> <p>3. 25</p>		↑		
		Health	<p><b>Encourage Smoking Cessation</b> a) Number of patients who have had their smoking status screened b) Number of patients offered Smoking Brief Intervention c) Number of Patients started on NRT d) Number of Patients started on Champix e) Number of Patients given group cessation sessions</p>	<p><b>Island population registered on EMIS 4776</b> <b>Smoking status record 1773</b> <b>1773/4776 = 37%</b></p>	<p>2% of smokers screened and given brief intervention to have stopped smoking.</p> <p>10% of smokers screened and given brief intervention and NRT to have stopped smoking</p> <p>20% of smokers screened and given group Cessation sessions, plus NRT to have stopped smoking</p>	<p>2% of smokers screened and given brief intervention to have stopped smoking.</p> <p>10% of smokers screened and given brief intervention and NRT to have stopped smoking</p> <p>20% of smokers screened and given group Cessation sessions, plus NRT to have stopped smoking</p>	<p>2% of smokers screened and given brief intervention to have stopped smoking.</p> <p>10% of smokers screened and given brief intervention and NRT to have stopped smoking</p> <p>20% of smokers screened and given group Cessation sessions, plus NRT to have stopped smoking</p>	<p><b>AUGUST 2017:</b> <b>MONTHLY</b>                      <b>YTD</b></p> <p>a) 132                              a) 298 b) 6                                 b) 6</p>		↓		

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17	Altogether Greener	ENRD	<b>Social Housing</b> - Increase the social housing stock.	184 social houses (Jan 2017)	5%					↔		Housing continues to provide budgeting advice and advice on seeking alternative housing. Works are ongoing at HTH CDA with progress being made with the infrastructure works. Infrastructure design is currently being done for the Bottom Woods CDA, which is expected to be completed by March 2018. It is planned for infrastructure development to commence in 2018.  Technical Services have been asked to develop Government Landlord Housing for the Half Tree Hollow CDA which would provide a combination of eight (8), one (1) and two (2) bedroom properties, within a limited Budget parameter including all infrastructure and services. We are also developing the concept for the plots, roads and services layouts for the Bottom Woods CDA. We are currently putting concept designs together to comply with the revised housing strategy design criteria and proposed new building regulations for two (2) bedroom accommodation as either detached, semi-detached or apartment style dwellings to suit the topography of the sites. This approach has been led by the census survey recently carried out. This illustrates updated progress to increase the housing stock by 5%. We won't achieve the 5% until the houses are constructed.	
18		ENRD	<b>Plants and Wildlife</b> . Monitor the health of St Helena's marine and terrestrial habitats, to make sure they do not decline ie that we don't lose any of the endemic life there and we maintain the environment in which these endemic animals and plants live.	Benchmarking done for 21 terrestrial and 22 marine in 2015/16)	Population of key Marine and Terrestrial endemic species - Little or no change					↔		New area cleared at Scotland by forestry and was planted with 4 endemic species totalling 385 plants. 6 seed collections made from living gene banks and 4 wild sites were visited and monitored. Continue with seed cleaning and storage. Propagation of wetland and dryland species continued in the Scotland nursery. 2323 mixed endemic seedlings transplanted into growing bags. 714 endemic species were issued to LEMP for transplanting in Longwood sites. One conservation site were visited and maintain for invasive clearance, and transplanting of endemic species.	
19		ENRD	<b>Environmental Protection</b> - St Helena's environment is protected through the implementation of the Environmental Protection Ordinance (EPO) enabling the conservation of biodiversity, regulation of trade in endangered species and the control of pollution, hazardous substances, litter and waste.	10% of the required supporting policies, guidelines and procedures have been formally adopted and are in place to facilitate the implementation of the EPO (Jan 2017)	Formal adoption of at least 80% of the secondary legislation and supporting policies, guidelines and procedures to facilitate the implementation of the EPO.						↓		We were not successful for funding in the 2017/18 TC programme to have an environmental call down contract which would have been used to help us develop Regulations for the EPO. Additionally we have struggled to recruit locally environmental personnel to help develop the policies that the target refers to. We took on two Environmental Assistants in June this year. One of them is leaving the Island.
20		ENRD	Waste Management	Equally sized domestic waste cells last for approximately 1 year	5% increase in domestic waste cells life						↔		Whilst no capital investment has been forthcoming in recycling (business cases have been submitted for the last two years), initiatives are being developed to reduce waste as indicated in the test. But the effects of these initiatives will not be as great as investment in recycling. . Annual Waste prevention campaigns being developed (commencing December 2017) to target litter and problematic wastes e.g. cigarette butts. Increase in publicity to promote use of the Public Recycling Facility at Horse Point Landfill Site. Proposal for HPLS to be open to the public 24/7 (including Public Holidays) being presented to ENRD in September 2017.
21		ENRD/Connect	Energy Use	More efficient use of energy per head of population	5%						↔		The tenders for large scale renewable energy have been received and are currently being evaluated.
22		ENRD	Increase Land available for Housing through the development of the CDA's and individual site identification.	Release 60 plots by the end of 2018.	100% increase						↓		<b>HTH CDA Site:</b> Works are on-going in regard to the installation of services, namely access and drainage. Surveys have taken place of the new road, sewage lines & boundaries of the adjacent developments to allow the draft design of first proposals including the re-alignment of the proposed plots. <b>Bottom Woods CDA:</b> works are ongoing regarding the first phase of the design process, in collaboration with the Technical Team and Planning Section. Surveys are to be completed to investigate the levels of the existing sewage line as this will affect the proposal, meeting has already taken place with the adjacent proprietors that will be affected by the development and meetings has taken place with the retail developer to progress on with the design stage. <b>Plot Sales:</b> The four residential sites that were advertised have been finalised and the successful bidders have been selected. One bidder has since withdrawn so the plot will be re-advertised. On-going search for land that could be advertised. 7% of the target set reached to date for 2017/18.
23	Young People	Education	<b>Primary Education</b> % of pupils achieving Level 4+  (Changed from August 2017 to % of pupils performing at or above Age Related Expectations)	Reading 71% SPAG 44% Maths 51% (July 2016)	Reading 60% English Skills 60% Maths 60%			August 2017 Year 6 English 50.0% At or above Age Related Expectations Mathematics 30.0% at or above Age Related Expectations <b>Key Stage 4 Overall (Yrs 3 - 6)</b> English 51.6% At or above Age Related Expectations Mathematics 36.2% at or above Age Related Expectations		↔		2017 primary assessments are based on a different measure than that used in previous years. As such, they reflect changes in the UK National Curriculum which were only implemented in St Helena from Sept. 2016 and which introduced higher standards, particularly in mathematics. These results cannot be directly equated to previous measures. 2017 is a baseline year for St Helena using these assessments.	
24		Education	<b>Secondary Education</b> % of pupils achieving 5 GCSE A*-C including English and Maths	22% (Aug 2016)	30%	45%	50%	SECONDARY - AUGUST 2017 45% achieved 5+ Grade A* - C (9 - 4) results, including English and Maths English 50% Mathematics 55%		↑		August 2017 examinations reflected new curriculum and grading scheme. Students performed well above predictions, despite facing challenging new examinations. Performance at A level was also strong.	

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25	Altogether Better for Children and Young People	Education	% of teachers qualified to Level 4+	33.3%	50% of teachers qualified to Level 4+	70% of teachers qualified to Level 4+; 40% of teachers qualified to Level 5+	50% of teachers qualified to Level 5+	August = 42.10%		↑		Work continues on the teacher training initiative, with a number of staff members set to complete Level 4 in the next several months. One staff member has already completed the Level 4 qualification. A new Teacher Trainer is providing much needed support. In addition, a new round of Level 4 training is beginning in September. The Level 4 qualification in Education Leadership is planned to start in Jan 2018.	
26		Education	Functional Skills programme that meets the needs of St Helena. Attendance at AVES functional skills programmes	<b>Annual Training Needs Assessment deferred to March 2017, not yet underway.</b> SHCC Courses offered: 159 courses General/Community - Accredited 27 General/Community - Local 39 Professional - Accredited 10 Vocational - Accredited 47 Higher Education - Accredited 36 273 registrations from 1/9/2016 - 20/2/2016. 89 registrations continuing from 1/3/2016 - 1/9/2016. <b>Total of 363 students enrolled in SHCC programmes to date.</b>	Annual Training Needs Assessment completed. 100 courses offered (with information on accreditation status and level) 300 course registrations	Annual Training Needs Assessment completed. 100 courses offered (with information on accreditation status and level) 350 course registrations		Education August 2017 In the 2016/17 Academic Year, SHCC supported: 159 courses offered 118 courses with active enrolment during year Community Education: 59 courses, 14 accredited Higher Education: 14 courses; 14 accredited Professional Studies: 8 courses; 8 accredited Technical/Vocational: 22 courses; 20 accredited  633 students registered 888 course registrations 102 registrations in accredited L1 - L2 core skills courses (English, maths, ICT)  The 2017 Training Needs Assessment was completed and used to plan course offerings for 2017/18. Careers Day planned for 18 October 2017.		↑		SHCC continues to grow and the course provision for the upcoming academic year is being reviewed in light of the Training Needs Assessment.  The first students have completed university qualifications, with 4 individuals earning the CertHE from Open University.  SHCC has been advised that Tiffany Lawrence has been awarded the medal of excellence for Business Admin NVQ, the fifth such award in recent years.	
27		Safeguarding	Number of people who we are supporting on our employability scheme	<b>Benchmark Year 1 (2017/18)</b>					10 OT clients' works at SHAPE on a monthly basis 11 different Caressi clients who made 25 visits <b>13 clients in total working out at SHAPE</b>		↔		
28		Corporate Services (Corporate Support - Carol)	% of Report It Sort It reports acknowledged and allocated for action within 3 working days of receipt	95%	100%	100%	100%	August = 100%			↑	Monthly	There were 6 reports to 'Report It Sort It' in August. All were allocated for action, 5 have been closed.
29		Corporate Services (Corporate Support - Carol)	Number of people making use of the public transport service	18070 tickets sold (2013/14)	10% increase on 2016/17 total of 22,309	Further 10% increase	Further 10% increase	Qtr 1: April to June 2017 - 6318 tickets sold			↑	Quarterly	12% increase compared to previous year
30		Corporate Services (Corporate Support - Carol)	Revised timetables for the Public Transport Service to make provision for Park and Ride schemes into Jamestown and increased late night travel opportunities.	No Park and Ride Scheme exists at the moment. Late night travel only available on Saturday nights to and from Jamestown for the following areas: Longwood (Bottom Woods), Levelwood and HTH/St Pauls (Rosemary Plain/Scotland)	Commence March 2018						↔		ENRD personnel has advised that the land identified on the Eastern side of the Island cannot be released for use as a parking area and has suggested another nearby site. However, it is not yet known whether this site can be released for use as a parking area, as it may be required for other SHG Infrastructure development. The land referred to is the land at Alarm Forest previously earmarked for the Fire Station but the use of this land is still uncertain at this time.  The original target for the introduction of a park and ride scheme was July 2017, however due to lack of land availability and finances required to prepare any identified site for parking, this date is now March 2018. An 'interim' review of timetables has been concluded, which will see the introduction of late night travel opportunities on Friday nights to discourage drink-driving, as well as 2 new weekly journeys targeted towards visitors who wish to visit Longwood House or Plantation House. Information is being collated with a view to offering some travel opportunities to and from the airport on flight days to coincide with flight arrival and departure times.
31		Corporate Services (Corporate Support - Carol)	% of requests for information dealt with in accordance with the Code of Practice for Access to SHG	<b>Baseline to reflect 2016/17 Performance of 40%</b>	85%			Two requests received in August			↔		
32		Corporate Services (Statistics Office)	Number of stay over tourist visitors to the island	2,527 (2012/13) 2,054 (2013/14)	10% increase on 2016/17			Number of stay over visitors: 41 2017/18 YTD: 607, a 2 per cent decrease from the previous financial year Number of plane passengers: 45 2017/18 YTD: 144			↔		
33		Connect St Helena (Barry)	Sustainability % of energy generation from renewables	9.13% (2012/13)	30%	85%	100%	April = 23% May = 19.33% June = 24.81% July = 13.33% Aug = 26.42%			↑		Renewable generation was at the normal level for the month and there was a single unplanned electricity interruption in the month.  YTD Interruptions (April to Aug 2017 = 34)
34	Connect St Helena (Barry)	Reliability Unplanned electricity interruptions per annum	146 (2012/13) 134 (2013/14)	100	95	90	April = 8 May = 7 June = 12 July = 5 Aug = 1			↔			
35	SURE	Communications % of households with internet connections	56.3% (2013/14) 59.5% (2015/16)	TBD	TBD	TBD				↔	Annually		

No.	National Goal	Directorate Responsible	Performance Indicator/ Risk Mitigation	Benchmark	Target 2017/18	Target 2018/19	Target 2019/20	Performance Update	RAG Status	Direction of Travel	Notes	Overall Brief Monthly Commentary on Progress/events
36	Altogether Wealthier	Air Access (Janet/Clare)	Regularly scheduled flights to St Helena	Airport open and operational but in 2016/17 catered only to charter and medevac flights	Air services procurement process completed by end May 2017  Practical planning for commencement of scheduled air services completed by March 2018 latest	Ongoing implementation of terms of Air Services Agreement	Ongoing implementation of terms of Air Services Agreement			↑		SA Airlink successfully completed a proving flight to St Helena arriving on Monday 21st August and departing the next day. Airlink received the ETOPs 120 approval from the South African Civil Aviation Authority on 29 August and it is anticipated that flights will commence on Saturday, 14 October 2017. Fares are currently being loaded onto the ticketing systems and full details will issue shortly to include the date for ticket sales and the distribution channels.  Work to understand the issues of turbulence and windshear is still ongoing.



# SHG CORPORATE STRATEGIC RISK REPORT

QUARTERLY - PERIOD 5 (July to Sept 2017)

CORPORATE RISK REGISTER - STRATEGIC				PRE-Mitigation ("Inherent") Risk				POST-Mitigation ("Residual") Risk				Target Risk				Risk History				
ID	Risk Category	Risk Description (Including Impact)	Owner (individual/group)	Probability	Impact	Financial liability	RAG Status	Current Mitigation	Current Probability	Current Impact	RAG Status	Proposed Mitigation	Actionee	Probability	Impact	RAG Status	Current (Qtr2)	Previous (Qtr 1)	Qtr -3	Qtr - 4
1	Fin/Rep/Hum	Delay in air access post 2017	SHG (Janet)	L	VH	Greater than £5m	Orange	Successful proving flight. All regulatory approval for air service to commence October 2017.	L	VH	Orange	Air services procurement complete – contract signed with preferred bidder. Weather data collection and modelling ongoing. Number of successful flights have taken place since official opening. Successful proving flight. All regulatory approvals for air service to commence October 2017.	Airport board - link to access office	L	VH	Orange	Orange	Orange		
2	Fin/Rep/Hum	Risk of negative public perception following the completion of the air service procurement	SHG (Janet/ Kerisha)	H	H	Between £1m to £5m	Red	Communications plan developed and milestones identified through the process	M	H	Yellow	Clear comms strategy to manage expectations . Ensuring that all stakeholders are on message and that there is transparency from the outset.	Dax	L	H	Yellow	Yellow	Yellow		
3	Fin/Rep	Risk of litigation linked to historical failings and abuse	SHG (Dax)	H	VH	Greater than £5m	Red	Risk is identified and flagged with funders. Service improvements are in place and managed operationally.	H	H	Red	Improvements made in core services to be retained to avoid historical failings. Expert advice to be sought and funding is required for what will be significant amounts.	Dax	M	H	Yellow	Red	Red		
4	Fin/Hum	Threat of rock fall increased due to climate change	SHG (Derek H)	L	VH	Greater than £5m	Orange	Rockfall Protection Tender documents were issued to prequalifying tenderers in late June 2017 and Tenders received by late July. Tenders have been assessed and Tender Report produced. Funding to carry out the work to be sourced.	L	VH	Orange	Rock guards in place to monitor, rock fall protection to be procured, funding is required and SHG capability to respond to rock fall incidents.	Derek H	M	H	Yellow	Orange	Orange		
5	Fin/Rep/Hum	Failure to reach short term growth prediction through lack of air access	SHG Dfid FCO (Dax/ ESH)	H	L	Between £100,000 to £1m	Yellow	Move towards regular air access by end of 2017 and RMS on-line until Feb 2018.	H	L	Yellow	Linked to air access procurement and also the investment strategy for the island. RMS also scheduled to 2018 to increase bookings following a lull in 2017.	Dax ESH	L	L	Green	Yellow	Yellow		







PROBABILITY	VH					
	H					
	M					
	L					
	VL					
		VL	L	M	H	VH
IMPACT						

**RISK CATEGORY**

Fin - Financial

Rep - Reputational

Hum - Human

Level of Impact	Impact Definition
Very High (VH)	* Threatens existence of organisation; and/or * Financial impact is likely to be greater than £5 million loss
High (H)	* Threatens achieving major part of SHG objectives; and/or * Financial impact is likely to be between £1 million to £5 million loss
Medium (M)	*Threatens achieving major part of SHG objectives; and/or *Financial impact is likely to be between £100,000 to £1 million loss
Low (L)	*Minor operational inconvenience; and/or *Financial impact is likely to be between £100,000 to £1 million loss
Very Low (VL)	*Minor operational inconvenience; and/or *Financial impact is likely to be £100,000 loss or less

Level of Probability	Probability Definition
Very High/Probable (VH)	More than 80% chance that the risk will materialise
High/Probable (H)	A 50% to 79% chance that the risk will materialise
Medium/Possible (M)	A 20% to 49% chance that the risk will materialise
Low/Remote (L)	A 5% to 19% chance that the risk will materialise
Very Low/Remote (VL)	Less than 4% chance that the risk will materialise



# St Helena Government

## CONSOLIDATED FUND REPORT PERIOD 5 (AUGUST 2017)

CORPORATE SUPPORT, POLICY & PLANNING  
HUMAN RESOURCES SERVICES  
TECHNICAL CO-OPERATION  
POLICE  
CORPORATE FINANCE  
PAYMENTS ON BEHALF OF THE CROWN  
ECONOMIC DEVELOPMENT  
PENSIONS & BENEFITS  
SHIPPING  
EDUCATION  
HEALTH  
ENVIRONMENT & NATURAL RESOURCES  
SAFEGUARDING  
**Total Recurrent**

REVENUE			
YEAR TO DATE			FULL YEAR
Actual	Budget	Variance	Original Budget
84,139	87,683	(3,544)	237,000
0	0	0	0
0	0	0	0
111,879	119,608	(7,729)	316,000
4,038,108	3,589,862	448,246	10,968,000
12,027,237	11,979,165	48,072	24,873,000
0	0	0	0
4,797	0	4,797	0
0	0	0	4,157,000
106,213	105,835	378	255,000
286,440	281,203	5,237	675,000
253,088	222,342	30,746	555,000
20,129	31,666	(11,537)	76,000
<b>16,932,030</b>	<b>16,417,364</b>	<b>514,666</b>	<b>42,112,000</b>

EXPENDITURE			
YEAR TO DATE			FULL YEAR
Actual	Budget	Variance	Original Budget
563,422	549,114	(14,308)	1,389,000
170,829	199,221	28,392	643,000
3,169,527	3,562,388	392,861	8,577,000
540,508	549,950	9,442	1,378,000
473,733	467,028	(6,705)	1,123,000
1,098,804	1,041,247	(57,557)	4,543,000
500,000	500,000	0	1,200,000
1,510,554	1,596,000	85,446	3,874,000
1,675,574	2,477,804	802,230	4,157,000
1,175,014	1,249,998	74,984	3,291,000
2,042,042	2,280,672	238,630	6,141,000
1,270,606	1,204,620	(65,986)	3,338,000
1,064,755	945,481	(119,274)	2,458,000
<b>15,255,368</b>	<b>16,623,523</b>	<b>1,368,155</b>	<b>42,112,000</b>

SURPLUS/(DEFICIT)		
YEAR TO DATE		
Actual	Budget	Variance
(479,283)	(461,431)	(17,852)
(170,829)	(199,221)	28,392
(3,169,527)	(3,562,388)	392,861
(428,629)	(430,342)	1,713
3,564,375	3,122,834	441,541
10,928,433	10,937,918	(9,485)
(500,000)	(500,000)	0
(1,505,757)	(1,596,000)	90,243
(1,675,574)	(2,477,804)	802,230
(1,068,801)	(1,144,163)	75,362
(1,755,602)	(1,999,469)	243,867
(1,017,518)	(982,278)	(35,240)
(1,044,626)	(913,815)	(130,811)
<b>1,676,662</b>	<b>(206,159)</b>	<b>1,882,821</b>

### Capital

POLICE

**Total Capital**

0	0	0	0
<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

3,050	0	(3,050)	0
<b>3,050</b>	<b>0</b>	<b>(3,050)</b>	<b>0</b>

(3,050)	0	(3,050)
<b>(3,050)</b>	<b>0</b>	<b>(3,050)</b>

**Movement on Consolidated Fund**

<b>16,932,030</b>	<b>16,417,364</b>	<b>514,666</b>	<b>42,112,000</b>
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<b>15,258,418</b>	<b>16,623,523</b>	<b>1,365,105</b>	<b>42,112,000</b>
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<b>1,673,612</b>	<b>(206,159)</b>	<b>1,879,771</b>
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# St Helena Government

## ANALYSIS OF REVENUE REPORT PERIOD 5 (AUGUST 2017)

	REVENUE			FULL YEAR Original Budget
	YEAR TO DATE		Variance	
	Actual	Budget		
Taxes - PAYE	1,455,099	1,474,000	(18,901)	3,652,000
Taxes - Self Employed	12,861	12,800	61	406,000
Corporation Tax	57,201	52,000	5,201	600,000
Goods & Services Tax	208,153	205,000	3,153	466,000
Taxes - Withholding Tax	9,164	0	9,164	45,000
Customs - Other	880,095	1,053,241	(173,146)	2,793,000
Customs - Alcohol	634,276	308,000	326,276	923,000
Customs - Tobacco	400,669	273,000	127,669	653,000
Customs - Petrol	108,706	83,000	25,706	332,000
Customs - Diesel	(55,445)	15,000	(70,445)	660,000
Customs - Liquor Duty	6,606	6,250	356	15,000
Customs - Excise Duty	97,717	102,000	(4,283)	275,000
<b>Taxes</b>	<b>3,815,101</b>	<b>3,584,291</b>	<b>230,810</b>	<b>10,820,000</b>
Stamp Duty	46,983	17,570	29,413	42,000
Dog License	1,849	2,765	(916)	7,000
Firearm License	3,395	2,875	520	7,000
Liquor License	1,140	1,040	100	10,000
Road Traffic License	73,989	65,400	8,589	157,000
Gaming Machines License	0	0	0	3,000
Other Licenses & Duty	504	1,051	(547)	5,000
<b>Duty &amp; Licenses Received</b>	<b>127,860</b>	<b>90,701</b>	<b>37,159</b>	<b>231,000</b>
Court Fees & Fines	3,125	7,788	(4,663)	30,000
Light Dues	5,531	4,165	1,366	10,000
Cranage	995	415	580	1,000
Dental Fees	10,663	5,735	4,928	14,000
Fees of Office	11,808	8,330	3,478	20,000
Medical & Hospital	68,736	65,000	3,736	156,000
Trade Marks	2,666	2,478	188	9,000
Post Office Charges	338	330	8	6,000
Meat Inspection Fees	2,762	7,080	(4,318)	17,000
Vet Services	12,229	8,700	3,529	22,000
Birth, Marriage & Death Fees	1,679	1,350	329	4,000
Land Registration Fees	4,899	4,640	259	11,000
Spraying Fees	854	850	4	2,000
Immigration Fees	8,312	25,653	(17,341)	110,000
Nationalisation Fees	202	0	202	0
Fish & Food Testing	7,468	13,750	(6,282)	33,000
Planning Fees	5,540	11,665	(6,125)	28,000
GIS Fees	3,687	7,082	(3,395)	17,000
Company Registration Fees	879	611	268	3,000
Other Fees	9,005	1,100	7,905	5,000
<b>Fines &amp; Fees Received</b>	<b>161,378</b>	<b>176,722</b>	<b>(15,344)</b>	<b>498,000</b>
Agricultural Gardens	6,683	6,000	683	8,000
Leased House Plots	12,119	6,895	5,224	17,000
Home to Duty Transport	143	0	143	0
Commercial Property Rents	26,370	21,865	4,505	52,000
Miscellaneous Receipts	50,643	43,690	6,953	105,000
Agricultural Buildings	4,779	2,600	2,179	3,000
<b>Government Rents</b>	<b>100,737</b>	<b>81,050</b>	<b>19,687</b>	<b>185,000</b>
Stamp Sales( Postal)	5,841	9,200	(3,359)	34,000
Stamp Sales( Philatelic)	3,394	6,400	(3,006)	26,000



## St Helena Government

# ANALYSIS OF REVENUE REPORT PERIOD 5 (AUGUST 2017)

Sale of Firewood  
 Sale of Timber Logs  
 Hire of Plant  
 Other Earnings Received  
**Earnings Government Departments**

Other Income Received  
 Plantation House Tours  
**Income Received**

Commission  
 Interest  
 Currency Fund Surplus  
 Dividends  
 Argos  
 Grant-in-Aid  
**Treasury Receipts**

Recharges - Customs  
 Recharges - Other  
**Recharges Received**

**TOTAL REVENUE**

REVENUE			
Actual	YEAR TO DATE		FULL YEAR
	Budget	Variance	Original Budget
3,493	4,440	(947)	11,000
545	550	(5)	2,000
5,024	0	5,024	0
40	400	(360)	1,000
<b>18,337</b>	<b>20,990</b>	<b>(2,653)</b>	<b>74,000</b>
19,239	0	19,239	1,000
410	300	110	1,000
<b>19,649</b>	<b>300</b>	<b>19,349</b>	<b>2,000</b>
216	0	216	0
7,127	20,830	(13,703)	50,000
0	0	0	250,000
0	0	0	30,000
0	0	0	25,000
12,020,672	11,958,335	62,337	28,700,000
<b>12,028,015</b>	<b>11,979,165</b>	<b>48,850</b>	<b>29,055,000</b>
182,293	0	182,293	7,000
478,661	515,015	(36,354)	1,240,000
<b>660,954</b>	<b>515,015</b>	<b>145,939</b>	<b>1,247,000</b>
<b>16,932,030</b>	<b>16,448,234</b>	<b>483,796</b>	<b>42,112,000</b>



# St Helena Government

## BALANCE SHEET PERIOD 5 (AUGUST 2017)

31 August 2017

£

Buildings	44,739,769
Infrastructure	127,157,695
Plant, Machinery & Equipment	45,529,290
IT Networks & Equipment	354,825
Intangible Assets	14,540
Investment Assets	5,024,589
Ship	4,812,706
Assets Under Construction	56,398,441
<b>NET FIXED ASSETS</b>	<b>284,031,855</b>
<b>OTHER ASSETS</b>	
Investment In Subsidiaries	28,172,933
Housing Loans	219,934
<b>TOTAL OTHER ASSETS</b>	<b>28,392,867</b>
<b>CURRENT ASSETS</b>	
Cash	900,030
Bank Accounts	(1,461,713)
Short-term Investments	7,973,252
Prepayments	7,712,569
Debtors	767,606
Accrued Income	1,734,476
Stock	1,034,166
Advance Accounts	73,696
<b>TOTAL CURRENT ASSETS</b>	<b>18,734,082</b>
<b>CURRENT LIABILITIES</b>	
Creditors	625,634
Accruals	1,557,052
Income received in advance	6,989,473
Income Tax received in advance	707,652
Defined Contribution Pension Liability	162,368
Other funds owing to third parties	148,553
Suspense Accounts	(19,460)
Provisions	351,600
<b>TOTAL CURRENT LIABILITIES</b>	<b>10,522,872</b>
<b>LONG TERM LIABILITIES</b>	
Defined Benefit Pension Liability	68,775,938
Staff Benefits	1,124,378
<b>TOTAL LONG TERM LIABILITIES</b>	<b>69,900,316</b>
<b>NET ASSETS</b>	<b>250,735,616</b>
<b>RESERVES</b>	
Reserves and Funds	253,916,189
Unposted Profit	(3,180,573)
<b>TOTAL RESERVES</b>	<b>250,735,616</b>